



Advance Directives Workgroup Recommendations

DECEMBER 2021



Recommendation 1

Action by: Payers

The workgroup recommends that payers place a link in a visible location on their website portal where subscribers can provide health care agent information and complete an advance directive.

Description of the Recommendation

- ▶ Payers would place a link in a visible location on their website portal where subscribers can provide health care agent information. The link would lead subscribers to a health care agent registry hosted by a state-designated HIE like CRISP, MyDirectives, or another third-party vendor.
- ▶ To ensure data security, a single sign-on would be used to link users to the advance directive registry and would allow authentication credentials from the payer website to pass on to the registry.
- ▶ Subscribers would be able to create or upload their advance directive upon enrollment, and will be encouraged via member publications, the carrier's website, and public education campaigns to periodically update and maintain their advance directive.



Recommendation 2

Action by: Health care systems and other health care providers

The workgroup recommends that health care agent information should be collected during the patient registration process, which can occur in a health care practitioner office, hospital admission office, or emergency department using electronic health record (EHR) systems.

Description of the Recommendation

- ▶ HIEs like CRISP and/or MyDirectives could capture information as part of the intake process and make it available and accessible for health care providers needing access to this information.
- ▶ Collection of health agent information is possible; however, policies are required for this to be implemented.



Recommendation 3

Action by: HIEs

The workgroup recommends that CRISP be authorized to receive information and advance directives from nursing homes and assisted living facilities to facilitate the exchange of health care agent information, in accordance with HB 1022 - Public Health - State Designated Exchange – Clinical Information.

Description of Recommendation

- ▶ Nursing homes and assisted living facilities would use CRISP to collect health care agent information during patient intake.
- ▶ CRISP could capture advance directive health care information and make it available and accessible for health care providers that need access to this information.



Pilot Project

Action by: Ambulatory practices and health systems

The workgroup proposes that MHCC establish a pilot project for ambulatory practices and health systems, similar to the WellSpan Advance Care Planning Initiative.

Description of the Recommendation

- ▶ The goal of the project would be to improve the collection of health care agent information and advance care planning. This project would use a change management model and would require systemwide collaboration between providers, patients, and a unified EHR.
- ▶ A voluntary pilot project could be developed for MDPCP practices. The project would develop a mechanism for providers to capture patient health care agent information on intake.
- ▶ CRISP and/or MyDirectives could capture information and make it available and accessible for health care providers that need access to this information.
- ▶ The pilot project would include a post-intervention evaluation to assess efficacy.