

**Attachment**  
**HHA Advisory Group: April 14, 2015 Meeting Summary**

**HHA Quality Proposal for CON Determination**

**Applicable to Medicare certified Home Health Agencies**

Achievement of at least 3.5 stars on the CMS 5 star rating for most recent twelve month period by agency(s) serving at least 60% of clients in the jurisdiction will determine if a jurisdiction is being served by “quality providers”.

To qualify an agency for expansion/establishment of new HHA

- Achievement of minimum 3.5 stars on the CMS 5 star rating; and
- Achieve threshold for x of 10 outcome/process measures (see list below for the measures) for most recent 12 month period; and x of 5 HHCAHPS measures; and
- Demonstrate improvement by maintaining or increasing scores over a three year trend (for example: current baseline year is 2012; improvement measured by comparing 2013, 2014 scores to 2012).

**Proposed Measures**

Outcome and Process Measures Proposed for the CMS Star Rating Program

Process Measures

- Timely Initiation of Care
- Drug Education on All Medications Provider to Patient/Caregiver (weight)
- Influenza Immunization Received for the Current Flu Season

Note: the pneumococcal vaccination measure originally proposed has been removed

Outcome Measures

- Improvement in Ambulation
- Improvement in Bed Transferring
- Improvement in Bathing
- Improvement in Pain Interfering with Activity
- Improvement in Shortness of Breath
- Acute Care Hospitalization (weight)

Additional Measures to be used in Maryland CON determination

- Outcome measure – Improvement in Oral Medication Management (How often patients got better at taking their drugs correctly by mouth) (weight)

Note: the outcome measure “How often patients receiving home health care needed any urgent, unplanned care in the hospital emergency room - without being admitted to the hospital” originally proposed has been removed.

**Attachment (continued)**  
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**HHCAHPS Measures**

- Overall Rating of Care - the percent of patients who gave a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest) (weight)
- Likelihood to Recommend – the percent of patients reporting YES, they would definitely recommend the HHA to friends and family
- How often the home health team gave care in a professional way (composite measure)
- How well home health team communicated with patients and family (composite measure)
- Did the home health team discuss medications, pain, and home safety (composite measure)

Note: CMS plans to incorporate HHCAHPS Measures into a Star Rating in late 2015.

Threshold score for each measure (state average or median, or a specific percentile) to be determined

Proposed Measure descriptions as shown on CMS Home Health Compare

Process Measures

- How often the home health team began their patients' care in a timely manner
- How often the home health team taught patients (or their family caregivers) about their drugs (weight)
- How often the home health team determined whether patients received a flu shot for the current flu season

Outcome Measures

- How often patients got better at bathing
- How often patients got better at getting in and out of bed
- How often patients got better at walking or moving around
- How often patients had less pain when moving around
- How often patients had less shortness of breath
- How often home health patients had to be admitted to the hospital (weight)

**Applicable to Healthcare Provider Applicants without Experience as a Medicare-certified HHA Seeking to provide Home Health Agency Services in Maryland**

Submit evidence of an established quality program that includes systematic collection of outcome and process measures comparable to Home Health Compare.

Applicants will submit:

- Results of an equivalent number of outcome and process measure scores as required to be submitted by Medicare certified agencies, collected from populations similar to home health clients to be served (by age, clinical conditions treated or assessed), and collected during the time period requested by the Commission.
- One-third of the measure scores submitted shall be process measures and two-thirds shall be outcome measures.
- Additionally an equivalent number of patient experience of care measures to measures reported through HHCAHPS shall be submitted that include at least one overall measure of care. Experience of care measures submitted should match as closely as possible the concepts reported by HHCAHPS measures.