ADVANCING PRACTICE TRANSFORMATION IN AMBULATORY PRACTICES

MHCC | MARYLAND HEALTH CARE COMMISSION

OVERVIEW

- The Maryland Health Care Commission (MHCC) awarded a grant to MedChi Care Transformation Organization (MedChi) in July 2021 to engage qualifying primary care and specialty practices (practices) in a practice transformation program (program)

- Grant objectives include:

  - Prepare practices to deliver efficient, high-quality care while improving health outcomes

  - Lay the foundation for practices to provide team-based, patient-centered care, and efficient use of health information technology

  - Support the broad goals of the Total Cost of Care Model by readying practices to participate in emerging advanced care delivery (ACD) models

FUNDING

- Up to $500,000 in total grant funding is available – program will support approximately 50 practices

- Grant period of up to 24 months

- MedChi is eligible to earn payment(s) from the grant for supporting practices in completing specified milestones (up to a $9,800 maximum payment per practice)

- Practices are eligible to receive quarterly payments of $250 ($1,000 maximum) for completing a quarterly program assessment questionnaire (PAQ)

- Financial match not required

MILESTONES

ROAD TO SUCCESS
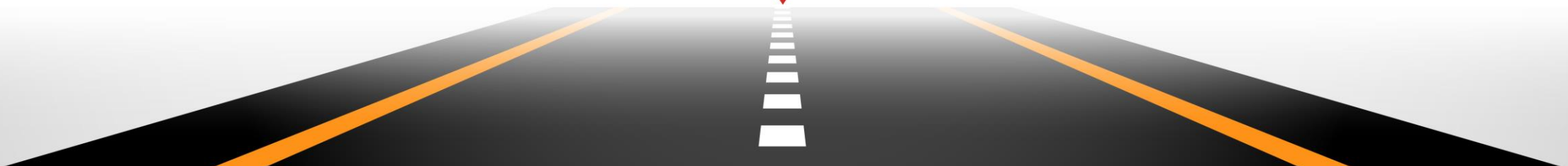
RECRUITMENT

- MedChi will identify practices during a 60-day recruitment period

- Practices interested in the program must complete an application

  ➢ Practices are selected at MHCC's discretion

MILESTONE 1 *READINESS ASSESSMENT*

- MedChi will identify where a practice is along the continuum of practice transformation and guide development of a practice specific training plan using the TCPI Practice Assessment Tool

- Assessment categories include:

  ➢ Person and family-centered care

  ➢ Continuous, data-driven quality improvement

  ➢ Sustainable business operations

MILESTONE 2 *WORKFLOW REDESIGN*

- Examine existing practice workflows with a focus on resolving bottlenecks and pain points

- Develop workflows that support coordinated care across the care team

- Work collaboratively with practice leadership to implement new workflows reflective of the unique processes at each practice

  ➤ Use the Office of the National Coordinator for Health Information Technology Workflow Redesign Templates customized for each practice

MILESTONE 3 TRAINING

- Guide practices through the Centers for Medicare & Medicaid Services' TCPI Seven Support Change Package Modules* including:

  - ➤ TCPI Power Packs, which consist of actionable solutions to resolve practice-specific transformation challenges

- Virtual or in-person education sessions

- Group training sessions are strongly encouraged

  - ➤ Capped at five practices per session
  - ➤ Key practice staff and a physician champion must participate in each training session

- Practices are required to complete the PAQ to report on transformation progress

*CMS TCPI details included in the Appendix section

PRACTICE RECOGNITION

- Names of practices that complete the program will be posted on MHCC's website and shared with:

  - Private payors with ACD models

  - MedChi, The Maryland State Medical Society

  - Maryland Hospital Association

  - Health Services Cost Review Commission

- Practices that complete the program will also receive an MHCC Practice Transformation Program Completion Certificate

MORE INFORMATION

For more information about the program, visit:

mhcc.maryland.gov/mhcc/Pages/apc/apc/apc_practice_transformation.aspx

or contact Melanie Cavaliere at

mhcc.grants@maryland.gov

APPENDIX

TCPI CHANGE PACKAGE

- Describes the changes needed to transform clinical practice and meet TCPI goals

- Compilation of interventions developed and tested by other practices

- Organized around three primary management functions that drive performance, quality, and success (see slide 14)

TCPI CHANGE PACKAGE MODULE KEY ELEMENTS

- Getting Started

- Population Management

- Reducing Unnecessary Emergency Department Visits

- Practice Transformation

- Patient-centered Referrals

- Team-based Care

- Care Coordination

More information on TCPI is available at: innovation.cms.gov/innovation-models/transforming-clinical-practices.

TCPI CHANGE PACKAGE DRIVERS

Primary Drivers	**Secondary Drivers**
Patient and Family-Centered Care Design	1.1 Patient & family engagement
	1.2 Team-based relationships
	1.3 Population management
	1.4 Practice as a community partner
	1.5 Coordinated care delivery
	1.6 Organized, evidence based care
	1.7 Enhanced Access
Continuous, Data-Driven Quality Improvement	2.1 Engaged and committed leadership
	2.2 Quality improvement strategy supporting a culture of quality and safety
	2.3 Transparent measurement and monitoring
	2.4 Optimal use of HIT
Sustainable Business Operations	3.1 Strategic use of practice revenue
	3.2 Staff vitality and joy in work
	3.3 Capability to analyze and document value
	3.4 Efficiency of operation