



# Hospice Work Group Meeting

## July 11, 2022

PRESENTATIONS AND DISCUSSION



# Background: Ongoing Work

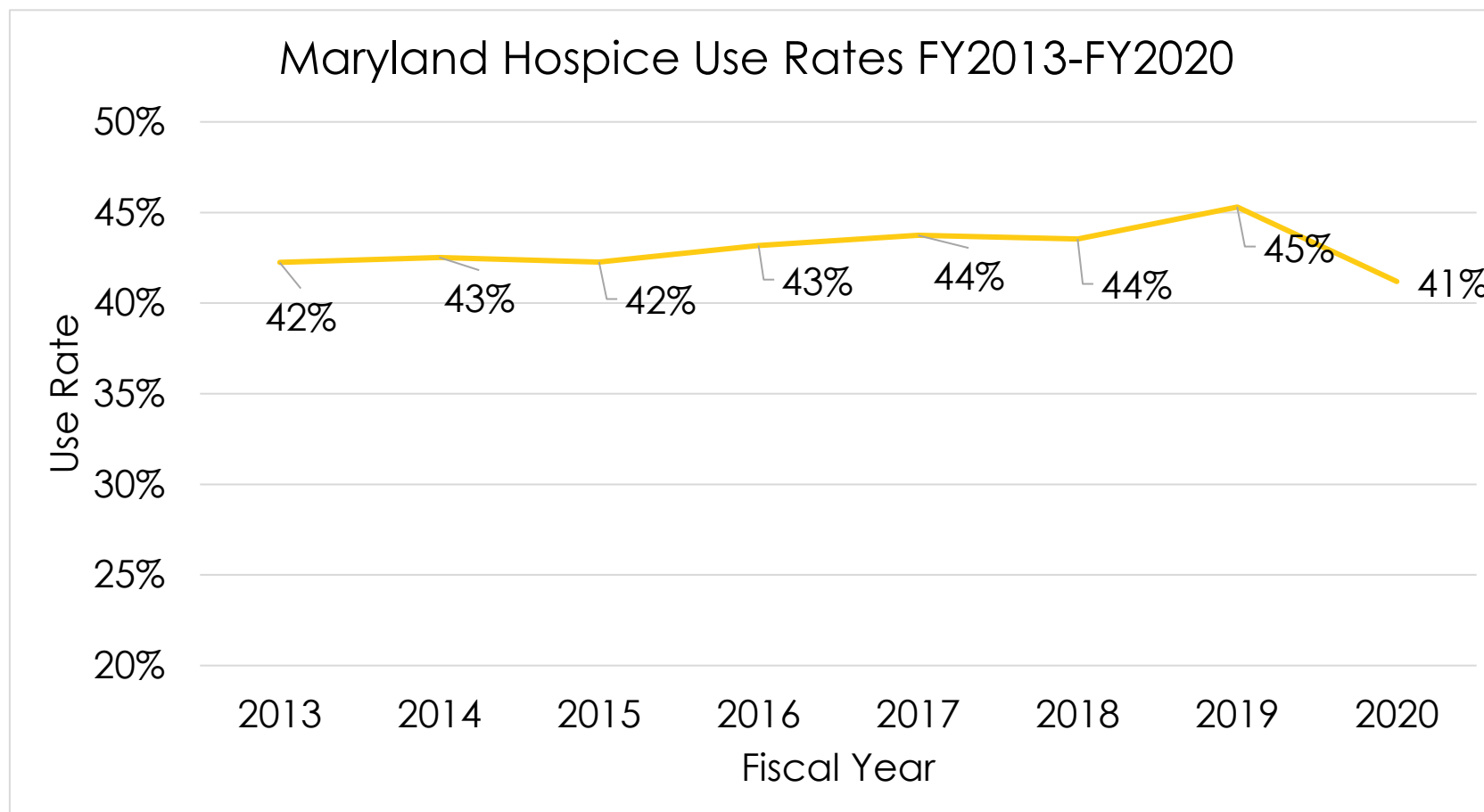
- ▶ Hospice Work Group Meetings: 2018-2019
- ▶ Issues for Hospices during Pandemic (feedback from members)
- ▶ Ongoing Data Collection: Hospice Surveys: 2019-2021
- ▶ Updates to Quality Measures (Stacy's presentation)
- ▶ Innovative Approaches: Gilchrist/Luminis: 2021
- ▶ Review of Use Rate Trends



# Use Rate Trends in Maryland



# Use Rate Trends in Maryland: 2013-2020





# Updates to Quality Measures



# Continuing Hospice Quality Measures

- ▶ Hospice Item Set (HIS)
  - ▶ Beliefs/values addressed
  - ▶ Treatment preferences addressed
  - ▶ Pain screening
  - ▶ Pain comprehensive assessment
  - ▶ Dyspnea screening
  - ▶ Dyspnea Treatment
  - ▶ Patients treated with opioids given bowel regimen
- ▶ CAHPS
  - ▶ Communication with family
  - ▶ Getting timely help from the hospice team
  - ▶ Treating patient with respect
  - ▶ Emotional and spiritual support
  - ▶ Help for pain and symptoms
  - ▶ Training family to care for patient
  - ▶ Rating for this hospice
  - ▶ Willing to recommend this hospice



# New Hospice Quality Measures

- ▶ Hospice Care Index (HCI)-Claims data
  - ▶ Continuous Home Care (CHC) or General Inpatient (GIP) Provided
  - ▶ Gaps in Skilled Nursing Visits
  - ▶ Early Live Discharges
  - ▶ Late Live Discharges
  - ▶ Burdensome Transitions (Type 1) – Live Discharges from Hospice Followed by Hospitalization and Subsequent Hospice Readmission
  - ▶ Burdensome Transitions (Type 2) – Live Discharges from Hospice Followed by Hospitalization with the Patient Dying in the Hospital
  - ▶ Per-beneficiary Medicare Spending Average
  - ▶ Skilled Nursing Care Minutes per Routine Home Care (RHC) Day Average
  - ▶ Skilled Nursing Minutes on Weekends
  - ▶ Visits Near Death
- ▶ Hospice visits in the last days of life (HVLDDL)-Claims data



# Review of Issue Briefs





# Issue Briefs: Consumer Choice and Quality

- ▶ Assuring Consumer Choice:
  - ▶ 12 sole provider jurisdictions
  - ▶ How offer consumer choice?
  - ▶ Create opportunities for expansion into neighboring jurisdictions
  - ▶ Create regions with minimum population base
- ▶ Quality Measurement and Reporting:
  - ▶ How define “good quality”?
  - ▶ How qualify hospices and jurisdictions



# Issue Brief: Need Determination

- ▶ Current Methodology:
  - Based on use rates, ages 35+
  - Uses compound annual growth rate
  - Uses volume threshold
  - Not a “bricks and mortar” facility
  - Shows need in low volume/high population areas
- ▶ Issues to be Addressed:
  - Lack of consumer choice;
  - Lack of access to quality providers
  - Jurisdictions with below average use rates
  - How determine need in jurisdictions
  - How determine qualifying applicants



# Proposed Need Determination

- ▶ Goal: To create a methodology to identify hospices with sufficient quality scores to expand services
- ▶ HIS and CAHPS only because of longevity/stability
  - ▶ May include HCI and HVLDL in the future
- ▶ Analyses were conducted using the February 2022 CMS refresh
- ▶ Approach is similar to that used in the home health chapter



# Proposed Need Determination

- ▶ Scored each quality measure
  - ▶  $\geq$  the state average=1
  - ▶  $<$  the state average=0
- ▶ Summed the scores to create a single CAHPS score and a HIS score for each hospice
  - ▶ Score reflects the number of measures where the hospice scores at or higher than the state average
    - ▶ CAHPS range: 0-8
    - ▶ HIS range: 0-7
- ▶ Selected the hospices that scored 0, 1, or 2 on EITHER CAHPS or HIS (56%)
  - ▶ These hospices could be used to determine jurisdictions where expansion may be needed
- ▶ Selected hospices that scored 0, 1, or 2 on BOTH CAHPS and HIS (12%)
  - ▶ These hospices would not be permitted to expand



# Quality Measure State Averages

CAHPS Measure	State Average
Emotional and spiritual support	90.2
Rating of this hospice	81.7
Would you recommend this hospice	85.5
Treating patient with respect	90.0
Help for pain and symptoms	73.2
Communication with family	80.4
Getting timely help	76.5
Training family to care for patient	72.6

Hospice Item Set Measure	State Average
Beliefs and values addressed	98.5
Bowel regimen introduced	98.5
Breathing screening	99.2
Breathing treatment	98.4
Pain assessment	95.2
Pain screening	99.0
Treatment preferences	99.6

# Example



CAHPS Measure	State Average	Hospice A	Hospice B	Hospice C
Emotional and spiritual support	90.2	85	90	95
Rating of this hospice	81.7	71	80	89
Would you recommend this hospice	85.5	74	81	93
Treating patient with respect	90.0	86	88	93
Help for pain and symptoms	73.2	65	76	75
Communication with family	80.4	76	80	82
Getting timely help	76.5	66	75	84
Training family to care for patient	72.6	63	76	74
CAHPS Score	--	0	2	8
<b>Hospice Item Set Measure</b>				
Beliefs and values addressed	98.5	86.2	100	100
Bowel regimen introduced	98.5	99.1	100	100
Breathing screening	99.2	98.1	100	100
Breathing treatment	98.4	97.5	100	100
Pain assessment	95.2	96.8	100	100
Pain screening	99.0	89.1	100	100
Treatment preferences	99.6	98.7	100	100
HIS Score	--	0	7	7



# Discussion and Next Steps