



April 28, 2023

**VIA E-MAIL**

Hilary Cassell  
Regional Heart & Vascular Center Director  
University of Maryland Shore Regional Health  
219 South Washington Street  
Easton, MD 21601

Dear Ms. Cassell,

Thank you for providing Maryland Health Care Commission (MHCC) staff with additional information regarding the application for the University of Maryland Shore Medical Center at Easton (UM SMC-E) Certificate of Conformance for primary and elective percutaneous coronary intervention services on April 13, 2023. MHCC staff requires additional information before UM SMC-E's application may be deemed complete. Please address the following questions below:

1. For the hospital's response to Question 23, one of the policies provided, Policy PCI-10, 3.1 states that the normal staffed hours of operation at the cardiac catheterization laboratory are Monday through Friday from 7:00 AM to 3:30 PM, which is not consistent with the schedule provided in response to Question 19 on the hospital's application. Please explain and provide updated information, as applicable.
2. For the hospital's response to Questions 23, please provide the Telemetry Monitoring Protocol and the Cardiac Rhythm Monitoring Protocol referenced in the Admission to Telemetry Unit Policy. Additionally, please provide a list of orientation topics and annual competencies for staff in both the ICU and Telemetry units.
3. In the revised Form B, provided April 13, 2023, why are the staffing costs for 2023 so much lower compared to the actual costs in 2022? Why do staffing costs remain significantly lower in the following years, as compared to the actual cost for 2022?

Please provide a response to these questions by May 19, 2023. For information regarded as confidential and sensitive, please submit the information only through a secure

Hilary Cassell  
April 28, 2023  
Page 2

electronic method. If you have questions about this request, please contact me via email at [eileen.fleck@maryland.gov](mailto:eileen.fleck@maryland.gov).

Sincerely,



Eileen Fleck  
Chief, Acute Care Policy & Planning

cc: Wynee Hawk, Director, Center for Health Care Facilities Planning & Development,  
MHCC  
Andrew L. Solberg, A.L.S. Healthcare Consultant Services  
Thomas C. Dame, Esquire, Gallagher Evelius & Jones, LLP  
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