

Telehealth Initiatives		
Telehealth Study	The National Opinion Research Center (NORC) at the University of Chicago was competitively selected to complete study activities required by the <i>Preserve Telehealth Access Act of 2021</i> . Findings will inform the development of recommendations on telehealth coverage and payment levels relative to in-person care. A report is due to the Senate Finance Committee and the House Health and Government Operations Committee by December 1, 2022. Updates on study progress are periodically posted on MHCC's website.	mhcc.maryland.gov/mhcc/Pages/hit/hit_telemedicine/hit_telemedicine_legislative_update.aspx
Telehealth Policy Workgroup (workgroup)	The workgroup convened to discuss telehealth policy changes in response to the COVID-19 public health emergency (PHE). The workgroup consisted of over 70 participants representing a variety of stakeholder perspectives and interests. The workgroup suggested that MHCC study the quality and cost of telehealth and its impact on access to care, alignment with new models of care, and consumer and provider satisfaction. A report was released in February of 2021.	mhcc.maryland.gov/mhcc/pages/home/workgroups/workgroups_telehealth_policy.aspx
Telehealth Virtual Resource Center (TVRC)	Dedicated web page with resources to assist practices with telehealth implementation. The TVRC features key considerations and best practices for virtual care delivery as it relates to technology solutions and vendor services, cybersecurity, payer policies, patient engagement and bedside manners, and liability.	mhcc.maryland.gov/mhcc/Pages/hit/hit_telemedicine/hit_telemedicine_virtual_resource.aspx
Consumer Awareness Building	Educational materials including answers to frequently asked questions about virtual care. Other activities include guest blogging for AARP and two telehealth podcasts in collaboration with Giant and Johns Hopkins Medicine.	mhcc.maryland.gov/mhcc/Pages/hit/hit_telemedicine/hit_telemedicine_consumer.aspx
COVID-19 Initiatives Web Page	Compilation of initiatives implemented to support providers and consumers during the COVID-19 PHE, including outreach to salons, public service announcements, and a grant program for ambulatory practices adopting telehealth.	mhcc.maryland.gov/mhcc/Pages/hit/hit_telemedicine/hit_telemedicine_covid_initiatives.aspx

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Telehealth Readiness Assessment (TRA) Tool	An interactive, web-based application designed to help practices gauge their readiness for telehealth and identify areas for improvement. The TRA Tool provides guidance and resources across five key areas: core readiness, financial considerations, operations, staff engagement, and patient readiness.	mhcctelehealthtool.herokuapp.com/
Telehealth Technology Vendor Portfolio (portfolio)	Designed to help save practices time identifying and reviewing nearly 80 HIPAA-compliant telehealth vendors -- with just a few clicks, users can select from basic technology features, such as compatibility with medical devices (e.g., blood pressure cuffs and glucometers), and integrations with electronic health record systems. The portfolio also includes user ratings on ease-of-use and overall product satisfaction. This provides practices with a unique opportunity to begin the process of evaluating telehealth solutions and the vendor providing the service.	To maximize automation, click "Enable Content:" mhcc.maryland.gov/mhcc/pages/hit/hit_telemedicine/documents/TLHT_Telehealth_Portfolio_Protected.xlsx Traditional excel workbook: mhcc.maryland.gov/mhcc/pages/hit/hit_telemedicine/documents/TLHT_Telehealth_Portfolio_Protected_Standard.xlsx
Telehealth Demonstration Projects	Since 2014, MHCC has awarded 17 telehealth grants to qualified organizations operating in Maryland across various care settings. Lessons learned inform future telehealth implementation efforts, applications, better practices, and policy development.	mhcc.maryland.gov/mhcc/pages/hit/hit_telemedicine/hit_telemedicine_grants.aspx
Webinars	Peer-to-peer learning among hospitals, nursing homes, ambulatory practices, schools, dentists, and podiatrists about health IT and cybersecurity. In November 2021, a virtual cybersecurity symposium convened featuring local and national health care leaders discussing third-party supply chain risks and best practices for protecting against cyber-attacks.	mhcc.maryland.gov/mhcc/Pages/hit/hit/hit_webinar.aspx Cybersecurity symposium recording: youtu.be/IVFcPsCih8
Dental	Data was compiled from a 2019 Dental Health Information Technology environmental scan and feedback from dentists to design a <i>Teledentistry Self-Assessment Adoption Questionnaire</i> . The intent is to assist dentists in determining if teledentistry is a suitable option for their practice.	mhcc.maryland.gov/mhcc/pages/hit/hit_telemedicine/documents/HIT_Teledentistry_Guide.pdf

