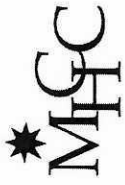


Handout #4- Maryland Quality Reporting for Hospitals

	Measure
Patient Satisfaction Survey	How often did nurses communicate well with patients?
	How often did staff explain about medicines before giving them to patients?
	How well do patients understand their care when they leave the hospital?
	Were patients given information about what to do during their recovery at home?
	How often did patients receive help quickly from hospital staff?
	How often was the area around patients' rooms kept quiet at night?
	How often were the patients' rooms and bathrooms kept clean?
	How do patients rate the hospital overall?
	Would patients recommend the hospital to friends and family?
Cardiac Conditions	Dying within 30 days after getting care in the hospital for a heart attack
	How long patients with chest pain or possible heart attack waited to be transferred to another hospital for a procedure
	Returning to the hospital after getting care for a heart attack
	Dying within 30 days after getting care in the hospital for heart failure
	Returning to the hospital after getting care for heart failure
	Death rate for CABG
	Rate of unplanned readmission for CABG
Emergency	Rate of emergency department visits for patients receiving outpatient chemotherapy
	Rate of inpatient hospital admissions for patients receiving outpatient chemotherapy
	How long patients spent in the emergency department after the doctor decided the patient would stay in the hospital before leaving for their hospital room
	How long patients spent in the emergency department before being sent home
	Patients who left the emergency department without being seen
Imaging	Contrast material (dye) used during abdominal CT scan
	Patients who come to the hospital with low back pain who had an MRI without trying recommended treatments first, such as physical therapy (If a number is high, it may mean the facility is doing too many unnecessary MRIs for low back pain.)
	Patients who had a low-risk surgery and received a heart-related test, such as an MRI, at least 30 days prior to their surgery though they do not have a heart condition
	Percentage of patients who came to the emergency department with stroke symptoms who received brain scan results within 45 minutes of arrival
Infections	Catheter-Associated Urinary Tract Infections (CAUTI)
	Central Line-Associated Blood Stream Infections (CLABSI)
	Clostridioides Difficile Infections (CDI)
	Methicillin-Resistant Staphylococcus Aureus Infections (MRSA)
	Surgical Site Infections (SSI) - Abdominal Hysterectomy
	Surgical Site Infections (SSI) - Colon Surgery
	Surgical Site Infections (SSI) - Hip Replacement
Surgical Site Infections (SSI) - Knee Replacement	
Lungs	Dying within 30 days after getting care in the hospital for chronic obstructive pulmonary disease (COPD)
	Returning to the hospital after getting care for chronic obstructive pulmonary disease (COPD)
	Dying within 30 days after getting care in the hospital for pneumonia
	Returning to the hospital after getting care for pneumonia
Mother and Baby	Newborn deliveries scheduled 1-3 weeks earlier than medically necessary
Patient Safety	Percentage of patients who received appropriate care for severe sepsis and septic shock
	Returning to the hospital for any unplanned reason within 30 days after being discharged
Stroke	Death rate for stroke patients
Surgery	Complications after hip or knee replacement surgery
	Returning to the hospital after getting hip or knee replacement surgery
	Returning to the hospital within seven days of an outpatient surgery
	Rate of unplanned hospital visits after an outpatient colonoscopy



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Maryland Quality Reporting

Maryland Quality Reporting Website Data Sources

Health Disparities

Domain	Data Source	Performance Measure/Description	Timeframe
Common Conditions by Race	HSCRC Inpatient Hospital Discharge Data Set	Medical conditions and charges available by hospital and by all hospitals combined (APR-DRGs) (https://hscrc.maryland.gov/Pages/hsp_info1.aspx)	January 1, 2019 – July 31, 2019
Population Demographics	U.S. Census Bureau 2019 American Community Survey (ACS) 1-Year Estimates Data Profiles	Part of an ongoing survey that covers a broad range of topics about the U.S. population. Data Profiles contain social, economic, housing, and demographic information that are presented as population counts and percentages. There are over 1,000 variables in this dataset. (https://data.census.gov/cedsci/all?q=maryland&d=ACS%201-Year%20Estimates%20Data%20Profiles)	January 1, 2019 – December 31, 2019

Hospitals

Domain	Data Source	Performance Measure/Description	Timeframe
Consumer Ratings	CMS Downloadable File	Hospital Patient Experience (https://cahps.ahrq.gov/surveys-guidance/hospital/index.html)	January 1, 2019- December 31, 2019 Current data are from the October 2020 CMS quarterly refresh.

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Domain	Data Source	Performance Measure/Description	Timeframe
Emergency Care	CMS Downloadable File	Emergency Department Care (http://www.ahrq.gov/research/findings/final-reports/ptflow/section3.html)	January 1, 2019- December 31, 2019 Current data are from the October 2020 CMS quarterly refresh.
Infections	NHSN	SSI: Surgical Site Infections <ul style="list-style-type: none"> <input type="checkbox"/> Total hip replacement surgery (HPRO) <input type="checkbox"/> Total knee replacement surgery (KPRO) <input type="checkbox"/> Coronary artery bypass surgery (CABG) <input type="checkbox"/> Colon surgery (COLO) <input type="checkbox"/> Abdominal hysterectomy (HYST) (http://www.cdc.gov/nhsn/acute-care-hospital/ssi/index.html)	CY2018
	NHSN	CLABSI: Central Line-Associated Blood Stream Infection in adult, pediatric, and neonatal ICUs, expanded to adult and pediatric medical, surgical, and medical/surgical wards in January 2015. (http://www.cdc.gov/nhsn/acute-care-hospital/clabsi/index.html)	CY2018

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Domain	Data Source	Performance Measure/Description	Timeframe
Infections	NHSN	HCW Flu: Healthcare workers who have gotten vaccinated for influenza, expanded to include outpatient healthcare workers with the 2014-15 flu season. (http://www.cdc.gov/nhsn/acute-care-hospital/hcp-vaccination/index.html)	2018-2019 Flu Season
	NHSN	CDI: <i>Clostridioides difficile</i> LabID event in all inpatient locations, expanded to emergency rooms and 24-hour observation units in January 2015. (http://www.cdc.gov/nhsn/acute-care-hospital/cdiff-mrsa/index.html)	CY2018
	NHSN	CAUTI: Catheter-Associated Urinary Tract Infection in adult and pediatric ICUs, expanded to adult and pediatric medical, surgical, and medical/surgical wards in January 2015. (http://www.cdc.gov/nhsn/acute-care-hospital/cauti/index.html)	CY2018
	NHSN	MRSA: Methicillin-Resistant <i>Staphylococcus aureus</i> LabID event in all inpatient locations, expanded to emergency rooms and 24-hour observation units in January 2015. (http://www.cdc.gov/nhsn/acute-care-hospital/cdiff-mrsa/index.html)	CY2018

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Domain	Data Source	Performance Measure/Description	Timeframe
Quality Measures	CMS Downloadable File	<p>CMS Process of Care Measures (http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HospitalQualityInits/InpatientMeasures.html)</p> <p>Timeframes vary by measure. For a full list, click here.</p>	<p>Varies by Measure</p> <p>January 1, 2019-December 31, 2019</p> <p>January 1, 2018-December 31, 2018</p> <p>Current data are from the October 2020 CMS quarterly refresh.</p>
	CMS Downloadable File	<p>Outcome Measures: Mortality and Readmissions (https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HospitalQualityInits/OutcomeMeasures.html)</p>	<p>July 1, 2016 – June 30, 2019</p> <p>Current data are from the October 2020 CMS quarterly refresh.</p>
Quality & Safety Indicators	HSCRC Inpatient Hospital Discharge Data Set	<p>AHRQ Quality Indicator Measures (https://www.qualityindicators.ahrq.gov/Modules/iqui_resources.aspx#techspecs)</p> <p>AHRQ Patient Safety Indicator Measures (https://www.qualityindicators.ahrq.gov/Modules/psi_resources.aspx#techspecs)</p>	<p>January 1, 2019 – December 31, 2019</p>

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Domain	Data Source	Performance Measure/Description	Timeframe
Maternity Care	HSCRC Inpatient Hospital Discharge Data Set	AHRQ Quality Indicator Measures (http://www.qualityindicators.ahrq.gov/Modules/ijq_resources.aspx) AHRQ Patient Safety Indicator Measures (https://www.qualityindicators.ahrq.gov/Modules/psi_resources.aspx#techspecs)	January 1, 2019 – December 31, 2019
Price Transparency	HSCRC Inpatient Hospital Discharge Data Set	Medical conditions and charges available by hospital and by all hospitals combined (APR-DRGs). (https://hscrc.maryland.gov/Pages/hsp_info1.aspx)	January 1, 2020 – June 30, 2020

Long-term Care

Domain	Data Source	Performance Measure/Description	Timeframe
Find a Nursing Home	CMS Downloadable File	Capability to search for a Medicare or Medicaid participating nursing home. (https://www.medicare.gov/nursinghomecompare/search.html)	Current data are from the October 2020 CMS quarterly refresh. Data are posted on CMS quarterly

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