

## Patient Family Advisory Council (PFAC) – Guidance Document Development Bid Board Q&A

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On December 14, 2017, the Maryland Health Care Commission (MHCC) released a request for bids (MHCC 18-010) entitled, Patient Family Advisory Council (PFAC) – Guidance Document Development.<sup>1</sup> The MHCC is making available questions and answers that pertain to this announcement. This document will be updated as we receive additional questions from potential offerors.

1. **Question:** What level of onsite presence is expected for field testing the draft guidance document? Can field testing be conducted remotely, e.g., via phone, video conferencing, and/or online surveys?

**Answer:** The MHCC is asking offerors to propose their own methodology to field testing the guidance document. The MHCC will evaluate the proposed approach based on the responses received.

2. **Question:** How many practices does MHCC expect to be field tested?

**Answer:** The MHCC is looking to the offeror to propose an approach to obtaining sufficient input from small practices.

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<sup>1</sup>More information about the Bid Board is available on eMaryland Marketplace:  
<https://emaryland.buyspeed.com/bsa/login.sdo>. Search for Bid # MDMHCC31036176