

IN THE MATTER OF
WASHINGTON ADVENTIST
HOSPITAL
(NOW ADVENTIST HEALTHCARE
WHITE OAK MEDICAL CENTER)

BEFORE THE MARYLAND
HEALTH CARE COMMISSION

DOCKET NO. 13-15-2349

RESPONSES TO MHCC FOLLOW-UP QUESTIONS

Adventist HealthCare, Inc. d/b/a Adventist HealthCare White Oak Medical Center (“WOMC”), through undersigned counsel, responds as follows to the Maryland Health Care Commission (“MHCC”) follow-up questions:

- Exhibit A shows the visit volumes experienced by the Takoma Park UCC as well as Adventist's other three urgent care centers during the period from August 2019 through July 2020. Please provide visit volume for these centers for the months of August through November of 2020.**

Below is the requested information. It shows that visits to all Adventist Health Care (“AHC”) urgent care centers (“UCCs”) began to increase in July, 2020 before decreasing in September, 2020 and increasing again through November, 2020. The UCC in Takoma Park, however, remains the least utilized UCC despite being open 24 hours.

Exhibit A.1
AHC Urgent Care Centers
Total Visits
August 2019 - November 2020

Year	Month	GERMANTOWN	ROCKVILLE	LAUREL	TAKOMA PARK
		12 HRS (8AM - 8PM)	12 HRS (8AM - 8PM)	12 HRS (8AM - 8PM)	24 HRS
2019	August*	1100	1034	1241	72
	September	1143	1025	1295	370
	October	1019	1078	1451	419
	November	1030	1058	1313	279
	December	1422	1378	1508	375
2020	January	1439	1248	1532	349
	February	1373	1255	1398	356
	March	1218	1030	1232	340
	April	574	510	626	314
	May	903	713	708	312

Exhibit A.1
AHC Urgent Care Centers
Total Visits
August 2019 - November 2020

		GERMANTOWN	ROCKVILLE	LAUREL	TAKOMA PARK
Year	Month	12 HRS (8AM - 8PM)	12 HRS (8AM - 8PM)	12 HRS (8AM - 8PM)	24 HRS
	June	978	962	945	507
	July	2067	1979	1935	1336
	August	2294	2233	2210	1544
	September	1534	1648	1635	1107
	October	1857	1824	1985	1265
	November	2655	2262	2472	2201

*Patients seen at Takoma Park for 6 days in August 2019. The First service date at Takoma Park was August 26, 2019.

2. **Exhibit D displays the Takoma Park UCC visit volumes for two time periods, 8 a.m. to 8 p.m. and 8 p.m. to 8 a.m. MHCC staff requires a more granular display of the visit volume during the second time period. Please provide visit volume information for the periods of 8 p.m. to 10 p.m., 10 p.m. to 6 a.m., and 6 a.m. to 8 a.m. As in the question above, expand the reporting period to include the most recent months.**

Exhibit D.1
Takoma Park Urgent Care
Average Visits
August 2019 - November 2020

Average Visits by Shift*

Year	Month	8AM to 8PM	8PM to 8AM	Total	8PM to 10PM	10PM to 6AM	6AM to 8AM	Total
2019	August**	8	5	12	1	3	0	5
	September	8	4	12	1	3	0	4
	October	8	5	14	1	3	1	5
	November	7	2	9	1	2	0	2
	December	10	2	12	1	1	0	2
2020	January	8	3	11	1	2	0	3
	February	9	3	12	1	2	0	3
	March	8	3	11	1	2	0	3
	April	9	2	10	1	1	0	2
	May	9	2	10	0	1	0	2
	June	13	4	17	1	2	1	4

**Exhibit D.1
Takoma Park Urgent Care
Average Visits**

August 2019 - November 2020

July	33	10	43	4	4	2	10
August	39	11	50	5	4	2	11
September	31	6	37	2	3	1	6
October	34	7	41	2	4	1	7
November	58	16	73	8	5	3	16

* Numbers displayed are rounded to the nearest whole number.

3. Has Adventist discussed this proposed change with the City of Takoma Park? If so, what response did Adventist receive from City officials on this proposed change?

AHC engaged the City of Takoma Park (“CTP”) throughout this process. AHC notified CTP leaders early in 2020 that it was considering altering the hours of service at the UCC and in August AHC notified the CTP that it was preparing the filing with the MHCC. After submittal, AHC provided CTP officials with a copy of the filing. AHC would not presume to speak for the CTP as it pertains to this project, however, AHC is committed to remaining engaged with the CTP throughout this process.

4. What is the status of plans that Adventist discussed with MHCC staff of possibly developing a more conventional UCC in the Takoma Park area at a more easily accessible site than its former hospital campus?

AHC’s immediate focus is on reducing the hours of the Takoma Park UCC so it can make this location more sustainable. AHC will continue to examine the best way to meet the healthcare needs of the community via primary care and otherwise.

5. What is the distance and travel time between the Adventist Takoma Park UCC and the alternative UCCs noted in exhibits to Adventist’s filing? Please also address access to each of these UCCs: (a) by public transportation; and (b) by medically underserved persons in the Takoma Park area.

The distance and drive time between the AHC UCC in Takoma Park and the five UCCs noted in Exhibit F, are listed below as calculated using Google Maps.

Urgent Care Center	Address	Distance from AHC UCC	Time to Travel from AHC UCC
Family’s Health Care	8011 New Hampshire Avenue Hyattsville, MD 20783	1.3 miles	7 minutes

Urgent Care Center	Address	Distance from AHC UCC	Time to Travel from AHC UCC
Langley Park Walk In Clinic	1040 University Boulevard East Silver Spring, MD 20903	1.3 miles	6 minutes
Minute Clinic	7939 New Hampshire Avenue Hyattsville, MD 20783	1.3 miles	7 minutes
Patient First	8206 Georgia Avenue Silver Spring, MD 20910	2.1 miles	10 minutes
SDM 1-Stop Primary Urgent Care	6401 New Hampshire Avenue Adelphi, MD 20783	1.9 miles	7 minutes

Public transportation options are available for each of the alternative UCCs. This information was provided by Google Maps and listed below.

Urgent Care Center	Bus Stop	Bus Route	Time to Walk from Stop
Family's Health Care	New Hampshire Ave & Merrimac Drive	Montgomery County Ride On #16; WMATA F8 or K6	2 minutes
Langley Park Walk In Clinic	New Hampshire Ave & Merrimac Drive	Montgomery County Ride On #16	6 minutes
	University Blvd & Merrimack Drive	Montgomery County Ride On #15; WMATA C2 or C4	3 minutes
	Merrimac Drive & Tahona	WMATA F8	4 minutes
Minute Clinic	New Hampshire Ave & Metzerott Rd	WMATA R1	2 minutes
Patient First	Georgia Ave & Silver Spring Ave	Ride On #28 or #70	1 minutes
SDM 1-Stop Primary Urgent Care	New Hampshire Ave & Sheridan St	WMATA K6	2 minutes

To assess the medically underserved status of persons in the Takoma Park area, AHC identified information from the United States Census Bureau provided from the *2019 American Community Survey 5-year estimates* for the communities of Takoma Park 20912, Langley Park 20903, Silver Spring 20910, Adelphi 20783 and Hyattsville 20783. These data show that there are significant demographic differences among these zip code populations that appear relevant to your question. They point to the UCCs other than the AHC UCC in Takoma Park being closer to populations at greater risk of being underserved based on these data.

In Takoma Park for the period 2015-2019, only 33.6% of those surveyed listed a language other than English spoken in the household by persons 5 years old or older, whereas the

percentages were 42.9% in Hyattsville, 45.2% in Silver Spring, 67.2% in Adelphi, and 87.1% in Langley Park. Similarly, Takoma Park had the greatest population identified as white alone, non-Hispanic at 46.3% with the others ranging from 2.3% Langley Park to 33.3% Silver Spring. Median income for Takoma Park 2015-2019 expressed in 2019 dollars was \$84,591, the highest among all the zip codes with the lowest, \$63,105 in Langley Park. Takoma Park also had the highest median home value from 2015-2019 (expressed in 2019 dollars) at \$583,800, compared to only \$269,400 in Langley Park, followed by Adelphi at \$313,700, Hyattsville at \$336,300 and Silver Spring at \$516,900. Takoma Park also had the most residents with a bachelor's degree or higher at 59.4% followed by 54.9% in Silver Spring, 35.7% in Hyattsville, 29.3% in Adelphi and 8.9% in Langley Park.

These measures indicate that the area immediately surrounding the AHC Takoma Park UCC is wealthier, better educated and less diverse than the communities surrounding the other adjacent UCCs.

We request the MHCC accept this information in further support of the request to modify the WOMC UCC CON condition.

Respectfully submitted,

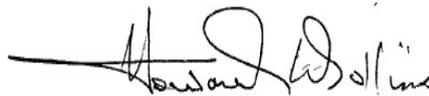


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Certificate of Service

I hereby certify on this 7th day of January, 2021 a copy of the Responses to Follow Up Questions were mailed via first class mail and via email to:

Kevin McDonald, Chief, Certificate of Need Division
Maryland Health Care Commission
4160 Patterson Avenue
Baltimore, MD 21215



Howard L. Sollins, Shareholder