



# MHCC Update

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# MPSC Strategic Plan

## Mission

***Keeping Maryland healthcare safe***

## Vision

***A model of patient safety innovation and implementation, convening providers, patients and families across the healthcare continuum to prevent avoidable harm and provide safe and equitable healthcare for all***

## Goals

- ***Achieve zero preventable harm across all levels of healthcare***
- ***A shared culture of safety, compassion and respect among all providers***
- ***An enhanced patient experience with the involvement of patients and families in all aspects of their care***
- ***Support for caregivers to ensure resiliency and prevent burnout***



# MPSC Activities

- ✓ **Patient Safety Education**
- ✓ **Patient Safety Conferences**
- ✓ **Mid-Atlantic Patient Safety Organization**
- ✓ **Patient Safety Officer Forums**
- ✓ **Caring for the Caregiver**
- ✓ **Administration of State Maternal Mortality Review**
- ✓ **Workplace Violence in the Healthcare Workgroup**
- ✓ **Major Collaboratives**

# MPSC Education: Examples

- **Perinatal Safety Webinar Series**
  - **Safe Nurse Staffing**
  - **Enhancing Safe Care for Mothers and Babies**
  - **Perinatal Medication Safety**
  - **Documentation in Perinatal Nursing**
- **Making the Pitch to Leadership: The ROI of QI**
- **Root Cause Analysis**
- **Failure Modes and Effects Analysis**
- **E-Learning Modules, including Data Visualization**

# 2022/2023 Annual Conferences

## 19<sup>th</sup> Annual Patient Safety Conference



## Medication Safety Conference



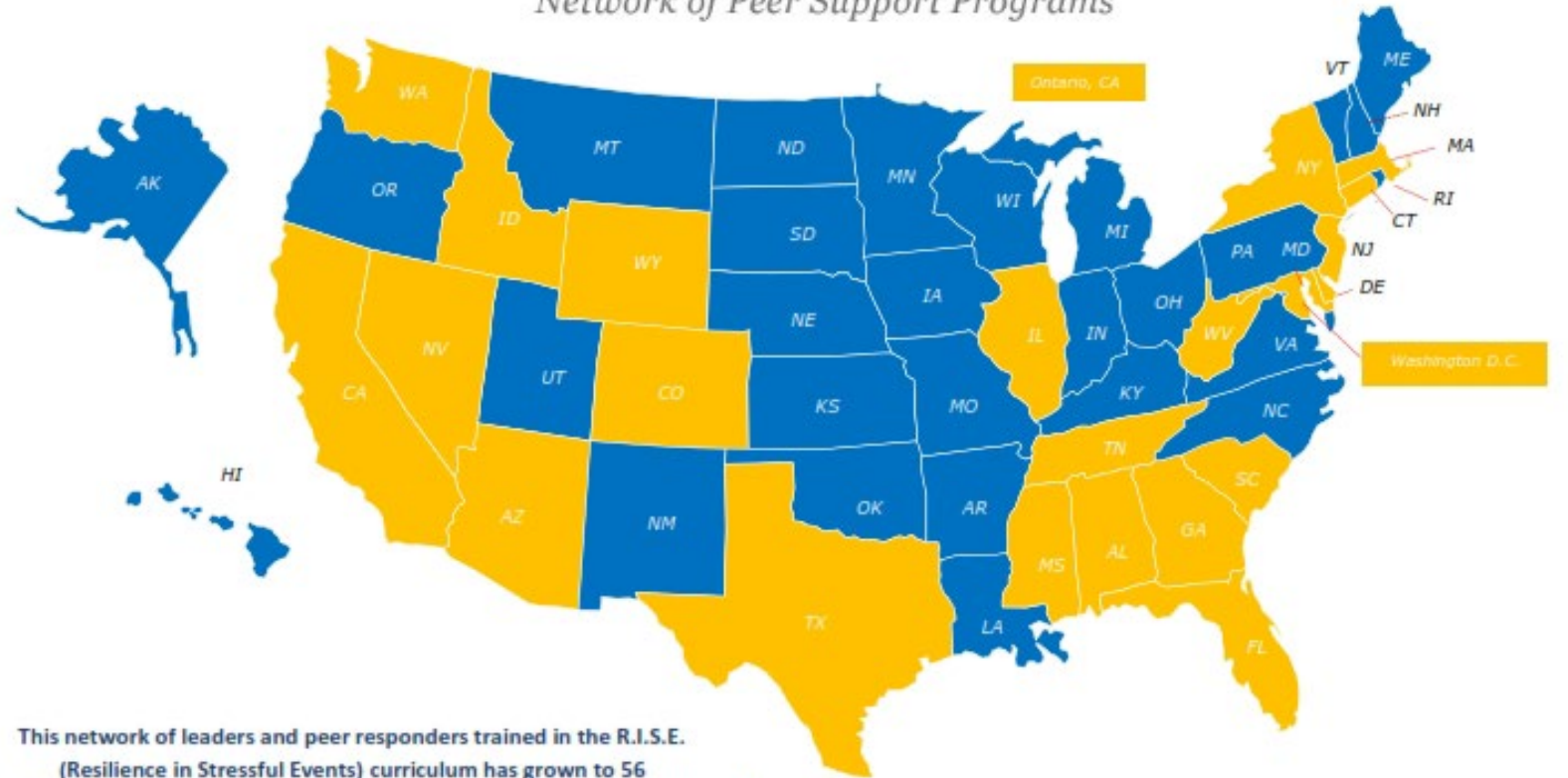
# Chief Programs

## *Caring for the Caregiver: Implementing RISE*

- Trains organizations to provide immediate, confidential psychological first aid and emotional support to healthcare workers.
- The program successfully combats the adverse impact of stress from work-related traumatic events, including the recent surge in COVID-related anxiety and burnout.
- At the onset of the COVID-19 crisis, MPSC and Johns Hopkins Medicine agreed to the FREE distribution of a crisis peer response manual adapted from the full training program. Over **130 copies were requested from healthcare organizations throughout the world.**



Network of Peer Support Programs



This network of leaders and peer responders trained in the R.I.S.E. (Resilience in Stressful Events) curriculum has grown to 56 organizations, which encompasses 94 different acute care hospitals five provider groups, three veterinary groups, one state public health department, and one school of nursing. Some of these are new as of 2022, and some have been a part of this collaboration since 2011.

Connecting our partners with colleagues across the country has proven to be an effective tool for shared experiential learning and creative best practices.

[www.marylandpatientsafety.org/Caregiver](http://www.marylandpatientsafety.org/Caregiver)

# Chief Programs



## B.I.R.T.H. Equity Maryland

With the leadership and support of an advisory group comprised of local experts in the fields of maternal health, emergency medicine, family practice, racial bias and health care inequities, the Maryland Patient Safety Center and the Maryland Hospital Association have partnered to create educational tools for non-obstetric providers to address the substantial disparity in maternal morbidity rate for Black birthing people in Maryland. This effort to help providers and patients recognize early warning signs and identify and mitigate their biases will amplify the implicit bias training and expansion of perinatal resources throughout the state.

Healthcare organizations participating in B.I.R.T.H. Equity Maryland have access to a resource library of tools dedicated to implicit and explicit bias education and information on clinical and cultural competencies related to both pregnant and postpartum patients. This multimedia library includes webinars, podcasts, patient impact stories, and articles. A clinical encounter tool is also available to support healthcare staff when working with patients in real time to address all pregnancy-related symptoms. This clinical checklist is designed to overcome the unheard concerns and missed diagnoses faced by Black birthing people in Maryland and across the country.





# How We Choose Programs

## **A Collaborative Process**

- **Led by our diverse Board of Directors – Representation on the board from the health care field, the Maryland Legislature, the community, and state agencies (MHCC commissioner)**
- **Maryland Healthcare organizations – Hospital systems and MHA, community health, long term care, outpatient facilities (including FQHCs), rehabilitation**
- **State agencies – MDH, MHCC, HSCRC, OHCQ, MIEMSS**
- **Federal agencies – AHRQ, HRSA**
- **And many others – ISMP, TJC, various nursing, physician and pharmacy organizations**

# New/Expanded Programs FY 2023/2024



- **Expand B.I.R.T.H. Equity Maryland**
  - **Statewide Emergency Department Roll-Out (Spring 2023)**
- **Administration of the Maryland Maternal Mortality Review Team**
- **Assisted Living Collaborative**
  - **Preventing Falls**
- **Work with MIEMSS**
  - **Emergency Department Throughput**
  - **Infection Control**
  - **BIRTH Equity Training**
- **Development of Additional Caring for the Caregiver Modules**
  - **Equity**
  - **Violence in the Health Care Workplace**
- **Live Streaming of the Annual Patient Safety Conferences**

# MPSC: State Funding



The \$1M annual state funding provided through legislative action last session will allow MPSC to expand our programs in patient safety and quality throughout the state. MPSC will closely monitor the expenditures of the state funding in tandem with our contracted financial service. These funds will be utilized to cover operating costs that are not covered by membership grants, donations, program sales or tuition for educational offerings and conferences. The funds may be utilized for new unfunded initiatives, salaries and other operating expenses critical to the mission of MPSC. MPSC will receive the \$1M funding quarterly through invoicing. Reports of expenditures of these funds will be provided to the MPSC Board of Directors quarterly and to the MHCC, from whom the funding is dispersed to MPSC, twice a year.

# MPSC: State Funding



## FY23 funding spent through December 31, 2022

BIRTH Equity Program	\$ 93,185
Administration	\$ 88,764
Adverse Event Reporting	\$ 35,633
<u>Other expenses</u>	<u>\$ 26,879</u>
Total	\$244,461