



# MHCC Update

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# Who We Are

## Mission

Keep Maryland healthcare safe

## Vision

A model of patient safety innovation and implementation, convening providers, patients and families across the healthcare continuum to prevent avoidable harm and provide safe and equitable healthcare for all

## Membership

- Focused almost exclusively on hospitals
- Almost all the hospitals/health systems in the state of Maryland are members

- ✓ Designation by MHCC as Maryland's Patient Safety Center
- ✓ \$1M annual funding provided by the legislature (via MHCC)
- ✓ The Mid-Atlantic Patient Safety Organization is an independent component within the Maryland Patient Safety Center



# *What We Have Been Focused On*

- ✓ Building capacity to improve patient safety and quality in Maryland via education and outreach
- ✓ Supporting State goals to improve safety and equity for mothers and babies
- ✓ Supporting adverse event reporting and learning with our Patient Safety Organization resources

# Building Capacity: Education and Outreach



**EDUCATING**  
OVER 3,500  
healthcare  
professionals  
each year on  
**QUALITY**  
improvement,  
**SAFE CARE**  
delivery, and  
health worker  
**WELLBEING**




**STRENGTHENING** healthcare worker **RESILIENCE** in hospitals  
across the world through our *Caring for the Caregiver* Program





# Building Capacity: 2023/2024 Statewide Conferences



**PATIENT SAFETY  
PLAY BOOK:**

Strategies to strengthen  
your safety culture and  
build a team of champions

MARYLAND  
*Patient Safety*  
CENTER

LIVE FROM THE BALTIMORE HILTON | FRIDAY, APRIL 26, 2024



Optimizing Technology  
to Improve  
Medication Safety

MARYLAND  
*Patient Safety*  
CENTER

ANNUAL MEDICATION SAFETY CONFERENCE

FRIDAY, NOVEMBER 3, 2023 ♦ LIVE AND LIVE STREAMED FROM THE HOTEL AT ARUNDEL PRESERVE

# Improving Safety and Equity for Mothers and Babies



## HSCRC/TOCC model SIHIS goal to reduce severe maternal morbidity (SMM) rate

- ✓ BIRTH Equity Maryland
- ✓ MIEMSS (Maryland Institute for Emergency Medical Services Systems) Training Module
- ✓ Maryland Department of Health:
  - Maternal Mortality Review
  - Maryland Maternal Mortality Summit (May 8 at Coppin State)
  - Trauma-informed care for birth workers in Maryland
- ✓ MDMOM Maryland Maternal Innovation Program
- ✓ Count the Kicks Stillbirth Prevention Program
- ✓ MPSC Perinatal/Neonatal Safety and Quality Fellowship
- ✓ Perinatal and Neonatal Safety Learning Series



# Supporting Adverse Event Reporting and Learning



Our federally-designated PSO provides a secure environment for healthcare organizations and clinicians to collect and analyze data. PSOs, in partnership with their member organizations, are able to improve safety and quality in patient care.



- ✓ Adverse Event Reporting System
- ✓ Safe Tables
- ✓ Patient Safety Officer Forums

# Looking Ahead



**EVOLVE THE  
ORGANIZATION'S  
STRATEGIC PLAN**



**BUILD  
RELATIONSHIPS**



**DIVERSIFY AND  
GROW REVENUE**

- Listening tour
- Use of data to identify and implement improvement priorities (eg, OHCQ, etc.)
- Implementation science to support state safety and quality priorities
- Expand outside of acute care hospitals

# Questions/ Discussion

