Telemedicine Task Force
Technology Solutions and Standards Advisory Group
October 10, 2013 Meeting Summary

Key discussion items include:

- The Maryland Health Care Commission (MHCC) presented draft wireframes for a telemedicine provider directory (directory) that would be made available through the State-designated health information exchange (HIE), the Chesapeake Regional Information System for our Patients (CRISP)

- The group discussed how the directory could be implemented in a phased approach, allowing for improvements and changes to the system over time

- Initially, the directory would:

  o House a registry of telemedicine providers detailing provider information including specialty, availability, services offered, technology capabilities, etc.;

  o Create a source of information for providers to incorporate into existing workflows; and

  o Support various clinical uses by facilitating real-time connections among providers in emergency and non-emergency situations, in addition to allowing informational browsing for routine/elective services.

- TSS advisory group members proposed several additional features to evaluate and consider for the directory:

  o Pre-login capabilities to allow registered and non-registered CRISP users to review preliminary information about providers offering telemedicine services, which may further enable interest and adoption of the registry and telemedicine in general;

  o The inclusion of information on group practices as a whole, in addition to individual provider information;

  o Exchange of payment data from hospitals and/or payers in addition to data that already exists within CRISP, to make the resource more valuable to telemedicine practitioners; and

  o Educational information and links to resources that are useful for those providers interested in considering telemedicine options and adopting innovative care models.

The MHCC will continue to explore various options for the directory by incorporating feedback received from TSS advisory group members on the architecture diagrams and wireframes. The TSS advisory group will continue evaluating value-added aspects for the directory as well as determine user access criteria and authentication processes.

The next TSS advisory group meeting is scheduled on November 5th from 3pm – 5pm at MHCC. Members will review a second draft of the proposed wireframes and continue to evaluate various features for the directory.