

Maryland's Patient Centered Medical Home Pilot At-a-Glance

What is a Patient Centered Medical Home?

The Patient Centered Medical Home concept aims to provide **continuous, comprehensive, coordinated care**, through a **partnership** between patients and their personal healthcare team.

Participating practices will provide patient centered care through:

- Evidence-based medicine;
- Expanded access and communication;
- Wellness and prevention;
- Care coordination and integration; and,
- Culturally and linguistically sensitive care.

Maryland's Patient Centered Medical Home Pilot

The program is an outgrowth of Maryland's commitment to improve health care quality and reduce health care costs.

- Begins January 2011;
- Three-year pilot program overseen by the Maryland Health Care Commission;
- 50 practices, 200 primary care providers, to reach **200,000 Maryland patients**; and
- All major carriers (Aetna, CareFirst, CIGNA, Coventry, United HealthCare, Medicaid, and possibly Medicare) will be providing enhanced payments to Pilot practices.

Payment and Incentive Model for Providers

- Carriers will pay claims using their traditional fee schedule; and
- A fixed payment per patient per month (PPPM) for enhanced care coordination and practice transformation (paid incrementally.) These payments will be weighted based on practice size, practice share among Medicaid and private carriers, and NCQA PPC-PCMH recognition criteria.
- Additional payments will be made based upon calculated shared savings and measured quality improvements.

Maryland PCMH Pilot Requirements for Providers

- Be a primary care provider in the State of Maryland, which includes internal medicine and family practice physicians, pediatricians, geriatricians, and nurse practitioners working in solo, group, multi-specialty, or hospital-owned group practices, and federally qualified health centers;
- Submit an expression of interest by August 31, 2010;
- Apply to join the Pilot by October 2010;
- Complete a provider contract with the PCMH Pilot program;
- Submit an application for NCQA PPC-PCMH Level I Recognition by June 30, 2011 and submit an application for NCQA PPC-PCMH Level II Recognition by June 30, 2012;
- Accept insurance from at least two participating private carriers and ensure that at least 50% of the patients insured by those carriers join your medical home;
- Attend the learning collaborative sessions that will be held throughout the course of the Pilot;
- Participate in the multi-year evaluation; and
- Provide the specified services set forth in the Practice Participation Requirements table.

Maryland PCMH Practice Participation Requirements

Health care team and patient commitment to the medical home and to coordinating all of the patient's care
Provide 24-7 phone response with clinician*
Use a registry as part of an EHR, or as stand-alone
Maintain a summary of care record for patient transitions
Provide advanced access for appointments*
Provide care management and coordination by specially-trained team members*
Use an Electronic Health Record (EHR) with decision support
Use Computerized Physician Order Entry (CPOE) for all orders, test tracking, and follow-up*
Decision support: drug-drug, drug-allergy and drug-formulary*
Maintain a problem list for all patients*
Provide medication reconciliation for every visit*
Pre-visit planning and after-visit follow-up for care management*
Implement e-prescribing*
Offer patient self-management support*
Provide a visit summary to the patient following each visit
Report relevant clinical measures*

*Consistent with NCQA PCC-PCMH Level I Recognition requirements.

Key Dates:

June 2010	Outreach symposia for providers begin.
August 31, 2010	Deadline for practices to submit an expression of interest in pilot participation. Providers must notify MHCC if they are interested in participating.
October 8, 2010	Deadline for practices to submit application to participate.
October 29, 2010	Selection committee announces participating practices.
Nov. 5, 2010	Deadline for carriers to sign participation agreement.
Nov 29, 2010	Deadline for practices to sign participation agreement.
January 4, 2011	Launch of practice transformation and learning collaborative.
January 2011	Carriers provide enrollee rosters for attribution.
February 2011	MHCC releases patient attribution results.
March 2011	Private carriers and Medicare* begin paying PPM fixed payments to practices that attest to meeting NCQA criteria.
June 30, 2011	Deadline to submit applications to NCQA's Physician Practice Connections– Patient-Centered Medical Home for recognition.
July 2011	PCMH practices begin receiving payments from Medicaid MCOs.

*Provided that Maryland is selected to participate in the CMS Multi-payer Advanced Primary Care Practice (MAPCP) Demonstration.

For more information, please visit the PCMH Pilot website at: <http://mhcc.maryland.gov/pcmh/>
or send an email to: pcmhpractices@mhcc.state.md.us