



MHCC Update

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President & CEO

July 20, 2023

MPSC Strategic Plan



Mission

Keeping Maryland healthcare safe

Vision

A model of patient safety innovation and implementation, convening providers, patients and families across the healthcare continuum to prevent avoidable harm and provide safe and equitable healthcare for all

Goals

- ***Achieve zero preventable harm across all levels of healthcare***
- ***A shared culture of safety, compassion and respect among all providers***
- ***An enhanced patient experience with the involvement of patients and families in all aspects of their care***
- ***Support for caregivers to ensure resiliency and prevent burnout***

MPSC Activities



- ✓ Patient Safety Education
- ✓ Patient Safety Conferences
- ✓ Patient Safety Officer Forums
- ✓ Caring for the Caregiver
- ✓ Mid-Atlantic Patient Safety Organization
- ✓ Administration of State Maternal Mortality Review
- ✓ Minogue Award for Patient Safety Innovation
- ✓ Major Collaboratives
- ✓ BIRTH Equity Maryland and other Maternal Safety Programs
- ✓ Workplace Violence in Healthcare Public Awareness Campaign



MPSC Education: Examples



- **Perinatal Safety Webinar Series**
- **Neonatal Safety Webinar Series**
- **Coaching for Patient Safety**
- **Failure Modes and Effects Analysis**
- **Root Cause Analysis**
- **Lean Six Sigma Green Belt Certification**
- **TeamSTEPPS for Diagnosis Improvement**
- **TeamSTEPPS Master Trainer Course**
- **Making the Pitch to Leadership: The ROI of QI**
- **E-Learning Modules, including Data Visualization**



❖ **MPSC received an award from AHRQ for our TeamSTEPPS video on BIRTH Equity**

2023 Annual Conferences

19th Annual Patient Safety Conference



19TH ANNUAL MARYLAND PATIENT SAFETY CONFERENCE

HEALTH EQUITY & PATIENT SAFETY

Facing the challenge. Making the change.

Friday, March 31, 2023
LIVE AND LIVE STREAMED
FROM THE
BALTIMORE HILTON

MARYLAND
Patient Safety
CENTER

The poster features a large graphic of a scale of justice, where the beams and base are formed by a dense crowd of diverse people. The background is a light blue gradient.

1,029 registrants

Medication Safety Conference



FRIDAY, NOVEMBER 3, 2023

Optimizing Technology to Improve Medication Safety

ANNUAL MEDICATION SAFETY CONFERENCE

MARYLAND
Patient Safety
CENTER

LIVE AND LIVE STREAMED FROM THE HOTEL AT ARUNDEL PRESERVE

The poster features a collage of images showing healthcare professionals in white coats using technology like laptops and tablets. The background is a light blue gradient.

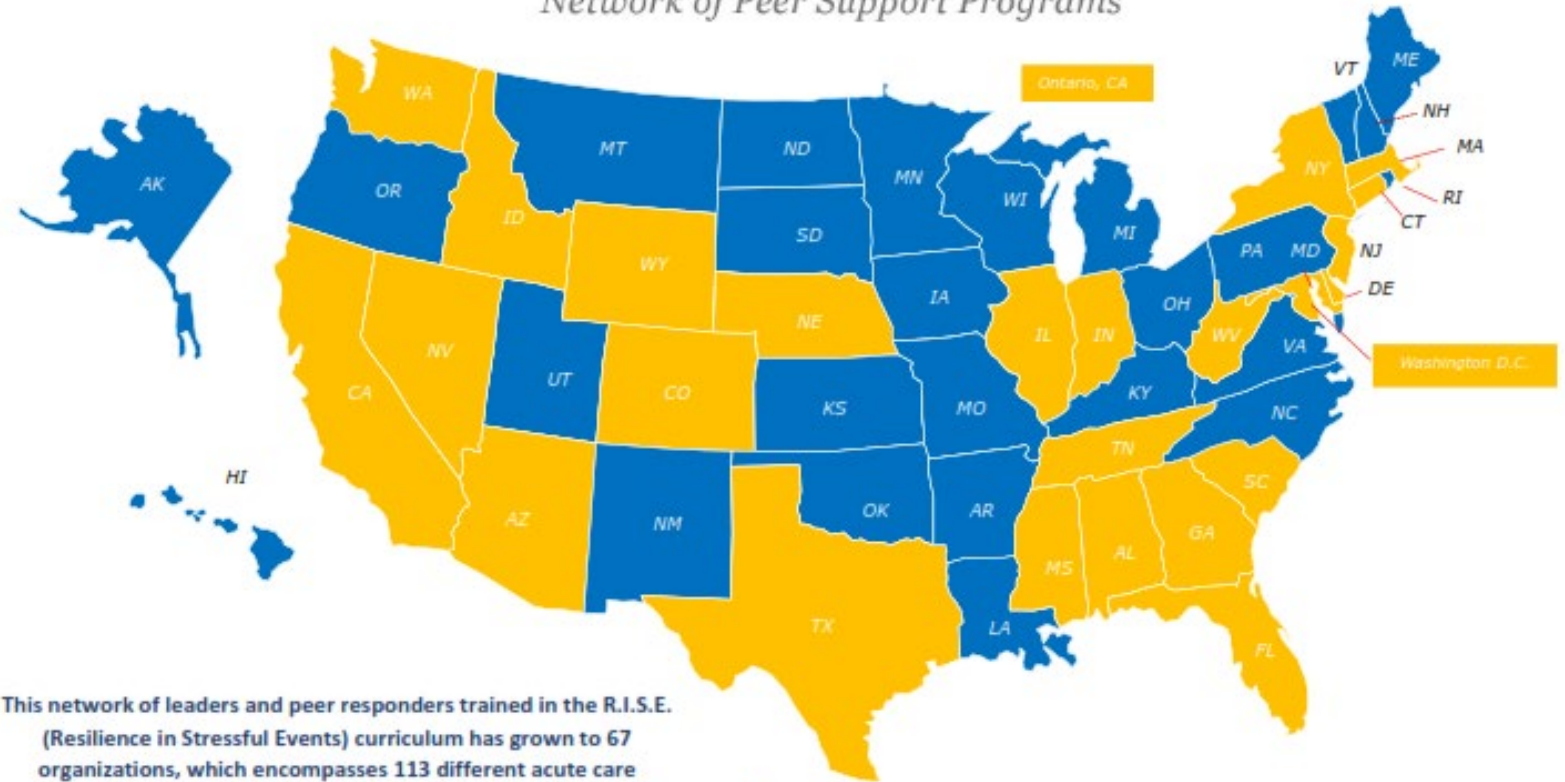
Chief Programs

Caring for the Caregiver: Implementing RISE

- Trains organizations to provide immediate, confidential psychological first aid and emotional support to healthcare workers.
- The program successfully combats the adverse impact of stress from work-related traumatic events, including the surge in COVID-related anxiety and burnout, as well as workplace violence against healthcare staff.
- Content development is complete for the *Caring for the Caregiver: Implementing RISE* e-learning course through **Siemens Healthineers**, the largest international e-learning platform. Go-live is planned for later this summer.



Network of Peer Support Programs



This network of leaders and peer responders trained in the R.I.S.E. (Resilience in Stressful Events) curriculum has grown to 67 organizations, which encompasses 113 different acute care hospitals, five provider groups, three veterinary groups, two schools of nursing, and one state Public Health Department. Some of these are new as of 2023, and some have been a part of this collaboration since 2011.

Connecting our partners with colleagues across the country has proven to be an effective tool for shared experiential learning and creative best practices.

www.marylandpatientsafety.org/Caregiver

Chief Programs



B.I.R.T.H. Equity Maryland

With the leadership and support of an advisory group comprised of local experts in the fields of maternal health, emergency medicine, family practice, racial bias and health care inequities, the Maryland Patient Safety Center and the Maryland Hospital Association have partnered to create educational tools for non-obstetric providers to address the substantial disparity in maternal morbidity rate for Black birthing people in Maryland. This effort to help providers and patients recognize early warning signs and identify and mitigate their biases will amplify the implicit bias training and expansion of perinatal resources throughout the state.

Healthcare organizations participating in B.I.R.T.H. Equity Maryland have access to a resource library of tools dedicated to implicit and explicit bias education and information on clinical and cultural competencies related to both pregnant and postpartum patients. This multimedia library includes webinars, podcasts, patient impact stories, and articles. A clinical encounter tool is also available to support healthcare staff when working with patients in real time to address all pregnancy-related symptoms. This clinical checklist is designed to overcome the unheard concerns and missed diagnoses faced by Black birthing people in Maryland and across the country.

Chief Programs



Count the Kicks

The Maryland Patient Safety Center is partnering with Count the Kicks, an evidence-based stillbirth prevention program, to educate expectant parents in Maryland about the importance of tracking a baby's movements daily in the third trimester of pregnancy. Stillbirth is a national public health crisis that has been exacerbated by the COVID-19 pandemic. Research shows that a change in a baby's movements could be the earliest, and sometimes only, indication that something may be wrong with a pregnancy. It's a simple and free way to self-monitor and improve the chance of delivering a healthy baby, and by doing so, reduce stillbirth rates.



496

Maryland loses 496 babies a year on average to stillbirth.

6.94

In Maryland, the stillbirth rate is 6.94 per 1,000 live births.

159

We believe *Count the Kicks* can save an average of 159 babies per year in Maryland.



How We Choose Programs

A Collaborative Process

- **Led by our diverse Board of Directors – Representation on the board from the health care field, the Maryland Legislature, the community, and state agencies (MHCC commissioner)**
- **Maryland Healthcare organizations – Hospital systems and MHA, community health, long term care, outpatient facilities (including FQHCs), rehabilitation**
- **State agencies – MDH, MHCC, HSCRC, OHCQ, MIEMSS**
- **Federal agencies – AHRQ, HRSA**
- **And many others – ISMP, TJC, various nursing, physician and pharmacy organizations**

New/Expanded Programs FY 2023/2024

- ✓ **Expand B.I.R.T.H. Equity Maryland**
 - On schedule to reach 50% of Maryland hospital ERs by end of FY24
- ✓ **Continue Administration of the Maryland Maternal Mortality Review Team**
- ✓ **State Maternal Mortality Summit**
- ✓ **Count the Kicks roll out statewide**
- ✓ **Perinatal Safety Fellowship Program**
- ✓ **Work with MIEMSS**
 - Emergency Department Throughput
 - Trauma in Assisted Living
 - BIRTH Equity Training
- ✓ **Development of Additional Caring for the Caregiver Modules**
 - Equity
 - Violence in the Health Care Workplace
- ✓ **Continue Live Streaming of the Annual Patient Safety Conferences**



MPSC: State Funding



The \$1M annual state funding provided through legislative action last session will allow MPSC to expand our programs in patient safety and quality throughout the state. MPSC will closely monitor the expenditures of the state funding in tandem with our contracted financial service. These funds will be utilized to cover operating costs that are not covered by membership, grants, donations, program sales or tuition for educational offerings and conferences. The funds may be utilized for new unfunded initiatives, salaries and other operating expenses critical to the mission of MPSC. MPSC will receive the \$1M funding quarterly through invoicing. Reports of expenditures of these funds will be provided to the MPSC Board of Directors quarterly and to the MHCC, from whom the funding is dispersed to MPSC, twice a year.

MPSC: State Funding



FY23 funding spent through May 31, 2023

BIRTH Equity Program	\$ 232,186
Annual Patient Safety Conf.	\$ 232,723
Medication Safety Conf.	\$ 92,706
Administration	\$ 138,594
Adverse Event Reporting	\$ 64,127
MDH Maternal Mortality	\$ 28,584
Education	\$ 16,984
Perinatal/Neonatal Safety	\$ 16,078
Other expenses	\$ 53,267
Total	\$ 875,249