



MARYLAND HEALTH CARE COMMISSION

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**Questions and Responses
for
Solicitation No. MHCC 16-002
HEDIS® AUDIT AND PERFORMANCE EVALUATION OF
COMMERCIAL HEALTH BENEFIT PLANS**

Question 1. Page 36, Section 3.2.3.8 HEDIS® Data Report C, D, E.

Would MHCC clarify whether its expectation for these reports includes member-level detail file information?

RESPONSE: To clarify, there is no expectation for these HEDIS® reports to include any member-level information. This includes any member-level detail file information (which is part of the RELICC™-Member Level Detail File submission).

Question 2. Page 36, Section 3.2.3.8 HEDIS® Data Report C, D, E.

Would MHCC distinguish the data requested for reports C, D, and E?

RESPONSE: Yes. See the following:

Summary of Rates Report (C)- This report lists out each HEDIS® performance measure and indicates the denominator, numerator, performance score, and confidence interval for each measure reported by each plan's HMO or authorized HMO combination and PPO or authorized PPO combination. For example, in 2014, there were 7 HMOs or authorized HMO combinations and 8 PPOs or authorized PPO combinations, that participated in reporting. Therefore, this report listed out each HEDIS® performance measure and indicated the denominator, numerator, performance score, and confidence interval for each measure reported by the 15 plans. Regarding the HEDIS® performance measures from the Utilization domain, these Utilization measures don't require the same level of detail in the report and may be summarized at the discretion of the Contractor but the level of detail in the report will require prior approval by the Contract Monitor. This report is typically in a .pdf style or any such non-editable file format.

Complete Data Set (D)- for each health benefit plan, by product reported, in a Microsoft® Excel spreadsheet format that can be used by MHCC for further analysis and reporting. In addition, a data dictionary shall be constructed to define the variables and contents of the data set. So, the Complete Data Set is essentially a Summary of Rates Report that is in an editable file format and contains a data dictionary.

Summary Data Set (E)- that includes all health benefit plans, organized by product, with each plan clearly identified. The Contractor shall provide a data dictionary to the Contract Monitor at the time of the data submission which contains a collection of descriptions of the data objects or items in a data model for the benefit of website programmers and others who need to refer to them. So, the Summary Data Set is essentially a Summary of Rates Report that is in an editable file format, contains a data dictionary, and excludes measures that are not slated for public reporting on the health benefit plan quality website.

Thank you.