



# ADVANCING TELEHEALTH ADOPTION IN AMBULATORY PRACTICES

During the coronavirus (COVID-19) public health emergency, telehealth has proven to be a useful tool to help patients remain in their homes, reserve scarce and critical health system resources, and lower the infection rate. Implementation of telehealth requires a shift in how practices operate and deliver care as organizational processes are often set up to support face-to-face encounters.

Is your practice looking for support to adopt telehealth?



The Maryland Health Care Commission (MHCC) in collaboration with State-Designated Management Service Organizations (MSOs) launched the Telehealth Adoption Program for Ambulatory Practices to offer tailored support for telehealth implementation.

For more information about how to participate in the Telehealth Adoption Program for Ambulatory Practices, contact:

Melanie Cavaliere  
Chief, Innovative Care Delivery, MHCC  
[melanie.cavaliere@maryland.gov](mailto:melanie.cavaliere@maryland.gov)

The **Telehealth Adoption Program for Ambulatory Practices** can provide your practice with virtual access to coaches to help guide telehealth implementation, including the following key features:

- ❖ Helping your practice complete a telehealth readiness assessment;
- ❖ Providing consultation advice in selecting a telehealth solution that enables convenient, high-quality remote patient care;
- ❖ Collaborating with your practice to remap workflows; and
- ❖ Educating staff on technical requirements, clinical best practices, and policy developments in response to COVID-19.

## Areas of Telehealth Support

