

Patient Reported Outcomes Measures Roundtable

Meeting Summary

April 20, 2022 | 12:00 p.m. – 1:00 p.m.

Participants

- Adrienne Ellis, *CRISP*
- Robin Motter - Mast, *Greater Baltimore Medical Center*
- Zachary Rabovsky, *CareFirst BlueCross BlueShield*
- Sarah Scholle, *National Committee for Quality Assurance*

Key Discussion Items

- A presentation on patient reported outcomes (PROs) in clinical care, including examples of PROs and tools used to assess PROs, was delivered by Sarah Scholle to the roundtable
- Roundtable participants discussed challenges and opportunities of implementing PROs related to the following:
 - Challenges occur at the provider, consumer, and payer levels and include electronic health record (EHR) reporting costs, time constraints, data collection, language barriers, and a lack of interoperability across technology platforms
 - Opportunities include providing resources for health literacy and cultural competency, integration of PRO measures and decision support into EHRs, and utilization of PRO measures data in care delivery