



DRAFT Survey
Small Assisted Living Programs Workgroup
October 31, 2022

1. Background of facility
 - a. Name of facility
 - b. Address
 - c. Web address (if any)
 - d. Person Filling it out
 - i. Email
 - ii. Phone number
 - iii. Title of person filling it out
 - e. How many beds are you licensed for?
 - f. How many staff (full or part time) do you currently have?
 - i. Full Time
 - ii. Part Time
 - g. How many residents do you have?
 - h. Level of care provided
 - i. Level 1 (residents need occasional support in one or more personal care or health related areas)
 - ii. Level 2 (residents need substantial support in one or more personal care or health related areas)
 - iii. Level 3 (residents need extensive and frequent support the ensure that several personal care or health related areas are maintained)
2. How do residents pay for services?
 - i. Private insurance
 - ii. Medicaid
 - iii. Other
3. Memory Care Services
 - a. Do you offer **Memory Care Services** for your residents?
 - i. Yes
 - ii. No
 - iii. If yes, do you offer a locked unit/secure unit?
4. What are some barriers to providing quality services?
 - a. Lack of staffing
 - b. Lack of training in infection prevention and control
 - c. Problems with infection prevention and control
 - d. Budgets are not sufficient to cover all the necessary services
 - e. Lack of general training for staff
 - f. Lack of regulatory guidance
 - g. Lack of staff time with residents
 - h. Lack of reimbursement for services
 - i. Problems with medication management
 - j. Lack of funds for high quality food for residents

- k. High inflation rates and/or supply chain problems
 - l. Lack of funds to attract and retain highly trained and educated staff
 - m. High staff turnover
 - n. Other (Open ended)
5. What can the state do to improve quality in assisted living programs?
- a. Provide no- or low-cost general health care training for staff
 - b. Provide training in specialty areas (e.g., Alzheimer's care)
 - c. Increase level of imbursement
 - d. Expand reimbursement coverage options
 - e. Offer more options for reimbursement for services
 - f. Offer resources for infection prevention and control
 - g. Offer regulatory guidance
 - h. Offer employment incentives
 - i. Other (Open ended)
6. What can the state do to help improve the **experience of care** (i.e., satisfaction with care) for your residents?
- a. Increase the frequency of visits by long term care ombudsmen
 - b. Provide more educational tools for family of residents (e.g., pamphlets about available services, opportunities to be involved in care)
 - c. Provide residents and families with the option to complete a survey

Questions for Workgroup

1. How can we improve the memory care question (question 3)?
2. What are the best answer choices for payment for services (question 2)?
3. Should we include a question that asks respondents to prioritize the most important issues for questions 4, 5, 6?
4. Other feedback?