

Innovative Value-Based Payment Models

JANUARY 21, 2022



AGENDA

Overview of Innovations in Value-based Payment and Maryland's Total Cost of Care Model

Caitlin Plitt, JD

CareFirst's Payment Model and Value-based Payment Initiatives

Zachary Rabovsky, MPH

- Whither From and To for Primary Care Transformation Hoangmai Pham, M.D., MPH
- ► Q&A



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CMS Innovation Center

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Center for Medicare and Medicaid Innovation
January 21, 2022



Overview

History of APMs

Future APM Trends

MD TCOC Model



Defining "innovation," in terms of payment and delivery structures

The CMS Innovation Center tests <u>alternative payment models (APMs)</u> which reward health care providers for novel approaches to delivering cost-efficient, high-quality care.

APMs can apply to a specific:

- **Health condition**, like end-stage renal disease
- **Care episode**, like joint replacement
- **Provider type**, like primary care providers
- **Community**, like rural areas
- Innovation within Medicare Advantage or Medicare Part D

Technology solutions and **care redesign** are important to changing payment and service delivery structures but **outside** the CMS Innovation Center's scope of work.



CMS Innovation Center all-inclusive portfolio

Accountable Care

- · ACO Investment Model
- Comprehensive End Stage Renal Disease (ESRD) Care Model
- Medicare Health Care Quality Demonstration
- Next Generation Accountable Care Organization (ACO) Model
- Vermont All-Payer Accountable Care Organization (ACO) Model
- Kidney Care Choices Model

Episode-based Payment Initiatives

- Bundled Payments for Care Improvement Advanced
- Bundled Payment for Care Improvement
- Comprehensive Care for Joint Replacement Model
- End Stage Renal Disease (ESRD) Treatment Choices Model
- Oncology Care Model
- Radiation Oncology Model

Primary Care Transformation

- Comprehensive Primary Care Plus Model
- Direct Contracting Model Options
- Geographic Direct Contracting Model*
- Graduate Nurse Education Demonstration
- Independence at Home Demonstration
- Primary Care First Model Options
- Transforming Clinical Practice Initiative

Initiatives Focused on Medicare-Medicaid Enrollees

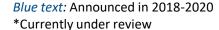
- Medicaid Innovation Accelerator Program
- Financial Alignment Initiative for Medicare-Medicaid Enrollees
- Initiative to Reduce Avoidable Hospitalizations among Nursing Facility Residents, Phase Two
- Integrated Care for Kids Model
- Maternal Opioid Misuse Model

Initiatives to Speed the Adoption of Best Practices

- Health Care Payment Learning and Action Network
- Medicare Diabetes Prevention Program Expanded Model
- Million Hearts®
- Million Hearts: Cardiovascular Disease Risk Reduction Program
- Partnership for Patients

Initiatives to Accelerate the Development & Testing of Payment and Service Delivery Models

- Accountable Health Communities Model
- Artificial Intelligence Health Outcomes Challenge
- Community Health Access and Rural Transformation Model
- Emergency Triage, Treat, and Transport Model
- Frontier Community Health Integration Project Demonstration
- Home Health Value-Based Purchasing Proposed Model
- International Pricing Index Proposed Model
- Maryland All-Payer Model
- Maryland Total Cost of Care Model
- Medicare Advantage Value-Based Insurance Design Model
- Medicare Care Choices Model
- Medicare Intravenous Immune Globulin Demonstration
- Part D Enhanced Medication Therapy Management Model
- Part D Payment Modernization Model
- Part D Senior Savings Program Model
- Pennsylvania Rural Health Model
- Rural Community Hospital Demonstration





CMMI Successes

Maryland All-Payer Model

Through hospital global budgets, which established a ceiling on hospital revenue for inpatient and outpatient services, MDAPM achieved \$975 million in Medicare total cost of care savings over 4.5 years. A 17.2 percent reduction in outpatient department service expenditures and a 30.6 percent reduction in emergency department visit expenditures drove savings without decreasing quality of care.



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Vision: What's to Come Over the Next 10 Years



Five Strategic Objectives



Increase the number of people in a care relationship with accountability for quality and total cost of care.



Embed health equity in every aspect of CMS Innovation Center models and increase focus on underserved populations.



Leverage a range of supports that enable integrated, personcentered care such as actionable, practice-specific data, technology, dissemination of best practices, peer-to-peer learning collaboratives, and payment flexibilities.



Five Strategic Objectives



Pursue strategies to address health care prices, affordability, and reduce unnecessary or duplicative care.



Align priorities and policies across CMS and aggressively engage payers, purchasers, providers, states and beneficiaries to improve quality, to achieve equitable outcomes, and to reduce health care costs.



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MD TCOC Model



Maryland Total Cost of Care (TCOC) Model

New Model in Maryland Covering Full Continuum of Care

Components of Maryland Total Cost of Care Model



Hospital Global Budgets

Population-based payments for Maryland hospitals; Continuation of policy from Maryland All-Payer Model

Hospital only



Care Redesign Program

Gainsharing between hospitals, hospital-based specialists, non-hospital providers

Inpatient and outpatient settings



Maryland Comprehensive Primary Care Program

Financial support for primary care providers performing care management for highrisk patients

Primary care and community settings

Benefits of TCOC Model

- Adds new providers and settings into care transformation effort
- ✓ Links disparate providers to create more patient-centered care
- Aligns incentives across providers to reduce hospitalizations and total cost of care



Where can innovators go for more information?

<u>Sign up to receive regular email updates</u> about the CMS Innovation Center, including opportunities to engage with, provide input on and potentially participate in model tests.

Visit the CMS Innovation Center website and Strategic Direction webpage.

Visit the <u>CMS Innovation Center Models</u> webpage (and <u>Medicare Shared Savings</u> <u>Program</u> site) to see current participant geographic and contact information*. You can also see which models are currently <u>enrolling</u>.

Follow us @CMSinnovates on Twitter.



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Volume to Value: Building and Implementing Value Based Models

Innovative Care Symposium

January 21 , 2022

Proprietary and Confidential

- Overview of CareFirst
- 2. Current landscape of the healthcare system and current challenges with payment models
- 3. CareFirst's road from volume to value
- How CareFirst is supporting value-based care models
- 5. Results from a decade of PCMH
- 6. The future of value-based care

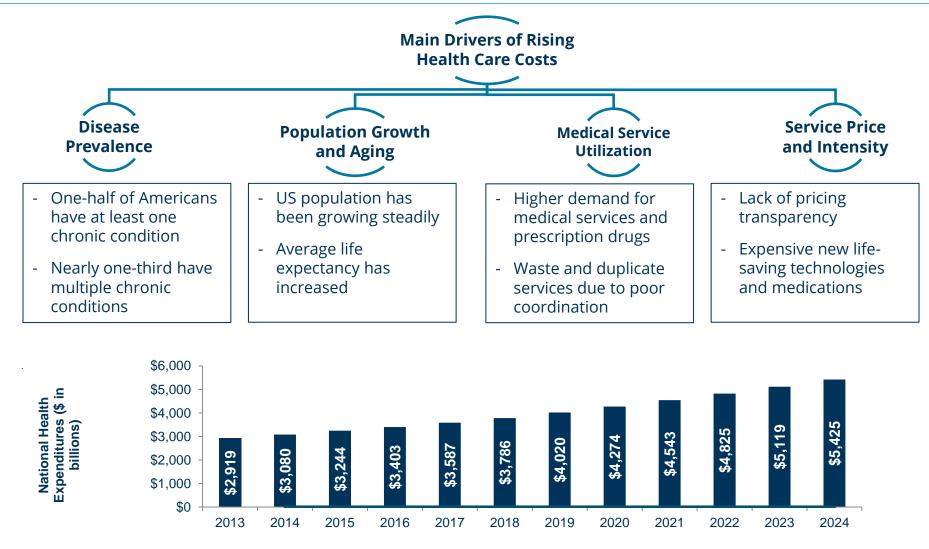


Transform Core Business

Innovate Health Care Value

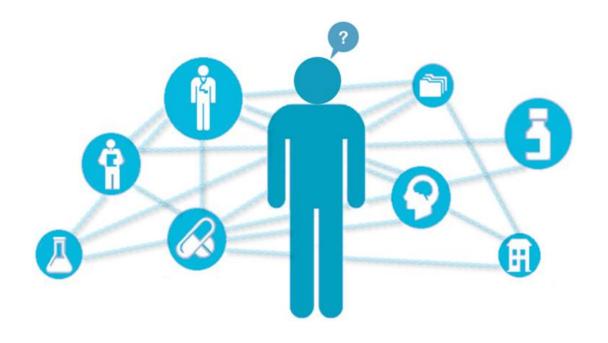
Expand Reach

Main Drivers of Rising Health Care Costs



Challenges with Current Health Care Delivery Models

- Fragmentation and complexity of the U.S. Healthcare System
- Dependence on fee-for-service
- Claims data and quality reporting is limited
- Managing multiple chronic conditions
- Breakdowns in communication between health care providers leads to gaps in care
- Poor outcomes and increased health care costs

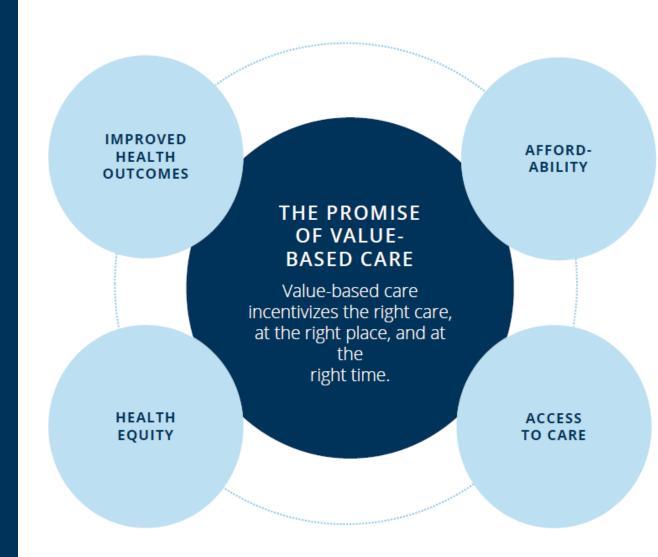


21

CareFirst BlueCross BlueShield Proprietary and Confidential

Why Value-Based Care?

- Need to transition health reimbursement from volume to value through pursuit of the Triple Aim
 - Improve the care experience (including quality and satisfaction)
 - Improve the health of populations
 - Reduce the per capita cost of healthcare
- Develop a new culture of accountability for population management



Volume-to-Value Roadmap

Traditional Fee for Service

Fee for Service with Adjusted Economics

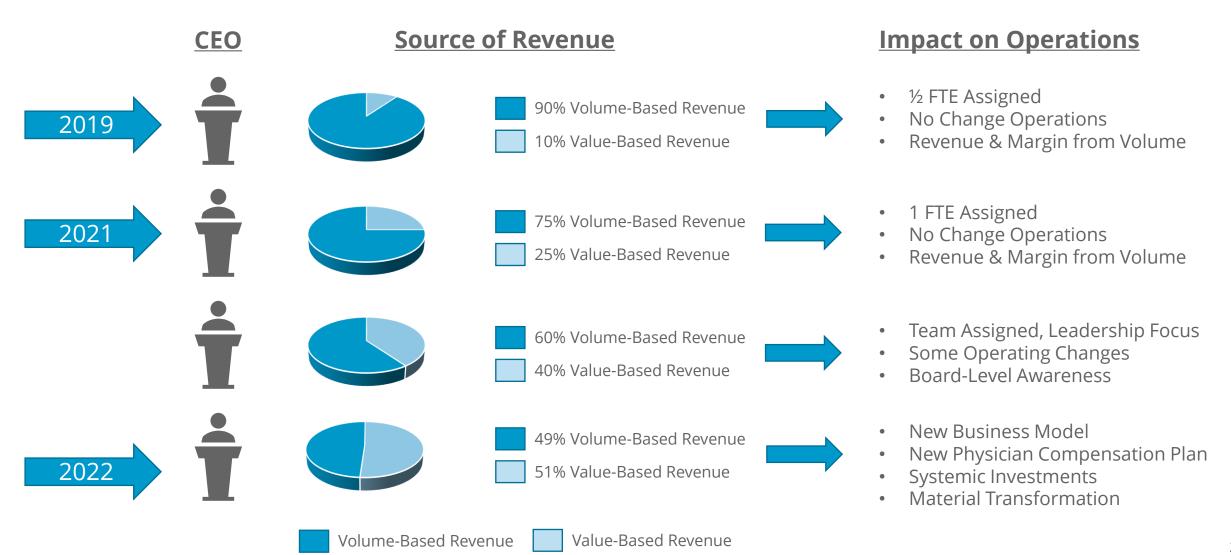
Drive Targeted Infrastructure Transformation **Episode-Based Incentives**

Drive Targeted Procedural Transformation **Total Cost of Care**

Drive Systemic Transformation

1/25/2022

Story: Local Health System CEO Decision Process



What Types of Value-Based Contracts Are Available?



Independent Primary Care Providers

Patient-Centered Medical Home

Nearly 4,500 primary care providers participate, earning incentives for keeping care costs below targets



Independent Specialists

Episode of Care Programs Alternative Payment Models

Focus on high-cost specialties: OB-GYN, orthopedic surgery, gastroenterology, general surgery



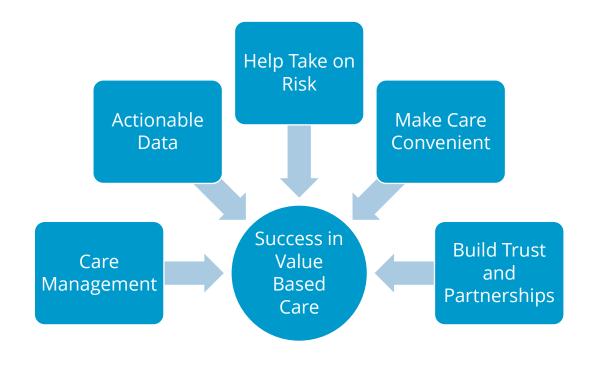
Hospitals and Health Systems

Accountable Care Organizations

Developing partnerships to improve accessibility, quality and patient experience

How CareFirst is Supporting Value Based Models

- IT and data integration
 - Systems to pay for value
 - Data collection- FIGmd
 - SDOH and health equity reporting
- Partnerships with providers and health systems
- Multi-payer alignment
- Community based strategies
- Analytics and consulting support
- Choosing the right quality and performance measures
- Establishing a base line and measuring for progress, and paying for improvement with meaningful incentives



Details of an ACO Payment Model

- 1. Establish a base period: typically, 1 to 2 years prior to the performance year
- 2. Calculate base period PMPM, adjust for trend (inflation), adjust for change in risk of population
- Determine quality measures- mix of population health, event based, risk adjusted, and survey measures
- 4. Define incentives- 50% shared savings and 10% shared losses (increasing year over year)
- 5. Monthly data reporting

Base Period Costs (2021)	\$175,000,000	
Base Period Attribution: 21,000 Members		\$694.44
Trend Adjustment (inflation)		2.50%
Risk Adjustment		3.82%
Illness Burden Score increase from 1.57 to 1.63		
Expected PMPM in 2022		\$738.85
2022 Attribution		21,500
2022 Expected Spend	\$190,624,375	
Actual Spend in 2022	\$180,500,000	
Savings	\$10,124,375	
Shared Savings	\$5,062,188	



- Launched in 2011
- Investment in primary care
- Over 4,400 participating PCPs
- Over 1 million CareFirst Members
- Manages \$5.4 billion a year in total health care spend
- Over \$1.4 Billion in net savings since
 2011

Patient Centered Medical Home (PCMH) Program

Primary care providers earn financial incentives by improving outcomes, quality, and managing cost of care for their patient population

Care Coordination
Identify and stabilize
the sickest members
with personalized
Care Plans

Provider & Member support

Population Health

Tools, resources, and support to improve quality and outcomes for all Members

28

First BlueCross BlueShield Proprietary and Confidential

Practice Transformation Team

- Masters prepared (MPH, MBA, MS, MHA)
- > Support practices in CareFirst's Value Based Programs including PCMH, ACOs, Episode of Care
- > Influence behavior change to improve outcomes and value

Practice Consultants

Primary care practice transformation experts

Specialty Practice Consultants

Specialty care practice transformation experts

Enterprise Managers

Relationship owners and drivers of change with our large health systems

Collaboration Between CareFirst and MDPCP to Transform Practices

Aligned Goals

- Quality
- Outcomes
- Value

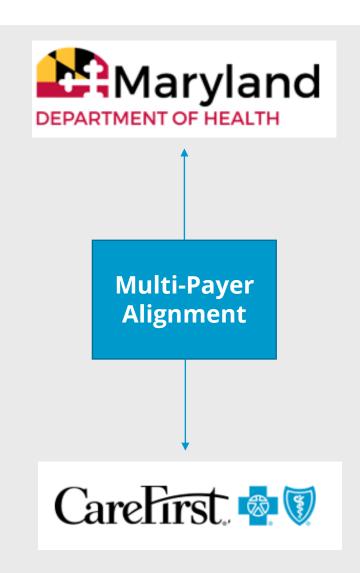
Reducing
Duplication of
Efforts

- Consistent messaging
- Data analysis and reporting
- Collaboration with Providers
- Aligning quality measures

Sharing Experiences & Best Practices

1/25/2022

- Payment structures
- Practice transformation and clinical workflows
- Local resources



Growing Value-Based Care in 2022 and Beyond

 Breaking the traditional care payment paradigm so providers can more freely engage with their patients and manage population health

Capitation



 Creating value-based incentives for specialists leading care for members with chronic conditions (e.g., cancer)

Specialty
Medical Home



 Increase participation in our existing programs to future align the region towards value-based care

Program Expansion



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Time to Pick a
Side — The Next
Phase of ValueBased Payment

Hoangmai Pham, MD, MPH
President, Institute for Exceptional Care



Evolution of a movement

- Pre-ACA accumulation of data on "unhealthy trends"
- ACA new authorities and resources
- Setting vision, standards, and highways
- Building momentum
- Taking stock of lessons learned

Meeting the moment

- Plateauing life expectancy (pre-COVID)
- Mental health crisis
- Demand to address inequities
- An exhausted and fractured health system
- Widening gap between Have's and Have-Nots
- A new era of mistrust in science, experts, institutions

What have we learned?

- Primary care can't do it all
- The middle of the bridge is no place to stay
- Disparities persist at multiple levels & lead to worse system outcomes
- People we serve need voice in all phases of the work
- Life goals drive health goals
- All the action is upstream of healthcare delivery

How to get to the far side of the bridge?

- Make the counter-factual to VBP really, really, unattractive
- Don't try to save money everywhere; key parts of the system require more investment to produce value
- More accountability for the Have's
- Fix other market distortions
- Go upstream with data, community input, interventions
- Pay as if health is the goal, not healthcare
- Focus on outcomes that matter to people
- Share power with patients, caregivers, communities







Upcoming Event

- Cyber Liability Insurance Lunch and Learn Webinar on February 18th from 12pm to 1PM ET
 - Cyber Liability Insurance: What Practices Need to Know about Risk, Selecting Coverage, and Avoiding Common Pitfalls
- Hear about strategies to mitigate cyber risk, and steps practices can take to minimize disruption to practice operations and protect patient data
- Learn about how to evaluate the different types of cyber liability coverage, select the right amount of coverage, and tips for completing questionnaires required by carriers
- Scan the code or click here to register: <u>tinyurl.com/2p9b87k7</u>



THANK YOU

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