

Health Record and Payment Integration Program Advisory Committee

August 21, 2018

Meeting Summary

Key discussion items included:

- The meeting included presentations from a payer and an Electronic Health Network (EHN) to provide important context about the claim life cycle (presentation slides available [here](#)).
- Ken Sullivan overviewed claims processing at CareFirst BlueCross BlueShield including claim types (medical, dental, etc.), formats (paper or electronic), volume, and turnaround time. It was noted that CareFirst uses four EHNs (or trading partners) that cannot easily be unplugged and has first pass efficiency rates over 85 percent resulting from business and systemic rules that do not require manual intervention.
- Deanne Kasim, John Evans, and Mike Denison from Change Healthcare provided information about key functions of an EHN, such as connectivity and claims editing for multiple providers, payers, and technology vendors. EHNs play a vital role in transmitting electronic claims and remittances securely through HIPAA compliant infrastructure using administrative transactions standards. Maryland regulations require EHNs operating in the State to be certified by MHCC; 37 EHNs are certified as of August 2018 (more information available [here](#)).
- The Advisory Committee reviewed version 2 of the listing of discussion items, which included thought-provoking categories and grids intended to spur objective thinking about the feasibility in establishing a health record and payment integration program.
- Deliberation of discussion item/grid 1a identified benefits and barriers in a theoretical situation where MHCC certified EHNs were required to report claims information to the State-Designated Health Information Exchange, the Chesapeake Regional Information System for our Patients.
- The discussion highlighted the potential to enhance care delivery through alerts that include patient information on diagnoses and procedures performed, considerations for pre and post-adjudicated claims, and how EHNs do not include claims for some providers that bill directly or submit paper claims.
- *Upcoming meeting: The Advisory Committee will convene again at MHCC offices on Tuesday, September 18th from 2:00 - 4:00pm EDT. Meeting materials will be posted in advance on the Advisory Committee [web page](#).*