

## No Eject, No Reject Policy

Board of Child Care strives to ensure that the individual clinical needs of the youth can be met in the most comprehensive yet efficient, effective, and economical manner possible. BCC's Bridge Residential Treatment Program serves youth with a need for short-term crisis stabilization while awaiting placement in either a higher or lower level care. BCC will operate contractually according to a "no eject/no reject" policy with regards to admissions and discharges. That is, all youth referred by the program's contracting agency that meet the BCC provider profile will be eligible for services.

## Procedure

- Placement requests are reviewed by BCC's Centralized Admissions Coordinator, who is a credentialed clinician.
- The Centralized Admissions Coordinator and the Bridge Program Team review the request and will ensure that the youth's presenting needs meet BCC's provider profile and there is a vacancy appropriate to age and gender, BCC will accept the youth. Placement requests will be reviewed and replied to within 48 business hours for non-emergency placements.
- Board of Child Care's Bridge Program accepts referrals 24 hours a day, 7 days a week. If an emergency placement is needed afterhours, BCC's administrator-on call will review the referral for timely response and coordinate the admission.
- To ensure that the youth's medical and treatment needs are being met through the Bridge Program services and the youth's progress is recognized, an Individual Treatment Plan meeting will be held 30 days and every 90 days thereafter. This meeting will include the youth, youth's family, BCC Care Team, placement agency and other involved stakeholders.
- In the case where a youth has maxed out of available services provided by the Bridge Program or their treatment needs exceed the provider profile, an Emergency Treatment Meeting will be held to include the parties identified above. The goal of the meeting is to provide placement recommendations that can meet the youth's medical needs in a collaborative way. BCC commits to partner with the youth, family and other key stakeholders and individualize programming and treatment services to promote stabilization.