The Maryland Health Care Quality Reports

Vision, Strategy & Execution

A Briefing to the House Committee on
Government Operations

February 10, 2015

The Mission

Establish a comprehensive, integrated online resource that enables consumers to access meaningful, timely, and accurate healthcare information reported by healthcare providers and payers in Maryland

Presentation Outline

▸ The *new* Maryland Health Care Quality Reports

▸ The Hospital Performance Evaluation System

▸ Transforming MHCC System for Reporting and Presenting Information

    ▸ Collaboration

    ▸ Consumer Outreach

The Maryland Health Care Quality Reports

‣ Establishes the infrastructure for expansion to other provider settings and Health Plan information

‣ Lays the foundation for a more integrated and interactive public reporting system focusing on information for the consumer audience

‣ Includes new updated hospital performance and pricing data

‣ Supports flexible content management -- the system can evolve over time
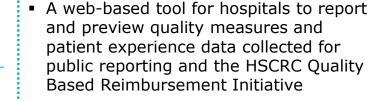
Maryland Health Care Quality Reports
A Single Point of Access to Information About Health Care Quality ("new" system)

One platform to …

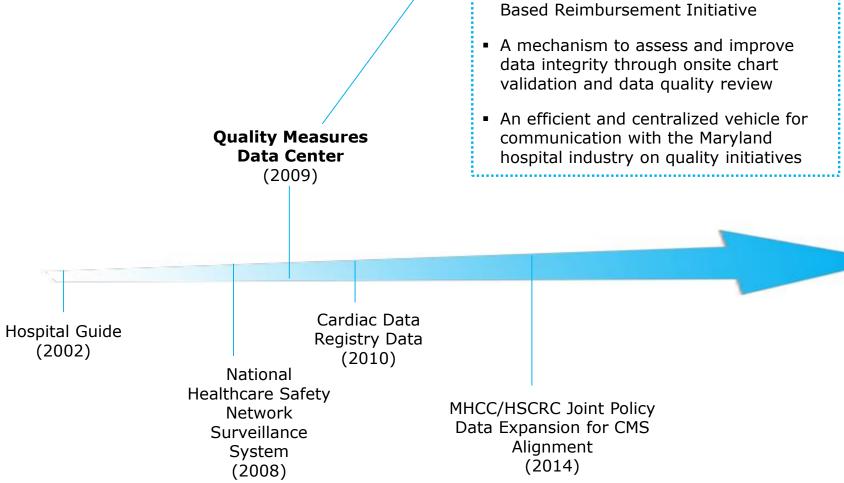‣ Eliminate parallel processing system for measures calculation

‣ Address the evolving data needs of the HSCRC / Medicare Waiver Modernization Project

‣ Strengthen the role of the Consumer

‣ Enhance communication with hospitals

‣ Utilize current technology

‣ Integrate other data sets

‣ Create the framework to include additional provider settings – "The Maryland Health Care Quality Reports"

The Hospital Performance Evaluation System

**Quality Measures
Data Center**
(2009)

- A web-based tool for hospitals to report and preview quality measures and patient experience data collected for public reporting and the HSCRC Quality Based Reimbursement Initiative

- A mechanism to assess and improve data integrity through onsite chart validation and data quality review

- An efficient and centralized vehicle for communication with the Maryland hospital industry on quality initiatives

Hospital Guide
(2002)

National
Healthcare Safety
Network
Surveillance
System
(2008)

Cardiac Data
Registry Data
(2010)

MHCC/HSCRC Joint Policy
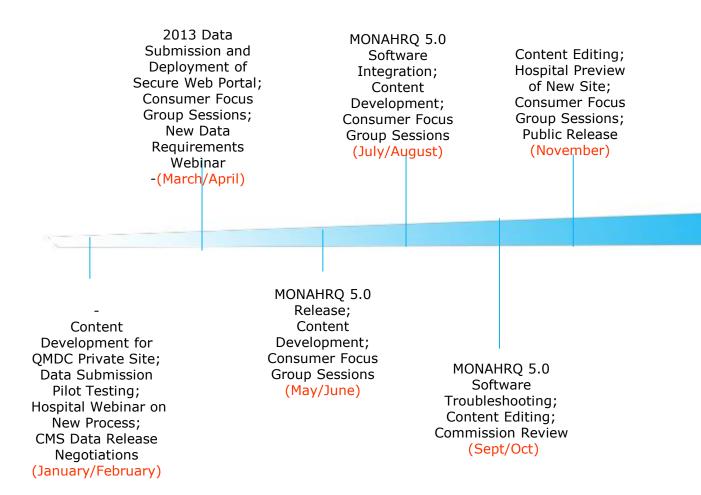Data Expansion for CMS
Alignment
(2014)

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The Hospital Performance Evaluation System -- Collaboration and Consumer Engagement

- Health Services Cost Review Commission
  - Support for streamlined quality measures data processing
  - Review of new measures
  - Sharing of Price transparency methodology
  - Quality measures align with new hospital payment model

- CMS -- Approval of data sharing protocol

- Agency for Healthcare Research and Quality (AHRQ) – integration of MONAHRQ quality reporting

- Consumer Engagement
  - Consumer involvement throughout the development process
  - Ongoing review of content, new design, format and functionality

2014 Milestones

2013 Data Submission and Deployment of Secure Web Portal; Consumer Focus Group Sessions; New Data Requirements Webinar
-(March/April)

MONAHRQ 5.0 Software Integration; Content Development; Consumer Focus Group Sessions
(July/August)

Content Editing; Hospital Preview of New Site; Consumer Focus Group Sessions; Public Release
(November)

- **Content Development for QMDC Private Site; Data Submission Pilot Testing; Hospital Webinar on New Process; CMS Data Release Negotiations**
(January/February)

MONAHRQ 5.0 Release; Content Development; Consumer Focus Group Sessions
(May/June)

MONAHRQ 5.0 Software Troubleshooting; Content Editing; Commission Review
(Sept/Oct)

2015 Objectives

New HAI data release (SSI) Content Development for feature topics; Deployment of Secure Web Portal for Cardiac Data
(July/August)

New HAI Data Release (c.diff); 2014 Hospital Charges; Health Plan member satisfaction; Consumer Focus Group Sessions;
-(March/April)

Content Development for Cardiac Data Initiative; Consumer Focus Group Sessions;
(Nov/Dec)

Content Development for QMDC Private Site; Deployment of Secure Web Portal for Outpatient hospital Data Finalize CMS Data Sharing Agreement
January/February

MONAHRQ 6.0 Software Integration; Content Development; Consumer Focus Group Sessions; Hospital 2014/15 employee flu vaccination data
(May/June)

New Physician Data Release; New HAI Data Release (CAUTI & MRSA); Health Plan Performance Data
(Sept/Oct)

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Demonstration