

# Maryland Health Care Commission Assisted Living Study

WORKGROUP MEETING #5

MAY 22, 2023



## Maryland Health Care Commission Assisted Living Study Study Recommendations

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### Agenda

- 1. Welcome
- 2. Review of Meeting 4
- 3. Review and Discuss Workgroup Recommendations for Final Report
- 4. Open Discussion
- 5. Next Steps

## Workgroup Requirements



- Analyze the inspection data from the Office of Health Care Quality to determine, on a systemic level, where quality of care may be improved
- Examine the entry into and exit from the market for assisted living programs, including any noticeable trends related to inspection data or regulatory requirements
- Consider the feasibility of developing a reporting system for assisted living programs that protects patient confidentiality and makes data related to catastrophic health emergencies declared by the Governor and quality of care publicly available
- Review the current assisted living program licensure regulations to determine whether these programs should be regulated differently than programs with ten or more beds
- Determine whether:
  - Assisted living programs receive sufficient reimbursement to cover the cost of care for the services provided, including for residents with Alzheimer's and other dementia-related conditions, under initiatives offered through the Maryland Medicaid Administration or other State or local initiatives; and
  - The Home- and Community-Based Options Waiver, or any other waiver program that may be used for assisted living programs, can be revised to improve the quality of care and increase provider participation
- Review staffing resources that could be better utilized and made available for these programs, including measures to encourage the recruitment and retention of staff and meet standards for sufficient staffing.



#### Draft Recommendations

- 1. Standardize the Definition of "Small Assisted Living Program"
- 2. Conduct a Feasibility Study Focused on Data Infrastructure to Collect Assisted Living Program Data for Quality Assessment and Equitable Access Across Jurisdictions for Public Reporting Purposes
- 3. Develop a Strategy to Ensure Availability of Deficiency Reports for Public Reporting Purposes
- 4. Conduct a Thorough Reassessment of Reimbursement policies in the Maryland Medicaid Home and Community Based Waivers Program
- 5. Collaborate with the Assisted Living Industry to Develop a Public Education Campaign about Assisted Living as a Long-Term Care Option
- 6. Develop and Implement a Phone Application or Website Portal for Assisted Living Program Data Sharing
- 7. Enhance Assisted Living Program Owner and Staff Training Programs and Resources
- 8. Develop Programs and Resources to Engage and Retain Assisted Living Program Staff
- 9. Identify Funding to Support Enhancement of the Long-Term Care Ombudsman Program for Assisted Living
- 10. Require Assisted Living Programs to Maintain a Valid email address and Internet Access



#### Next Steps

- Incorporate workgroup feedback into recommendations
- ► Full draft of report to workgroup by: June 21
- ► Workgroup feedback on report due by: July 12
- Present draft report to Commissioners: September 21
- Final report due to legislature and workgroup: October 1