

CRISP Monthly Report

June 2016

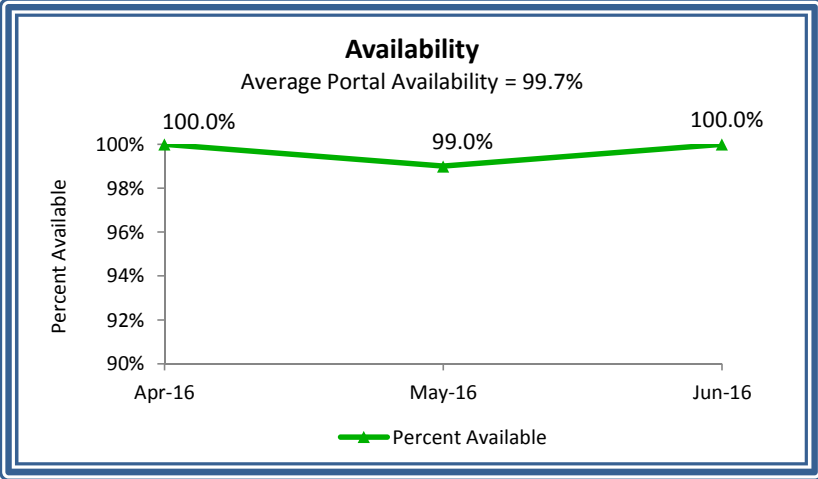
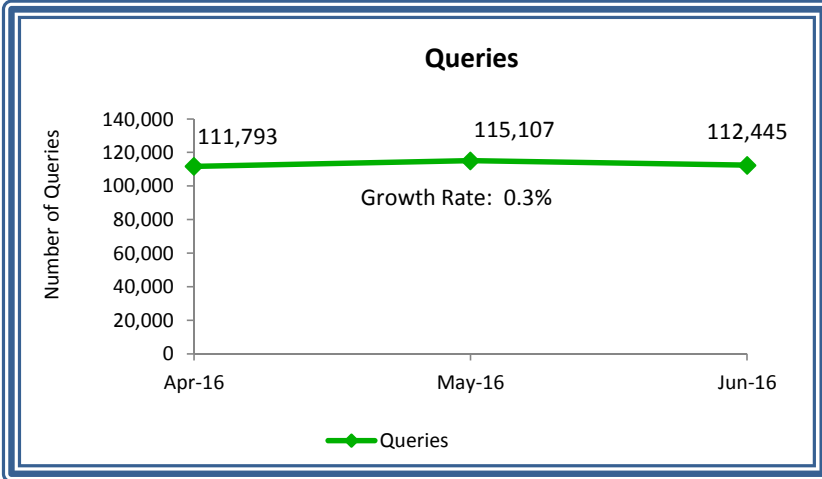
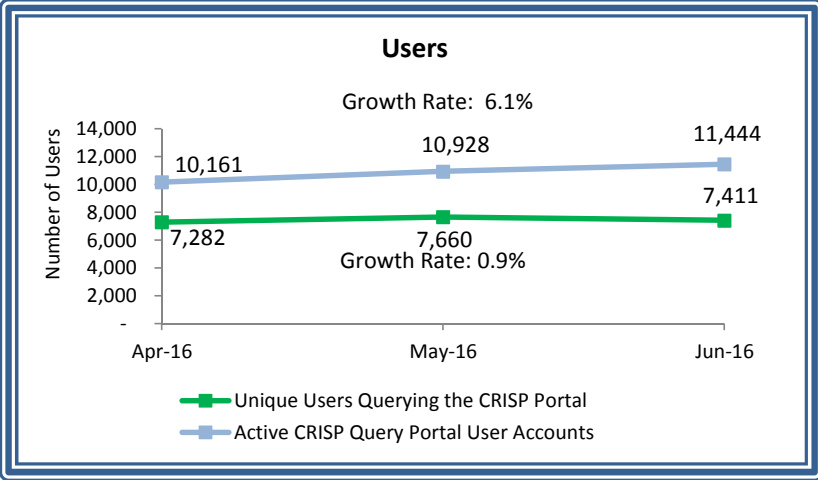
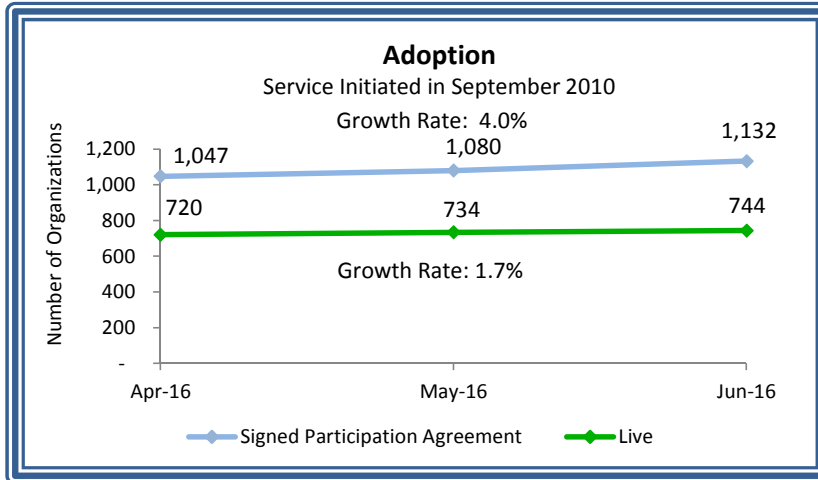
The Chesapeake Regional Information System for our Patients (CRISP), the State-Designated health information exchange (HIE), submits monthly status reports to the Maryland Health Care Commission (MHCC). The monthly reports provide updates to the HIE program and use of HIE services. The MHCC's Center for Health Information Technology & Innovative Care Delivery uses the information to facilitate development of the State-Designated HIE, craft policy around privacy and security, and develop initiatives to expand health information technology adoption, including electronic health record adoption and meaningful use.

At a Glance						
HIE Category	April	May	June	Total ^a #	Total ^b %	Growth Rate ^c
Ambulatory Practice Data (# of organizations)						
Signed participation agreements - CRISP Portal (N=4,615 ^d)	17	31	16	818	17.7%	3.0%
CRISP portal live (N=4,615 ^d)	6	14	7	539	11.7%	2.0%
Direct message accounts live (N=4,615 ^d)	8	13	28	792	17.2%	2.7%
Long Term Care Data Consumption (# of organizations) N=235 ^k						
Signed participation agreements - CRISP Portal	1	1	1	128	54.9%	0.8%
CRISP portal live	2	0	2	84	36.1%	1.2%
Encounter notification service live	1	2	4	67	28.8%	4.8%
CRISP Portal Participation and Usage						
Single-sign on live in Maryland hospitals	0	0	0	16	34.0%	0.0%
Users in Prescription Drug Monitoring Program ^l	498	460	163	7,902	10.8%	4.2%
CRISP Portal queries ^m	111,793	115,107	112,445			0.3%
Number of ENS notifications generated ⁿ	1,032,606	1,189,345	1,212,294			8.4%
Consumer Metrics						
Number of consumers opting out	112	127	97	6,392	0.04%	1.8%
Consumer identifiers (MPI)	114,063	149,844	227,679	15,716,740	99.96%	1.2%
Maryland consumer identifiers (MPI) ^{o,p}	54,616	-6,589	86,311	10,532,336	67.01%	0.4%
Other^q Health Care Organization Data Engagement						
Number of emergency departments live with in-context notifications ^e (N=6*)	0	0	0	7	117%	0.0%
Number of care management programs live with data routing ^f (N=5*)	0	0	0	0	0%	0.0%

Notes:

- Totals are cumulative since service was started.
 - Represents the total percentage of providers or targeted providers utilizing specific CRISP services.
 - Growth rate is calculated based on the totals between months shown above.
 - 2013-2014 Maryland Board of Physicians Licensure data file.
 - In-context notifications will allow third parties, such as a participants EHR, to consume CRISP data.
 - The data router drives the integrated care network infrastructure and contains four modules: data normalization, patient to provider attribution, patient consent, and routing.
 - Administrative data is defined as claims data provided by clearinghouses or payors.
 - Clinical data is data collected during the course of on-going patient care.
 - A plan for the medical care of a patient which are intended to ensure optimal patient outcomes during the course of care.
 - An intergrated EHR allows clinical information from the EHR to be publish to CRISP and data from CRISP to be populated into the EHR automatically.
 - 2014 Annual Long Term Care Survey data.
 - Periodic deactivation of 90-day-inactive users accounts may result in lower user totals.
 - Number of CRISP Portal queries not listed in Total # and Total % columns because CRISP Portal queries are not calculated based on a cumulative total over time.
 - Number of ENS notifications generated not listed in Total # and Total % columns because generated ENS notifications are not calculated based on a cumulative total over time.
 - Monthly Maryland MPIs were not captured for February and March, 2016. Growth rate will be available starting in June 2016.
 - Total percentage for Maryland consumer identifiers represents the percentage of all consumer identifiers that are Maryland consumer identifiers.
 - Health Care organizations not examined previously.
- * Denotes a twelve month goal, ending in July 2017, as identified by CRISP.

CRISP Portal



Notes:

CRISP Portal: A standalone web-based system that contains patient health information from Maryland hospitals and other providers connected to the HIE; information available via the portal includes patient demographics, laboratory results, radiology reports, discharge summaries, operative and consult notes, and medication fill history

Participation Agreement: Providers sign a participation agreement with CRISP in order to query the CRISP Portal

Live: An organization has completed the credentialing, legal, and training process and has at least one user approved to use the Portal

Gap between organizations with a Signed Participation Agreement and those Live: some organizations sign a participation agreement but never complete the full registration process for clinical data access; a portion of these gain PDMP access and do not seek further clinical data access; some organizations only desire use of ENS and do not intend to use the Portal

Users: Doctors, nurses, pharmacists and eligible medical staff whose identity and credentials have been authenticated and granted a CRISP login account

Queries: Number of searches within the CRISP Portal per month

Portal Availability: The percent of hours that the portal is live out of all possible hours in a month

Percent Available: The percent of hours that the portal is available during the month

* April 2016 data for the number of unique users querying the CRISP Portal is unavailable due to technical problems which should be resolved prior to the May 2016 report

CRISP Portal Queries by Provider Type											
Month		Provider Type									Total
		Ambulatory	Cancer Registry	Hospital Emergency Department	Hospital Non-Emergency Department	Long Term Care	Radiology	Payor	Pharmacy		
Jun-14	#	11,571	4,795	8,505	6,439	199	761	231	13,254	45,755	
	%	25	10	19	14	0	2	1	29	100	
Jul-14	#	14,443	4,678	9,664	7,768	205	756	107	15,680	53,301	
	%	27	9	18	15	0	1	0	29	100	
Aug-14	#	14,553	5,759	9,981	9,277	311	879	0	18,229	58,989	
	%	25	10	17	16	1	1	0	31	100	
Sep-14	#	15,255	5,126	10,084	9,760	443	963	20	16,988	58,639	
	%	26	9	17	17	1	2	0	29	100	
Oct-14	#	16,332	4,702	10,447	10,668	306	904	26	17,695	61,080	
	%	27	8	17	17	1	1	0	29	100	
Nov-14	#	13,537	5,784	8,547	9,446	359	786	1	16,861	55,321	
	%	24	10	15	17	1	1	0	30	100	
Dec-14	#	16,444	5,408	9,463	10,997	488	918	40	21,021	64,779	
	%	25	8	15	17	1	1	0	32	100	
Jan-15	#	19,020	6,936	10,846	13,369	430	1,032	464	22,541	74,638	
	%	25	9	15	18	1	1	1	30	100	
Feb-15	#	18,798	6,223	10,723	13,176	379	1,090	178	22,117	72,684	
	%	26	9	15	18	1	1	0	30	100	
Mar-15	#	22,626	7,854	12,367	14,396	349	1,254	108	25,927	84,881	
	%	27	9	15	17	0	1	0	31	100	
Apr-15	#	20,220	8,266	12,150	14,372	234	1,529	106	32,046	88,923	
	%	23	9	14	16	0	2	0	36	100	
May-15	#	21,432	4,600	12,388	15,807	554	1,434	245	35,381	91,841	
	%	23	5	13	17	1	2	0	39	100	
Jun-15	#	26,483	7,202	12,457	17,090	549	1,436	229	35,913	101,359	
	%	26	7	12	17	1	1	0	35	100	
Jul-15	#	25,070	5,700	12,339	23,064	581	1,099	152	35,340	103,345	
	%	24	6	12	22	1	1	0	34	100	
Aug-15	#	26,342	5,178	12,221	22,541	640	1,358	327	33,122	101,729	
	%	26	5	12	22	1	1	0	33	100	
Sep-15	#	27,360	7,450	12,091	19,211	539	1,428	656	31,148	99,883	
	%	27	7	12	19	1	1	1	31	100	
Oct-15	#	28,734	5,660	12,340	20,100	565	1,545	656	31,545	101,145	
	%	28	6	12	20	1	2	1	31	100	
Nov-15	#	28,765	5,226	12,216	20,723	400	1,200	364	30,266	99,160	
	%	29	5	12	21	0	1	0	31	100	
Dec-15	#	25,834	5,254	11,009	19,634	269	999	319	27,941	91,259	
	%	28	6	12	22	0	1	0	31	100	
Jan-16	#	28,323	4,343	11,653	22,026	244	961	232	29,098	96,880	
	%	29	4	12	23	0	1	0	30	100	
Feb-16	#	32,041	5,523	11,599	23,569	334	1,093	156	31,971	106,286	
	%	30	5	11	22	0	1	0	30	100	
Mar-16	#	35,168	4,421	11,416	28,196	410	1,232	178	34,021	115,042	
	%	31	4	10	25	0	1	0	30	100	
Apr-16	#	33,600	3,069	10,579	29,702	357	1,201	57	33,228	111,793	
	%	30	3	9	27	0	1	0	30	100	
May-16	#	33,355	4,371	11,149	31,523	403	1,244	122	32,940	115,107	
	%	29	4	10	27	0	1	0	29	100	
Jun-16	#	33,562	4,449	10,436	29,383	320	1,346	133	32,816	112,445	
	%	30	4	9	26	0	1	0	29	100	
Total	#	634,820	235,606	343,127	451,258	11,034	41,556	6,037	681,475	2,415,250	
Monthly Average	#	13,225	4,908	7,148	9,401	230	866	224	21,983	49,291	

Notes:

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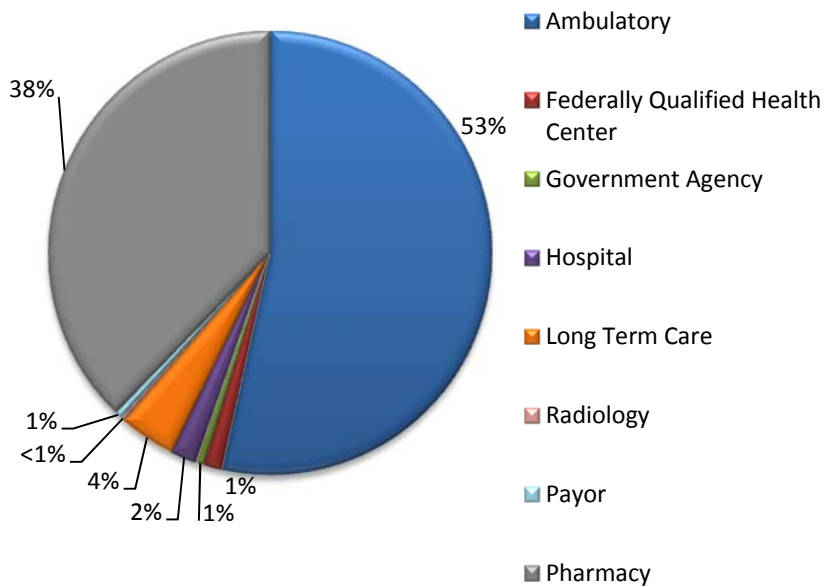
Queries: Number of searches within the CRISP Portal per month

Pharmacy: Access provided beginning in October 2013

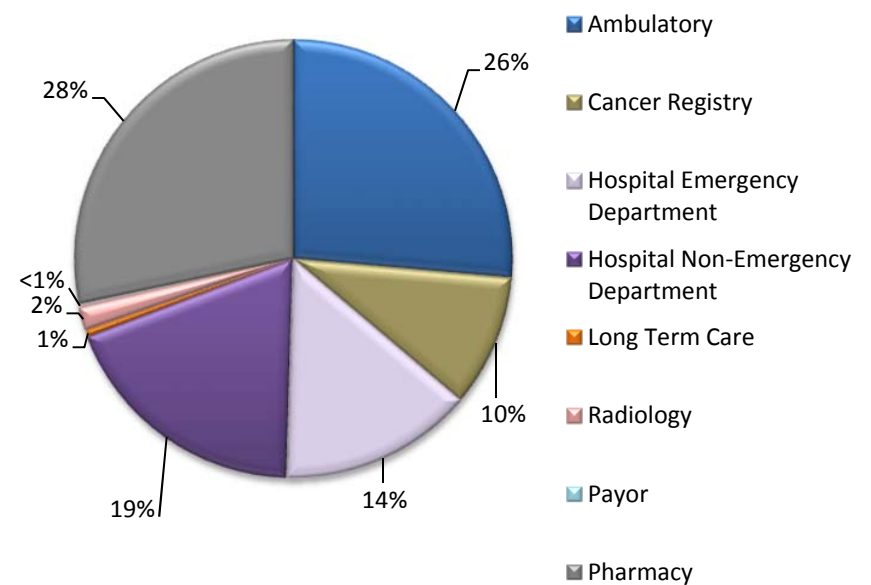
Payor: Data available beginning in February 2014.

Use of CRISP Services by Provider Type

Types of Providers Consuming CRISP Data*



Total CRISP Portal Queries by Provider Type

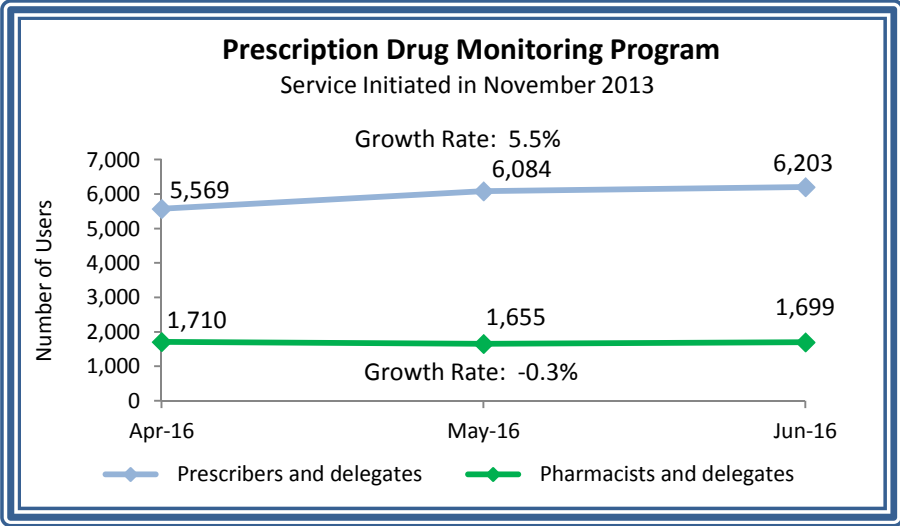
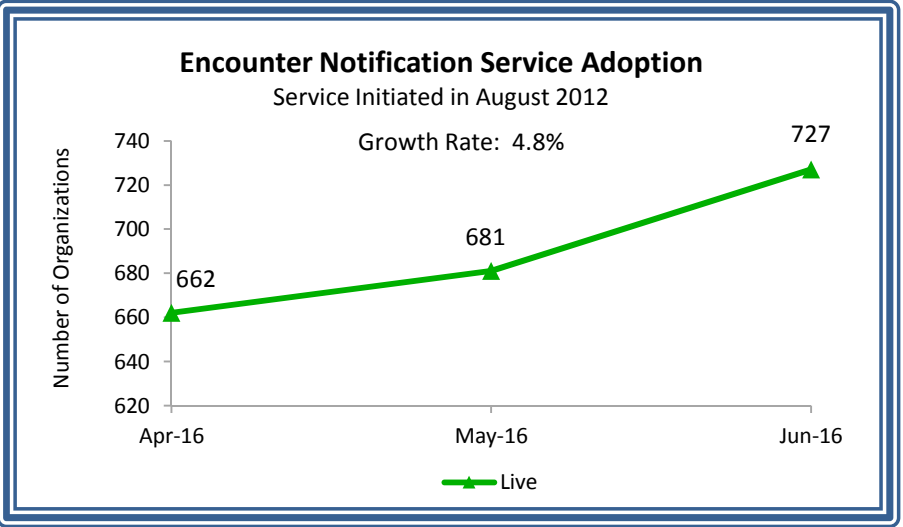
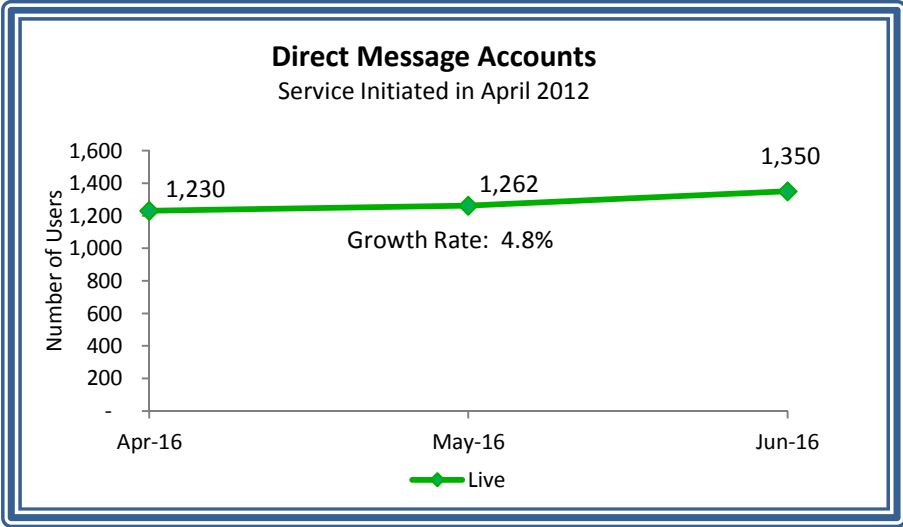


Notes:

CRISP Portal: A standalone web-based system that contains patient health information from Maryland hospitals and other providers connected to the HIE; information available via the portal includes patient demographics, laboratory results, radiology reports, discharge summaries, operative and consult notes, and medication fill history

Queries: Number of searches within the CRISP Portal per month, includes CRISP Portal and Prescription Drug Monitoring Program (PDMP) queries

*Includes access to CRISP Portal, encounter notification service (ENS), and/or PDMP; PDMP users include prescribers (health care providers with the authorization to prescribe controlled dangerous substances), pharmacists (dispensers of controlled dangerous substances), and delegates (licensed health professionals with access to PDMP under an overseeing prescriber or pharmacist)



Notes:

Direct Message Accounts: A secure and encrypted e-mail service that supports electronic communication between health care providers

Encounter Notification System (ENS): A system that notifies providers when one of their patients has an encounter at a Maryland hospital, which includes patient admission, discharge, and transfer activity

Live: Users live with a CRISP Direct Messaging account / organizations receiving ENS alerts

Prescription Drug Monitoring Program (PDMP): Records of all dispensing of controlled dangerous substances (CDS) available in CRISP query porta; periodic deactivation of 90-day-inactive users accounts may result in lower user totals

Prescribers: Health care providers with the authorization to prescribe CDS

Pharmacists: Dispensers of CDS

Delegates: Licensed health professionals with access to PDMP under an overseeing prescriber or pharmacist

Other Leading CRISP Projects

#	Active Projects
1	Security Framework: Develop a framework for privacy and security on the CRISP network
2	District of Columbia Adoption: Six-month focused effort on growing query and Encounter Notification Service (ENS) among District of Columbia participants
3	FairWarning: Internal tool to aid in appropriate use audits
4	CRISP Reporting Service (CRS) - Health Services Cost Review Commission & Hospital Support: Monthly data processing and reports
5	CRS - Care Coordination
6	Provider Directory Enhancement FY15: Ability to update provider demographics
7	All Payer Claims Database (APCD) FY14: CRISP ID on the Maryland Health Care Commission database
8	Payor Portal
9	ENS Enhancement & Deployment
10	Single Sign On / Electronic Health Record (EHR) Integration: Improve query portal workflow in hospital
11	ENS Enhancement - Transitions of care
12	Provider Directory Enhancement - Direct addresses
13	Social Security / eHealth Exchange Onboarding
14	Clinical Quality Measures / PopHealth
15	CRS - Maryland Health Benefits Exchange (MHBE) Dashboard
16	Administrative Network Connectivity
17	Consolidated Clinical Document Architecture (CCDA) from All Hospitals / CCDA Push
18	Integrative Care Network Programming
19	Medicaid Meaningful Use (MU) Support: Enhancing MU support tools
#	Developing Ideas / Possible Projects
1	Ambulatory Integration - Accountable care organization support
2	Ambulatory Integration - Payor HEDIS (Healthcare Effectiveness Data and Information Set) support
3	Ambulatory Integration - Quality indicators, PopHealth, gaps in care
4	CRS - On Demand Reporting for Hospitals
5	District of Columbia Department of Health Reporting Support
6	ENS Enhancement - Expanded patient family notifications
7	ENS Enhancement - Motor Vehicle Association (MVA) integration
8	ImmuNet Query Portal Integration
9	Prescription Drug Monitoring Program Enhancement - Structured data in EHR and/or pharmacy information systems
10	Radiology Image Exchange
11	Regional Expansion
12	Care Management Support

Organization	Type	Portal Live*
Rockville Internal Medicine Group	Ambulatory	7/1/2012
JHCP Wyman Park Internal Med	Ambulatory	7/6/2012
JHCP North Bethesda	Ambulatory	7/6/2012
JHCP Surgery at SOMC - Colorectal, Ger	Ambulatory	7/6/2012
Calvert Internal Medicine Group	Ambulatory	7/12/2012
Medstar Franklin Square Medical Center	Hospital	7/12/2012
Children's Medical Group	Ambulatory	7/12/2012
Anne Arundel Medical Center	Hospital	7/12/2012
Poolesville Family Practice	Ambulatory	7/12/2012
Chesapeake Potomac Regional Cancer C	Radiology	7/12/2012
Family Care of Easton	Ambulatory	7/12/2012
Calvert Manor Healthcare	Long Term Care	7/12/2012
Carroll Hospital Center	Hospital	7/12/2012
Johns Hopkins Hospital	Hospital	7/12/2012
University of Maryland Medical Center	Hospital	7/12/2012
Frederick Memorial Hospital	Hospital	7/12/2012
Dobin and Hoeck Internal Medicine	Ambulatory	7/13/2012
JHCP Heart Care - Silver Spring	Ambulatory	7/20/2012
Women's Health Specialists	Ambulatory	7/23/2012
JHCP Heart Care - Rockville	Ambulatory	7/27/2012
JHCP Germantown	Ambulatory	7/27/2012
JHCP Wyman Park Pediatrics	Ambulatory	7/27/2012
JHCP East Baltimore Medical Center (EE	Ambulatory	7/27/2012
Holy Cross Health Center - Aspen Hill	Ambulatory	8/1/2012
Harford Memorial Hospital	Hospital	8/1/2012
Neil E. Lattin, MD LLC	Ambulatory	8/1/2012
JHCP White Marsh	Ambulatory	8/3/2012
JHCP Greater Dundalk	Ambulatory	8/8/2012
JHCP Bowie	Ambulatory	8/10/2012
JHCP Laurel	Ambulatory	8/10/2012
JHCP Frederick	Ambulatory	8/10/2012
Mercy Medical Center	Hospital	8/12/2012
JHCP Green Spring Station	Ambulatory	8/17/2012
JHCP Odenton Family Practice and/or In	Ambulatory	8/20/2012
JHCP Howard County	Ambulatory	8/22/2012
JHCP Glen Burnie	Ambulatory	8/22/2012
JHCP Charles County	Ambulatory	8/22/2012
JHCP Annapolis	Ambulatory	8/24/2012
University of Maryland Upper Chesapea	Hospital	8/24/2012
GBMC Jarrettsville Family Care	Ambulatory	9/3/2012
Fort Washington Medical Center	Hospital	9/5/2012
JHCP Westminster	Ambulatory	9/10/2012
Meritus Medical Center	Hospital	9/10/2012
JHCP Kent Island	Ambulatory	9/11/2012
Union Hospital of Cecil County	Hospital	9/19/2012
JHCP OB/GYN at Howard County	Ambulatory	9/20/2012
Northwest Hospital Center	Hospital	9/20/2012
Sinai Hospital of Baltimore	Hospital	9/20/2012
LifeBridge Health	Health System	9/20/2012

Organization	Type	Portal Live*
Doctors Regional Cancer Center	Ambulatory	9/27/2012
Cornerstone Montgomery	Ambulatory	9/28/2012
JHCP Fulton	Ambulatory	10/3/2012
Potomac Physicians PA	Ambulatory	10/12/2012
Potomac Physicians PA - Cross Roads	Ambulatory	10/12/2012
Seidenberg Protzko Eye Associates	Ambulatory	10/12/2012
Drs. Gehris, Jordan, Day and Associates	Ambulatory	10/26/2012
Comprehensive Primary Care	Ambulatory	11/1/2012
Greater Baltimore Medical Associates	Ambulatory	11/9/2012
Wellspring Family Medicine PC	Ambulatory	11/9/2012
Omni Medical Center	Ambulatory	11/9/2012
Shady Grove Adventist Radiation Oncology	Ambulatory	11/9/2012
Holy Cross Health Center - Gaithersburg	Ambulatory	11/12/2012
Central Maryland Urology Associates	Ambulatory	11/21/2012
Saint Agnes Hospital	Hospital	12/7/2012
American Radiology Services	Radiology	12/14/2012
Dragos Popescu, MD	Ambulatory	12/21/2012
Wexford Health Sources	Government Agency	12/21/2012
Shady Grove Radiology	Radiology	12/24/2012
JHCP Odenton Pediatrics	Ambulatory	1/8/2013
Mazique Pediatrics, PC	Ambulatory	1/15/2013
Dr. David A Schwartz	Ambulatory	1/18/2013
Mosaic Community Services	Ambulatory	1/24/2013
Carroll Health Group	Ambulatory	1/24/2013
Maryland Oncology And Hematology- V	Ambulatory	1/25/2013
Bon Secours Hospital	Hospital	1/30/2013
University of Maryland Charles Regional	Hospital	1/30/2013
Calvert Memorial Hospital	Hospital	2/1/2013
Janjua Neurology MD PA	Ambulatory	2/6/2013
University of Maryland Medical Center	Hospital	2/8/2013
University of Maryland Upper Chesapeake	Health System	2/8/2013
Desai & Holmes, MD, LLC	Ambulatory	2/22/2013
Medstar Southern Maryland Hospital C	Hospital	2/22/2013
MedStar Medical Group	Ambulatory	2/22/2013
Scaria Mathew MD	Ambulatory	2/22/2013
Bravo Health Advanced Care Center	Ambulatory	3/1/2013
University of Maryland Shore Health Sy	Health System	3/15/2013
University of Maryland Shore Medical C	Hospital	3/15/2013
Manchester Medical Group	Ambulatory	3/18/2013
Charter Internal Medicine, LLC	Ambulatory	3/25/2013
CCI- Family Planning	Ambulatory	3/29/2013
Clinical Associates - GBMC Physicians P	Ambulatory	4/1/2013
Maryland Primary Care Physicians	Ambulatory	4/1/2013
Doctors Community Hospital	Hospital	4/2/2013
Evergreen Health Care	Payor	4/5/2013
Union Primary Care Elkton	Ambulatory	4/5/2013
Wicomico County Health Department	Local Health Depart	4/5/2013
Nephrology Associates PA	Ambulatory	4/5/2013
University of Maryland Cardiology Phys	Ambulatory	4/5/2013

Organization	Type	Portal Live*
The Primary Care Group of Maryland	Ambulatory	4/8/2013
Prince George's Hospital Center	Hospital	4/12/2013
Potomac Physician Associates Germant	Ambulatory	4/15/2013
Pediatrics At Midtown	Ambulatory	4/16/2013
University Family Medicine Faculty Phy	Ambulatory	4/18/2013
Dr. Jhansi R. Ganesan, MD	Ambulatory	4/23/2013
NMS Healthcare Hyattsville	Long Term Care	5/2/2013
NMS Healthcare Annapolis	Long Term Care	5/3/2013
NMS Healthcare Hagerstown	Long Term Care	5/16/2013
CCI - Silver Spring	Ambulatory	5/17/2013
Bay Crossing Family Medicine	Ambulatory	5/21/2013
Health Care for the Homeless MD	FQHC	5/30/2013
Seton Medical Group	Ambulatory	5/31/2013
University Care of Edmondson Village	Ambulatory	5/31/2013
University of Maryland Primary Care at	Ambulatory	5/31/2013
BH Health Services, Inc.	Ambulatory	5/31/2013
Chase Brexton Health Services	FQHC	6/3/2013
THC - Division Street	FQHC	6/5/2013
Medstar St. Mary's Hospital	Hospital	6/11/2013
Potomac Physician Associates Kensingt	Ambulatory	6/12/2013
Centennial Medical Group	Ambulatory	6/13/2013
AGHS Berlin Primary Care	Ambulatory	6/17/2013
Anne Arundel Medical Group	Ambulatory	6/18/2013
Ingleside at King's Farm	Long Term Care	6/21/2013
Clinical Associates - Towson	Ambulatory	7/1/2013
Total Health Care	FQHC	7/3/2013
THC - Kirk Avenue	FQHC	7/11/2013
Egle Nursing and Rehabilitation Center	Long Term Care	7/12/2013
Worcester County Health Department	Local Health Depart	7/12/2013
People Encouraging People, Inc.	Ambulatory	7/19/2013
THC - Mondawmin	FQHC	7/19/2013
South River Family Medicine	Ambulatory	7/19/2013
CBHS - Randallstown	FQHC	7/23/2013
CBHS - MICA Wellness Center	FQHC	7/23/2013
Bowie Health Center	Ambulatory	7/23/2013
CBHS - Easton	FQHC	7/24/2013
CBHS - Anne Arundel Center	FQHC	7/26/2013
Chapel View Family Care	Ambulatory	8/2/2013
Frederick Gastroenterology Associates	Ambulatory	8/27/2013
Smaldore Family Practice	Ambulatory	8/30/2013
All Day Medical Care Clinic	Ambulatory	9/3/2013
Mid-Atlantic Berlin Nursing and Rehabi	Long Term Care	9/9/2013
Peninsula Regional Medical Center	Hospital	9/9/2013
Associates in Cardiology	Ambulatory	9/11/2013
Montgomery Recovery Services	Ambulatory	9/12/2013
Sood Family Medicine	Ambulatory	9/12/2013
Humanim	Ambulatory	9/18/2013
Waugh Chapel Family Medicine	Ambulatory	9/19/2013
Annapolis Center for Integrative Medic	Ambulatory	9/20/2013

Organization	Type	Portal Live*
Mid-Atlantic Pain Medicine Center	Ambulatory	9/20/2013
Laurel Regional Hospital	Hospital	9/23/2013
Edge Medical Care PC	Ambulatory	9/23/2013
Columbia Medical Practice	Ambulatory	9/24/2013
Marie A. Dobyns, MD, PA	Ambulatory	9/24/2013
Prologue Inc.	Ambulatory	9/24/2013
Reach Health Services	Ambulatory	9/24/2013
Physicians House Calls	Long Term Care	9/25/2013
Vishal Datta, M.D., P.A.	Ambulatory	9/25/2013
Owensville Primary Care, Inc.	FQHC	9/25/2013
Go-Getters	Ambulatory	9/26/2013
MPCP Columbia	Ambulatory	9/26/2013
Upper Bay Counseling and Support Services	Ambulatory	9/30/2013
Institutes for Behavior Resources	Ambulatory	9/30/2013
Dr. Robin Bissell	Ambulatory	10/1/2013
Irina A. Skopets, MD, PA	Ambulatory	10/2/2013
Mid-Atlantic Nephrology Associates, P.A.	Ambulatory	10/3/2013
Rheumatology Associates of Baltimore	Ambulatory	10/4/2013
THC - True Health	Ambulatory	10/7/2013
JCHIP Community	Ambulatory	10/8/2013
University of Maryland Shore Medical Center	Hospital	10/10/2013
Western Maryland Recovery Services	Ambulatory	10/10/2013
Therapeutic Living For Families	Ambulatory	10/15/2013
Falls Medical Specialists	Ambulatory	10/15/2013
CBHS - Columbia	FQHC	10/17/2013
CBHS - Mt Vernon Center	FQHC	10/17/2013
Eastern Shore Pediatrics LLC	Ambulatory	10/17/2013
Fast Track Urgent Care	Ambulatory	10/17/2013
Clinical Associates - The Quarry	Ambulatory	10/21/2013
Middletown Valley Family Medicine, P.A.	Ambulatory	10/22/2013
Centreville Family Medicine	Ambulatory	10/22/2013
JHCP Heart Care - Bethesda	Ambulatory	10/23/2013
Michael Randolph M.D., PC	Ambulatory	10/24/2013
Baltimore Medical System, Inc.	FQHC	10/25/2013
Baltimore Medical System - Highlandtown	Ambulatory	10/25/2013
THC - Open Gates	Ambulatory	10/31/2013
John M. Lee MD PA	Ambulatory	11/6/2013
Arundel Lodge	Ambulatory	11/7/2013
Montgomery Medical Associates PC	Ambulatory	11/8/2013
Prafull Patel, MD, LLC	Ambulatory	11/8/2013
THC - Saratoga	Ambulatory	11/8/2013
THC - Westside	Ambulatory	11/8/2013
Proyecto Salud Clinic	Ambulatory	11/21/2013
Annapolis Neurology Associates	Ambulatory	11/25/2013
THC - Men's Health	Ambulatory	11/25/2013
Man Alive	Ambulatory	12/10/2013
University of Maryland Medical System	Health System	12/10/2013
Annapolis Internal Medicine	Ambulatory	12/11/2013
Choptank Community Health Services, Inc.	FQHC	12/11/2013

Organization	Type	Portal Live*
Johns Hopkins Hospital Sickle Cell Center	Hospital Department	12/13/2013
Bay Hundred Medical Center	FQHC	12/13/2013
Denton Medical Center	FQHC	12/13/2013
Fassett Magee Health Center	FQHC	12/13/2013
Federalsburg Medical Center	FQHC	12/13/2013
Goldsboro Medical Center	FQHC	12/13/2013
Genesis Healthcare	Long Term Care	12/17/2013
Optimum Health Systems Inc.	Ambulatory	12/17/2013
Frederick Primary Care Associates	Ambulatory	1/10/2014
The Kahan Center For Pain Management	Ambulatory	1/13/2014
Harriet Lane Clinic	Ambulatory	1/13/2014
Casey Health Institute	Ambulatory	1/14/2014
Garrett Regional Medical Center	Hospital	1/14/2014
University of Maryland Shore Medical Center	Hospital	1/15/2014
Frederick County Health Department	Local Health Department	1/20/2014
Mitchell Gittelman, DO, PA	Ambulatory	1/20/2014
Park Medical Associates	Ambulatory	1/20/2014
Paul T. Barbera MD, PA	Ambulatory	1/23/2014
University of Maryland Pain Center	Ambulatory	1/27/2014
Way Station, Inc.	Ambulatory	1/29/2014
Pediatric and Adolescent Care of Silver Spring	Ambulatory	2/3/2014
Bayside Family Practice, LLC	Ambulatory	2/4/2014
PHS Fort Lincoln Family Medicine	Ambulatory	2/5/2014

Portal Data						
Stages of Adoption	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Signed Participation Agreement	9	15	21	21	26	29
Training						
Live	1	1	1	1	2	2
Queries						
Ambulatory						
Cancer Registry						
Hospital ED						
Hospital Non-ED						
Long Term Care						
Pharmacy						
Radiology						
Payor						
Active CRISP Query Portal User Accounts						
Unique Users Querying the CRISP Portal						

Direct Data

Stages of Adoption	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Signed Agreement						
Live						

ENS Data

Stages of Adoption	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Signed Agreement						
Patient List Submitted to CRISP						
Testing						
Live						
Number of Physicians Receiving Alerts						
Number of ENS Alerts Generated						

Lab Data

	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Live						

Radiology Data

	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Live						

Transcribed Document Data

	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Live						

Continuity of Care Documents

	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Live						

PDMP

	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Live Organizations						
PDMP Users						
Prescribers and delegates						
Pharmacists and delegates						

REC

	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Milestone 1		37	227	93	37	103
Cumulative Milestone 1		37	264	357	394	497
Milestone 2		26	165	61	16	75
Cumulative Milestone 2		26	191	252	268	343
Milestone 3		3	20	14	0	7
Cumulative Milestone 3		3	23	37	37	44
REC Milestone Goal		1000	1000	1000	1000	1000

Portal Availability	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Hours Live						
Total Hours						
Percent Available						

Monthly Measures	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Documents Uploaded						
ADT						
Labs						
Rads						
Trans						

Labcorp

Advanced Directives	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Requested via portal						
Successful Retrievals						

Systems Data	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Unique Consumer Identifiers (MPI)						
Unique Maryland consumer identifiers (MPI)						
Number of Consumer Opt-Out						

Ambulatory Data Submission-Tier 2	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Regional Partner/ACO						
Hospital Owned/Managed						
Other						
Affiliated with Administrative Networks						
LTPAC						

Ambulatory Data Submission-Tier 3	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11
Regional Partner/ACO						
Hospital Owned/Managed						
Other						
Affiliated with Administrative Networks						
LTPAC						

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12
33	34	34	55	62	102	125	133	142	144	160
2	3	3	4	4	4	5	6	10	17	20
								773	789	948

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12
2	3	3	3	4	6	6	12	12	14	15

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12
4	6	6	6	8	8	10	13	14	18	18

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12
3	5	5	5	6	6	6	7	9	9	9

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12
245	221	234	43	30	23	72	58	49	19	19
742	963	1197	1240	1270	1293	1365	1423	1472	1491	1510
142	76	75	10	21	18	52	21	43	17	16
485	561	636	646	667	685	737	758	801	818	834
18	11	7	2	8	0	1	2	1	2	2
62	73	80	82	90	90	91	93	94	96	98
1000	1000	1000	1000	1000	1000	1000	1000	1000	1000	1000

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12
										744

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12
							4,415,760	4,906,672	7,156,161	7,787,303
							3,146,629	3,572,416	5,501,730	6,048,322
							910,699	973,245	1,237,335	1,288,185
							237,483	245,601	293,093	324,550
							120,949	115,410	124,003	126,246

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12

Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12
167	183	218	223	234	243	248	253	260
21	29	32	40	47	72	88	100	105
691	842	976	1738	1430	1574	3135	4478	7175
		315	388	331	527	1027	1025	1449
		213	722	476	459	715	2110	3890
		285	427	315	382	781	992	1193
		25	42	38	48	96	0	176
		80	91	181	9	17	17	19
		58	68	89	149	499	334	448

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12
		1	1	5	7	14	20	27

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12
						4	47	51
						4	47	51
						4	47	51
						4	47	51
						7	406	471

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12
16	18	18	20	21	24	25	27	27

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12
20	23	25	26	26	29	29	30	30

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12
11	11	12	14	14	23	26	26	26

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12
25	49	40	44	61	13	9	6	14
1535	1584	1624	1668	1729	1742	1751	1760	1774
10	43	36	37	53	6	9	2	32
844	887	923	960	1013	1019	1028	1035	1067
4	4	3	3	0	0	1	9	71
102	106	109	112	112	112	113	149	220
1000	1000	1000	1000	1000	1000	1000	1000	1000

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12
					734	738	703	742
696	744	720	744	720	744	744	720	744
					98.6%	99.2%	97.6%	99.7%

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12
7,279,489	8,032,251	7,306,386	8,515,491	9,926,276	10,762,254	6,831,432	7,268,045	7,948,257
5,599,634	6,039,158	5,914,909	6,325,004	7,344,542	7,807,623	4,915,753	5,333,752	5,900,758
1,246,561	1,489,903	1,037,527	1,629,929	2,032,580	2,169,878	1,403,772	1,372,216	1,464,860
287,284	350,253	248,395	401,883	364,909	567,775	327,125	340,044	347,246
146,010	152,937	105,555	158,675	184,245	216,978	184,782	222,033	235,393

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12

Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13
272	280	292	301	308	340	379	385	397
112	117	125	133	139	153	163	171	184
7347	7798	13144	11,020	12,896	14,423	14,694	12,402	13,085
1930	1955	2066	1414	1956	2137	1606	1831	2323
3218	2948	6982	6176	6122	7017	7922	5630	6003
1465	1516	1955	1987	3103	3370	3507	3256	3027
189	233	455	596	891	1056	979	1023	1180
14	53	40	61	31	60	105	65	19
531	1093	1646	786	793	783	575	597	533
		537	622	730	844	962	1047	1157
		338	362	452	518	617	574	589

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13
			-	-	-	-	-	-
30	33	39	49	62	95	112	137	158

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13
51	53	55	57	59	63	64	83	92
51	53	55	57	59	63	64	83	92
51	53	55	57	59	63	64	83	92
51	53	55	57	59	63	64	83	92
471	478	478	478	562	605	638	659	733
		8,085	6,892	10,720	25,568	33,923	38,106	65,731

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13
28	29	29	32	33	33	33	33	33

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13
31	32	32	33	33	34	34	34	34

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13
30	31	31	31	31	32	32	32	32

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13
19	23	20	21	5	11	10	1	18
1793	1816	1836	1857	1862	1,873	1883	1884	1902
59	42	39	13	4	14	12	4	22
1126	1168	1207	1220	1224	1,238	1250	1254	1276
61	91	45	36	35	43	46	31	68
281	372	417	453	488	531	577	608	676
1000	1000	1000	1000	1000	1000	1000	1000	1000

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13
711	742	737	498	735	553	729	660	728
720	744	744	672	744	720	744	720	744
98.8%	99.7%	99.1%	74.1%	98.8%	76.8%	98.0%	91.7%	97.8%

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13
7,545,172	7,930,455	8,746,627	8,370,567	7,167,686	7,620,658	7,235,606	5,762,534	6,010,593
5,554,601	5,830,628	6,433,224	5,992,248	5,085,166	5,753,624	5,502,548	4,131,318	4,354,388
1,407,773	1,499,329	1,648,975	1,472,936	1,487,398	1,305,246	1,210,208	1,145,185	1,161,091
358,374	364,021	406,095	680,676	354,737	365,976	345,959	343,388	341,012
224,424	236,477	258,333	224,707	240,385	195,812	176,891	142,643	154,102

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13

Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
413	437	454	466	488	502	530	560	574
187	210	232	241	253	265	283	301	330
14,613	10,337	14,555	15,339	16,231	21,010	24,401	33,096	40,111
2065	2095	3114	2378	3150	6773	7,047	8333	11663
7623	3384	4116	5111	4407	2766	3,409	5086	4278
2858	2245	3,231	3993	4723	5995	6,014	6949	7734
1376	1990	3,150	2951	2986	3510	3,908	4828	4747
118	39	53	8	8	17	56	81	168
	68	273	407	400	1313	3,503	7173	10799
573	516	618	491	557	636	464	646	722
						250	155	337
1168	1401	1668	1808	1958	2314	2215	2866	3752
582	727	920	890	997	1255	1430	1910	2556

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
-	-	-	-	-	-	-	-	
167	181	218	233	240	253	281	308	320

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
98	103	103	116	128	138	141	144	149
98	103	103	116	128	138	141	144	149
98	103	103	116	128	138	141	144	149
98	103	103	116	128	138	141	144	149
755	850	850	1009	1,031	1,067	1,067	1,101	1,130
70,056	71,958	72,289	110,069	161,705	181,278	155,917	187,886	195,564

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
33	33	33	33	33	33	33	35	36

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
34	34	35	35	35	38	38	38	39

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
32	32	32	32	33	33	35	35	36

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
								1

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
			153	169	287	410	584	883
			811	932	1241	1392	1932	2731
			780	898	1130	1175	1458	1893
			31	34	111	217	474	838

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
2	1	33	-123	16	-2	9	2	1
1904	1905	1938	1815	1831	1829	1838	1840	1841
2	7	62	-40	28	10	12	11	8
1278	1285	1347	1307	1335	1345	1357	1368	1376
12	40	57	45	37	24	4	47	8
688	728	785	830	867	891	895	942	950
1000	1000	1000	1000	1000	1000	1000	1000	1000

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
744	719	743	719	737	736	671	744	675
744	720	744	720	744	744	672	744	720
100.0%	99.9%	99.9%	99.9%	99.1%	98.9%	99.9%	100.0%	93.8%

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
5,554,587	7,077,608	8,248,810	7,237,501	6,915,882	10,875,984	8,462,732	8,973,517	9,431,440
4,007,915	5,418,219	5,693,198	5,219,488	4,921,870	7,686,941	6,051,118	6,285,897	6,499,055
1,079,777	1,150,281	1,925,987	1,479,015	1,484,603	2,352,838	1,746,761	1,956,331	2,194,497
330,165	344,143	434,253	372,182	321,468	532,424	435,828	469,751	492,241
136,730	164,965	195,372	166,816	187,941	303,781	229,025	261,538	245,647

23,743

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14
					8,044,404	8,202,183	8,344,218	8,590,033
					2,743	2,976	3,041	3,168

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14

Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
591	613	618	640	672	693	727
342	360	368	394	408	430	463
46,033	45,524	53,194	58,989	58,619	61,054	55,320
12504	11571	14443	14553	15255	16332	13,537
4601	4795	4678	5759	5126	4702	5,784
8548	8505	9664	9981	10084	10447	8,547
6060	6439	7768	9277	9760	10668	9,446
199	199	205	311	443	306	359
13301	13254	15680	18229	16988	17695	16,861
820	761	756	879	963	904	786
310	231	107	0	20	26	1
4285	4598	5209	5393	6429	6985	7,854
2825	2923	3209	3455	4062	4053	3,891

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
365	391	435	465	491	521	572

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
166	184	197	201	232	243	262
166	184	197	201	232	243	262
166	184	197	201	232	243	262
166	184	197	201	232	243	262
1,295	1,309	1,423	1,468	1,514	1,605	1,754
210,926	244,892	264,901	308,931	330,827	332,286	325,194

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
36	38	38	38	42	42	42

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
39	40	40	40	41	45	45

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
37	38	38	38	43	43	43

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
1	3	3	3	4	4	4

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
1049	1211	1302	1400	1531	1,638	1,720
3231	3625	4177	4385	5327	5,836	6,507
2154	2397	2861	3015	3809	4,226	4,841
1077	1228	1316	1370	1518	1,610	1,666

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
-3	5	-11	-12	-17	6	8
1838	1843	1832	1820	1,803	1,809	1,817
-2	13	-11	-4	32	9	9
1374	1387	1376	1372	1,404	1,413	1,422
1	6	7	8	28	17	8
951	957	964	972	1,000	1,017	1,025
1000	1000	1000	1000	1,000	1,000	1,000

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
716	688	743,547	744	711.84	736.279	710.118
744	720	744	744	720	744	720
96.2%	95.6%	99.9%	100.0%	98.9%	99.0%	98.6%

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
9,199,601	10,315,492	9,828,317	9,240,991	9,744,113	11,241,681	9,811,435
6,323,998	6,935,834	6,706,590	6,316,015	6,614,074	7,882,509	6,753,913
2,155,314	2,506,951	2,311,663	2,156,730	2,280,308	2,322,028	2,031,896
472,918	541,600	493,002	472,455	499,407	519,005	467,342
247,371	331,107	317,062	295,791	350,324	518,139	558,284

			Aug-14	Sep-14	Oct-14	Nov-14
			9	8	6	2
			0	2	0	0

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14
8,723,383	8,998,505	9,195,656	9,680,767	9,914,852	10,075,751	10,199,611
3,243	3,324	3,397	3,485	3,590	3,737	3,841

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14

May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
739	741	763	778	813	845	884
467	473	493	519	539	555	567
64,739	74,174	72,684	84,881	88,923	91,841	101,359
16,444	19,020	18,798	22,626	20,220	21,432	26,483
5,408	6,936	6,223	7,854	8,266	4,600	7,202
9,463	10,846	10,723	12,367	12,150	12,388	12,457
10,997	13,369	13,176	14,396	14,372	15,807	17,090
488	430	379	349	234	554	549
21,021	22,541	22,117	25,927	32,046	35,381	35,913
918	1032	1090	1254	1529	1434	1,436
40	464	178	108	106	245	229
7,343	6,821	7,154	7,081	7,190	7,214	7,436
4,201	4,450	4,376	4,652	5,036	5,191	5,153

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
599	668	730	778	840	879	920

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
272	288	321	347	379	413	424
272	288	321	347	379	413	424
272	288	321	347	379	413	424
272	288	321	347	379	413	424
3,278	3,349	3,159	3,280	3,256	3,474	3,519
404,719	407,030	386,073	484,042	529,210	549,190	593,599

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
42	42	42	43	43	43	43

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
46	47	47	47	47	47	47

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
43	44	44	44	44	44	44

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
4	4	7	7	8	8	9

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
1,758	1,802	1,858	1,922	2,005	2,054	2,101
6,079	5,658	5,962	6,183	5,849	5,520	6,052
4,563	4,223	4,445	4,662	4,214	3,870	4,354
1,516	1,435	1,517	1,521	1,635	1,650	1,698

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
14	4	-3	-78	6	6	0
1,831	1,835	1,832	1,754	1,760	1,766	1,766
14	10	-2	-5	11	6	0
1,436	1,446	1,444	1,439	1,450	1,456	1,456
14	15	-1	6	14	12	0
1,039	1,054	1,053	1,059	1,073	1,085	1,085
1,075	1,075	1,075	1,075	1,075	1,075	1,075

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
744	744	671	744	720	744	720
744	744	672	744	720	744	720
100.0%	100.0%	99.9%	100.0%	100.0%	100.0%	99.8%

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
9,882,049	8,790,861	8,079,465	13,477,127	9,850,494	10,284,733	11,711,963
6,750,834	5,581,058	5,360,026	10,338,265	6,644,881	6,821,901	8,533,244
2,082,391	2,225,734	1,926,776	2,143,752	2,320,005	2,522,862	2,274,650
478,299	487,160	407,468	549,250	505,585	564,970	494,472
570,525	496,909	385,195	445,860	380,023	375,000	409,597

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
4	1	4	2	4	7	2
0	0	0	0	0	0	0

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15
10,338,221	10,616,386	10,726,157	10,993,441	11,328,763	11,974,156	12,025,820
3,916	4,020	4,159	4,322	4,444	4,579	4,723

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15

Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
801	832	865	883	907	939	964
591	607	628	639	655	669	682
103,345	101,729	99,883	101,145	99,160	91,259	96,880
25,070	26,342	27,360	28,734	28,765	25,834	28,323
5,700	5,178	7,450	5,660	5,226	5,254	4,343
12,339	12,221	12,091	12,340	12,216	11,009	11,653
23,064	22,541	19,211	20,100	20,723	19,634	22,026
581	640	539	565	400	269	244
35,340	33,122	31,148	31,545	30,266	27,941	29,098
1,099	1,358	1,428	1,545	1,200	999	961
152	327	656	656	364	319	232
7,999	8,490	8,479	8,811	8,939	8,652	8,740
5,678	5,988	6,003	6,150	6,031	5,910	6,057

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
989	1,015	1,048	1,090	1,137	1,198	1,264

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
454	482	511	518	520	569	578
454	482	511	518	520	569	578
454	482	511	518	520	569	578
454	482	511	518	520	569	578
3,630	3,683	3,831	3,904	4,021	4,071	4,106
590,191	667,101	727,537	735,230	723,681	739,866	720,926

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
43	43	43	43	43	44	44

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
47	47	47	47	47	47	47

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
44	44	44	44	44	44	44

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
10	10	12	14	14	14	14

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
2,167	2,226	2,289	2,335	2,380	2,415	2,444
6,307	6,589	6,629	6,758	6,844	6,830	6,770
4,565	4,787	4,831	4,929	5,015	5,099	5,015
1,742	1,802	1,798	1,829	1,829	1,731	1,755

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
5	6	0	0	4	4	7
1,771	1,777	1,777	1,777	1,781	1,785	1,788
6	6	0	0	4	4	7
1,462	1,468	1,468	1,468	1,472	1,476	1,479
5	7	0	0	3	2	7
1,090	1,097	1,097	1,097	1,100	1,102	1,107
1,075	1,075	1,075	1,075	1,075	1,075	1,075

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
744	744	720	744	716	744	744
744	744	720	744	720	744	744
100.0%	100.0%	100.0%	100.0%	99.4%	100.0%	100.0%

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
9,205,808	8,987,540	12,374,173	11,527,347	11,040,200	9,398,124	12,462,994
6,356,487	6,242,463	8,619,930	7,839,001	8,033,822	6,817,375	8,714,055
2,071,427	1,907,257	2,675,551	2,561,969	1,996,568	1,743,107	2,716,626
467,324	454,823	585,650	584,323	537,305	422,368	493,471
310,570	382,997	493,042	542,054	472,505	415,274	538,842

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16
5	4	4	5	5	3	4
0	0	0	0	1	0	0

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Dec-15
12,367,794	12,556,086	12,676,245	12,767,847	13,944,595	14,435,926	14,647,342
4,867	4,987	5,125	5,292	5,453	5,619	5,757

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-16	Jan-16

Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-16	Jan-16

Feb-16	Mar-16	Apr-16	May-16	Jun-16
998	1,029	1,047	1,080	1,132
698	711	720	734	744
106,286	115,042	111,793	115,107	112,445
32,041	35,168	33,600	33,355	33,562
5,523	4,421	3,069	4,371	4,449
11,599	11,416	10,579	11,149	10,436
23,569	28,196	29,702	31,523	29,383
334	410	357	403	320
31,971	34,021	33,228	32,940	32,816
1,093	1,232	1,201	1,244	1,346
156	178	57	122	133
8,741	9,607	10,161	10,928	11,444
6,403	8,804	7,282	7,660	7,411

Feb-16	Mar-16	Apr-16	May-16	Jun-16
1,156	1,192	1,230	1,262	1,350

Feb-16	Mar-16	Apr-16	May-16	Jun-16
608	651	662	681	727
608	651	662	681	727
608	651	662	681	727
608	651	662	681	727
4149	4,267	4,310	4,409	4,503
761,001	936,377	1,032,606	1,189,345	1,212,294

Feb-16	Mar-16	Apr-16	May-16	Jun-16
44	45	45	45	45

Feb-16	Mar-16	Apr-16	May-16	Jun-16
47	47	47	47	47

Feb-16	Mar-16	Apr-16	May-16	Jun-16
44	44	44	44	44

Feb-16	Mar-16	Apr-16	May-16	Jun-16
16	16	16	16	16

Feb-16	Mar-16	Apr-16	May-16	Jun-16
2,480	2,514	2,555	2,604	2,671
6,875	6,781	7,279	7,739	7,902
5,113	5,044	5,569	6,084	6,203
1,762	1,737	1,710	1,655	1,699

Feb-16	Mar-16	Apr-16	May-16	Jun-16
3	3	3	24	38
1,788	1,791	1,791	1,815	1,829
3	3	3	20	37
1,479	1,482	1,482	1,502	1,519
5	3	3	13	25
1,107	1,110	1,110	1,123	1,135
1,075	1,075	1,075	1,075	1,076

Feb-16	Mar-16	Apr-16	May-16	Jun-16
696	743	720	737	720
696	744	720	744	720
100.0%	99.9%	100.0%	99.0%	100.0%

Feb-16	Mar-16	Apr-16	May-16	Jun-16
11,819,695	14,169,830	12,531,611	12,036,959	11,822,064
8,550,814	10,238,751	9,027,676	8,529,936	8,775,257
2,306,255	2,659,419	2,471,886	2,613,538	2,089,168
499,540	640,430	484,009	481,637	424,988
463,086	631,230	548,040	411,848	532,651

Feb-16	Mar-16	Apr-16	May-16	Jun-16
7	7	3	7	5
0	0	0	1	0

Feb-16	Mar-16	Apr-16	May-16	Jun-16
15,014,141	15,225,154	15,339,217	15,489,061	15,716,740
	10,397,998	10,452,614	10,446,025	10,532,336
5,864	6,056	6,168	6,295	6,392

Feb-16	Mar-16	Apr-16	May-16	Jun-16
			5.1%	5.1%
			86.3%	84.4%
			0.7%	0.7%
			0.7%	0.7%
			7.2%	9.1%

Feb-16	Mar-16	Apr-16	May-16	Jun-16
			19.0%	8.6%
			79.4%	79.4%
			1.6%	0.7%
			0.0%	0.0%
			0.0%	0.0%