

Telemedicine Task Force Technology Solutions and Standards Advisory Group November 5, 2013 Meeting Summary

Key discussion items include:

- After receiving virtual feedback from members of the Technology Solutions and Standards Advisory Group (TSS advisory group) on the wireframes for a telemedicine directory (directory), the Maryland Health Care Commission (MHCC) incorporated suggestions and presented a second draft during the meeting. The directory:
 - Would include information about providers using telemedicine in their practices; providers could learn about who is engaged in telemedicine and make connections with other providers for referrals and/or consultations.
 - Is intended to be made available via the State-designated health information exchange (HIE), the Chesapeake Regional Information System for our Patients (CRISP).
- While TSS advisory group members discussed the possibility of developing a robust infrastructure for the directory to allow for interoperability between providers through telemedicine hosting services, the general consensus is to initially focus on establishing a platform for the directory to allow providers to obtain information about available telemedicine services.
- Members discussed the importance of enabling easy and immediate access for providers, including making the directory available in the form of an application for mobile devices and establishing a single sign-on process so providers could directly access the directory from their electronic health record systems.
- Members identified several policy topics for discussion, including:
 - The need for a process to validate a provider's clinical credentials to enable trust among providers using the directory as a resource, which would be essential in cases of "on-demand" consults. This could be addressed by adding elements of telemedicine use in CRISP's provider agreement.
 - A specific feature available in cases of emergency should clearly establish the appropriate circumstances and timeframes for providers to utilize such an option.
 - Providers' technology capabilities must be known, validated and updated in the directory as necessary. In addition, testing procedures should be established to ensure compatibility among providers, including the issuance of early notifications to indicate a telemedicine encounter may not be possible.
- *In 2014, MHCC and TSS advisory group members will continue exploring value-added concepts for the directory and work towards finalizing the directory's specifications, including the architectural diagrams and wireframes. Activities will also include identifying policies for the directory.*
- *A tentative schedule for early 2014 TSS advisory group meetings has been planned as noted below:*
 - *Tuesday, January 28, 2014 3:00pm – 5:00pm*
 - *Wednesday, March 12, 2014, 3:00pm – 5:00pm*
 - *Tuesday, April 22, 2014, 3:00pm – 5:00pm*