

## **Enclosure C**

Summary of Public Informational Hearing Regarding Conversion of University of Maryland  
Harford Memorial Hospital to a Freestanding Medical Facility

Summary of UM Harford Memorial Hospital Public Informational Hearing Regarding  
Conversion to a Freestanding Medical Facility

Written Questions and Comments Received and Addressed  
at the August 30, 2017 Public Informational Hearing

|     | <b>Question or Comment</b>  | <b>Transcript Citation<br/>(Page:Line)</b> |
|-----|---|--|
| 1.  | Will University of Maryland Upper Chesapeake Medical Center Havre de Grace be “heart attack ready”?   | 81:13-84:11                                |
| 2.  | Will the behavioral hospital offer detox and other treatment for substance abuse disorder?  | 84:14-85:11                                |
| 3.  | Will Union Hospital become part of the University of Maryland Upper Chesapeake Health?  | 85:14-86:5                                 |
| 4.  | How is the elimination of the Affordable Care Act, if done, going to affect this hospital plan and what will it do to the Certificate of Need?  | 86:6-87:15                                 |
| 5.  | How will this affect the existing urgent care facilities like Patient First?  | 87:16-88:8                                 |
| 6.  | What is the difference between the terms 'hospital' and 'free standing medical facility'?   | 88:9-89:11                                 |
| 7.  | Observation status is not covered by insurance, so who pays for that service?   | 89:13-90:13                                |
| 8.  | Are non-emergency patients in Havre de Grace patients more difficult to transport to the new campus solution?   | 90:8-91:17                                 |
| 9.  | What are the plans for road improvements off of [Interstate] 95?<br>[Additional audience question and answer]   | 91:18-97:10                                |
| 10. | As a matter of interest, how many proposals have you received for things like gas stations, convenience stores, since it stands to reason this is the only exit in Harford County that doesn’t have either one? | 97:18-98:15                                |
| 11. | Harford Memorial Hospital is now not even fully staffed or has minimal staff for the emergency room. To be admitted, they have to be transported to Bel Air?  | 98:18-100:8                                |

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| 12. | Why wasn't a hospital considered since the area has HAXMAT, APG, two major highway conversions, two railroads and the Bay instead of 48-hour service that's provided?<br><br>[Additional audience question and answer]   | 100:11-105:13                              |
| 13. | What about the case where someone who is sent for testing but then needed to be admitted for emergency surgery, then they have another transportation need. Medicaid will not pay for a second ambulance. What about the case where someone was sent for testing, and then they needed to be admitted for emergency surgery, so there's a transportation issue between the facilities? | 105:14-108:1                               |
| 14. | I understand that the new hospital will have a full service ER with all related services? If so, I assume that patients having a heart attack will then go to Have de Grace rather than Bel Air as they are now directed; is that right?   | 108:2-108:14                               |
| 15. | What happens to ER patients that require more than 48-hour inpatient care? Are they then transferred to some other hospital, and how and who transfers them? Do they all get new doctors? How is this beneficial to the patient?   | 108:15-110:3                               |
| 16. | How will the new facility meet stroke center certification requirements?   | 110:4-110:21                               |
| 17. | What are the transport arrangements to transfer a patient from Upper Chesapeake Medical Center to the University of Maryland campus in downtown Baltimore? And, who pays for that transfer?  | 111:1-112:2                                |
| 18. | Do you have a slide showing the current number of beds in Harford County broken down by now and in the future?<br><br>[Additional audience question and answer]  | 112:3-118:6                                |
| 19. | What is the difference between an observational patient and a regular medical surgical patient?  | 118:7-119:15                               |
| 20. | What is the number of observational beds in the new facility?  | 119:16-119:20                              |
| 21. | During the months of flu season, how will is one hospital going to   | 120:1-120:20                               |

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|     | deal with the increased census when both hospitals now are fuller now that Harford Memorial Hospital will be closed? |  |
| 22. | Will surgical services suffer once Harford is closed?  | 120:21-121:10                              |
| 23. | What percent of behavioral health patients are anticipated to be outpatient and substance abuse patients?            | 121:11-122:11                              |
| 24. | How will the free standing medical facility affect the value of the surrounding homes?                               | 122:12-123:7                               |
| 25. | Will western Cecil County residents be covered by the new facility?  | 123:8-124:2                                |
| 26. | How many [medical helicopters] are in Harford County and who has them?<br>[Additional audience question and answer]  | 124:3-129:2                                |
| 27. | Will there be roof gardens on these large flat roofs. If not, why not?<br>[Additional audience question and answer]  | 129:3-131:7                                |