

## Maryland Quality Reporting for Hospitals

	Measure
<b>Patient Satisfaction Survey</b>	How often did nurses communicate well with patients?
	How often did staff explain about medicines before giving them to patients?
	How well do patients understand their care when they leave the hospital?
	Were patients given information about what to do during their recovery at home?
	How often did patients receive help quickly from hospital staff?
	How often was the area around patients' rooms kept quiet at night?
	How often were the patients' rooms and bathrooms kept clean?
	How do patients rate the hospital overall?
	Would patients recommend the hospital to friends and family?
<b>Cardiac Conditions</b>	Dying within 30 days after getting care in the hospital for a heart attack
	How long patients with chest pain or possible heart attack waited to be transferred to another hospital for a procedure
	Returning to the hospital after getting care for a heart attack
	Dying within 30 days after getting care in the hospital for heart failure
	Returning to the hospital after getting care for heart failure
	Death rate for CABG
	Rate of unplanned readmission for CABG
<b>Emergency</b>	Rate of emergency department visits for patients receiving outpatient chemotherapy
	Rate of inpatient hospital admissions for patients receiving outpatient chemotherapy
	How long patients spent in the emergency department after the doctor decided the patient would stay in the hospital before leaving for their hospital room
	How long patients spent in the emergency department before being sent home
	Patients who left the emergency department without being seen
<b>Imaging</b>	Contrast material (dye) used during abdominal CT scan
	Patients who come to the hospital with low back pain who had an MRI without trying recommended treatments first, such as physical therapy (If a number is high, it may mean the facility is doing too many unnecessary MRIs for low back pain.)
	Patients who had a low-risk surgery and received a heart-related test, such as an MRI, at least 30 days prior to their surgery though they do not have a heart condition
	Percentage of patients who came to the emergency department with stroke symptoms who received brain scan results within 45 minutes of arrival
<b>Infections</b>	Catheter-Associated Urinary Tract Infections (CAUTI)
	Central Line-Associated Blood Stream Infections (CLABSI)
	Clostridioides Difficile Infections (CDI)
	Methicillin-Resistant Staphylococcus Aureus Infections (MRSA)
	Surgical Site Infections (SSI) - Abdominal Hysterectomy
	Surgical Site Infections (SSI) - Colon Surgery
	Surgical Site Infections (SSI) - Hip Replacement
Surgical Site Infections (SSI) - Knee Replacement	
<b>Lungs</b>	Dying within 30 days after getting care in the hospital for chronic obstructive pulmonary disease (COPD)
	Returning to the hospital after getting care for chronic obstructive pulmonary disease (COPD)
	Dying within 30 days after getting care in the hospital for pneumonia
	Returning to the hospital after getting care for pneumonia
<b>Mother and Baby</b>	Newborn deliveries scheduled 1-3 weeks earlier than medically necessary
<b>Patient Safety</b>	Percentage of patients who received appropriate care for severe sepsis and septic shock
	Returning to the hospital for any unplanned reason within 30 days after being discharged
<b>Stroke</b>	Death rate for stroke patients
<b>Surgery</b>	Complications after hip or knee replacement surgery
	Returning to the hospital after getting hip or knee replacement surgery
	Returning to the hospital within seven days of an outpatient surgery
	Rate of unplanned hospital visits after an outpatient colonoscopy