



Maryland Health Care Commission

Thursday, May 21, 2015

1:00 p.m.



1. **APPROVAL OF MINUTES**
2. UPDATE OF ACTIVITIES
3. PRESENTATION: Care Coordination Report
4. ACTION: Institutional Review Board – Johns Hopkins University
5. ACTION: Proposed Amendments to COMAR 10.25.17 – Benchmarks for Preauthorization of Health Care Services
6. UPDATE: Telehealth Grant Awards
7. PRESENTATION: Legislative Wrap-Up and Budget Overview
8. Overview of Upcoming Initiatives
9. ADJOURNMENT



1. APPROVAL OF MINUTES
2. **UPDATE OF ACTIVITIES**
3. PRESENTATION: Care Coordination Report
4. ACTION: Institutional Review Board – Johns Hopkins University
5. ACTION: Proposed Amendments to COMAR 10.25.17 – Benchmarks for Preauthorization of Health Care Services
6. UPDATE: Telehealth Grant Awards
7. PRESENTATION: Legislative Wrap-Up and Budget Overview
8. Overview of Upcoming Initiatives
9. ADJOURNMENT



1. APPROVAL OF MINUTES
2. UPDATE OF ACTIVITIES
3. **PRESENTATION: Care Coordination Report**
4. ACTION: Institutional Review Board – Johns Hopkins University
5. ACTION: Proposed Amendments to COMAR 10.25.17 – Benchmarks for Preauthorization of Health Care Services
6. UPDATE: Telehealth Grant Awards
7. PRESENTATION: Legislative Wrap-Up and Budget Overview
8. Overview of Upcoming Initiatives
9. ADJOURNMENT



PRESENTATION:

Care Coordination Report

(Agenda Item #3)

HEALTH MANAGEMENT ASSOCIATES

The logo consists of three large, white, serif letters: 'H', 'M', and 'A'. The 'H' is positioned over a blue-tinted image of a hospital room with a bed and medical equipment. The 'M' is positioned over a green-tinted image of a hospital hallway with a person walking. The 'A' is positioned over a dark red-tinted image of a hospital hallway with a person walking. The letters are centered horizontally across the three panels.

HMA

May 21, 2015

Care Coordination to Support the All-Payer Model
Presentation to MHCC by Jack Meyer

HealthManagement.com

Purpose

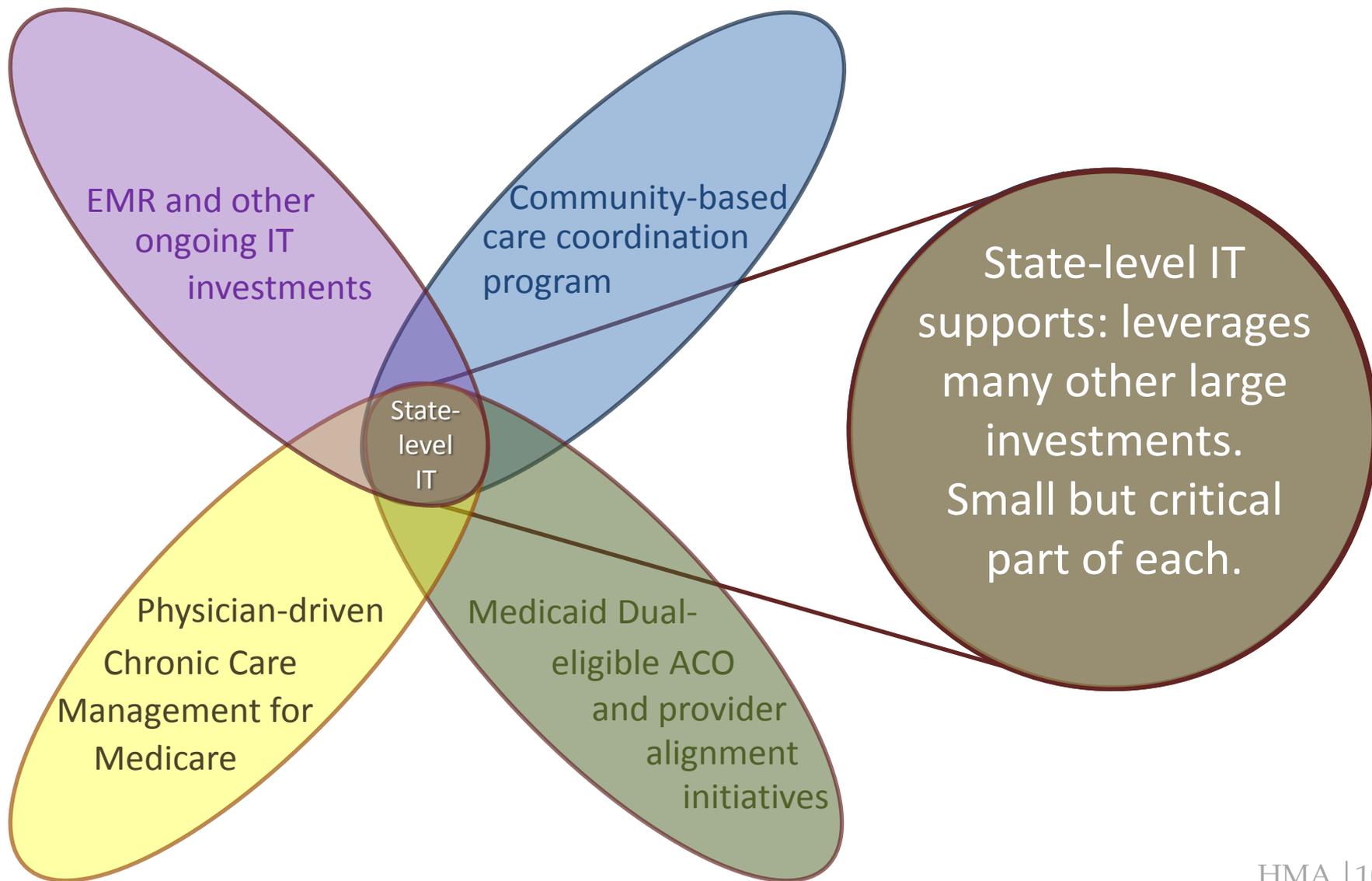
- Use care coordination, care management to help meet the All-Payer Model targets
- Better manage patients with complex medical and social needs
- Reduce complications and flare-ups
- Reduce ED use, inpatient admissions, and readmissions
- Improve health outcomes, functional status of high-needs people

Underlying Conceptual Model

- The State can serve as facilitator, catalyst for investments in infrastructure that would likely otherwise be under-resourced
 - State creates “toolkits” that all can use
 - Take advantage of scale, network economies
- Regional partnerships among hospitals, other providers, and community organizations can develop care management strategies customized to their regions
- Hospitals also build out their own programs

Initial Focus on Medicare FFS

- Half those with 3+ admissions: Medicare only
- Another 15% with 3+ are dual eligible people
- 92% of Medicare enrollees are fee-for-service
- 14% of Medicare FFS have *6 or more chronic conditions* and account for 48% of spending
- Other populations also in need: frail elderly with cognitive impairments; ESRD, trauma victims



Organizing and Acquiring Data

- Dual track Approach: Use what we have and get what we need
- Track 1: Organize, synthesize data we have
- Track 2: Obtain more timely & identifiable data from CMS under MD's CMMI agreement
- Key steps: Risk stratification; health risk assessments; development of individualized care profiles/care plans; immediate alerts to medical home when patient hits ED, hospital

Investments in Care Coordination

- Build a data infrastructure
 - Develop patient consent policies/procedures
 - Engage vendor to store, clean, normalize new data
 - Facilitate interoperability across providers' EHRs
 - Develop attribution model to hospitals, PCPs, others
 - Store care profile, HRAs
 - Standardize care profiles, HRAs, discharge summaries; make readily accessible

Key Elements of Care Coordination

- Smooth transitions across the spectrum of care
- Active medication management
- Behavioral health integration
- Incorporating social services in delivery model
- Supportive HIT
- Home visits
- Embedding care managers in primary care
- Ensuring work force of adequate size and mix

Encourage Collaboration and Patient Engagement

- State-level education campaign
- Facilitate care integration between hospitals and post-acute, long-term care facilities
- Gain-sharing, P4P, statewide ACO
- Collaborations among providers, advocates, public health, and faith-based organizations
- Support practice transformation
- Encourage providers to use CCM

Regional Partnerships

- Collaboration among hospitals, physicians, and community-based organizations to improve health and reduce care in high-cost settings
- New grants to 8 Regional Partnerships from HSCRC/DHMH are now in effect
- Focus on patients with multiple chronic illnesses, frail elderly, dual eligible people
- Can be used to promote population health

Summary

- All payer model creates incentives for hospitals to keep people well; care moving upstream
- Need to identify the people with the most complex medical and social needs
- Create individualized care plans to meet those needs
- Build a platform to support care coordination
- Find the best mix of standardization and flexibility
- Address the underlying cost drivers, many of which fall outside of the medical model



1. APPROVAL OF MINUTES
2. UPDATE OF ACTIVITIES
3. PRESENTATION: Care Coordination Report
4. **ACTION: Institutional Review Board – Johns Hopkins University**
5. ACTION: Proposed Amendments to COMAR 10.25.17 – Benchmarks for Preauthorization of Health Care Services
6. UPDATE: Telehealth Grant Awards
7. PRESENTATION: Legislative Wrap-Up and Budget Overview
8. Overview of Upcoming Initiatives
9. ADJOURNMENT



ACTION:

Institutional Review Board – Johns Hopkins University

(Agenda Item #4)

Request for Recognition of an Alternative IRB

MARYLAND HEALTH CARE COMMISSION MEETING
MAY 21, 2015

Background on IRB Recognition

- Commission initiative to make privately insured data in the MCDB available to Johns Hopkins Bloomberg School of Public Health (JHSPH), as a pilot to establish academic research centers with APCD focus
- Until MCDB regulations are revised to include a privacy board, all data use agreements (DUAs) for the MCDB must be reviewed by an Institutional Review Board (IRB) prior to Commission consideration
- The Commission may use any IRB recognized by the Commission in considering requests for MCDB files (10.25.11.01)
 - Currently there are two IRBs recognized by the Commission: Chesapeake IRB (Sept. 2011) and DHMH IRB (April 2015)
 - The JHSPH IRB is registered with U.S. Department of Health and Human Services (approved through 04/06/2018) and has an approved Federalwide Assurance (approved through 11/17/2019), which is a commitment to comply with the FWA Terms of Assurance.



1. APPROVAL OF MINUTES
2. UPDATE OF ACTIVITIES
3. PRESENTATION: Care Coordination Report
4. ACTION: Institutional Review Board – Johns Hopkins University
5. **ACTION: Proposed Amendments to COMAR 10.25.17 –
Benchmarks for Preauthorization of Health Care Services**
6. UPDATE: Telehealth Grant Awards
7. PRESENTATION: Legislative Wrap-Up and Budget Overview
8. Overview of Upcoming Initiatives
9. ADJOURNMENT



ACTION:

Proposed Amendments to COMAR 10.25.17 – Benchmarks for
Preauthorization of Health Care Services

(Agenda Item #5)

Proposed Amendments

COMAR 10.25.17

Benchmarks for Preauthorization of Health Care Services

May 21, 2015



The MARYLAND
HEALTH CARE COMMISSION

Background

- **State law established – 2012**
 - **State regulated payors (payors) and pharmacy benefit managers (PBMs) required to implement electronic preauthorization processes in a series of three benchmarks**
- **Amendments to the law – 2014**
 - **Added a fourth benchmark requiring payors and PBMs that require a step therapy or fail-first protocol to establish an electronic process to override the step therapy or fail-first protocol for pharmaceutical preauthorization requests**

Proposed Amendments

- **Add language requiring payors and PBMs to:**
 - **Implement the fourth benchmark**
 - **Provide notification to providers and their members regarding the fourth benchmark**
 - **Report to the Maryland Health Care Commission on their attainment of the fourth benchmark**
 - **Maintain their electronic preauthorization processes**
 - **Demonstrate continued compliance with all of the benchmarks upon request from the Commission**

Proposed Amendments *(Continued...)*

- **Remove expired payor and PBM reporting requirements pertaining to their attainment of the first three preauthorization benchmarks**
- **Modify the timeframe for the preauthorization benchmark waiver process by changing:**
 - **The length of time a waiver is valid from one to two years**
 - **The number of days a payor or PBM is required to submit a waiver renewal request from 45 to 30 days prior to its expiration**

Next Steps

- **The following timeline details next steps if proposed amendments are approved by the Commission:**
 - **June 26, 2015 – Publication date**
 - **July 27, 2015 –Public comment period ends**
 - **September 17, 2015 – Staff presentation to the Commission for final action**
 - **October 12, 2015 – Effective final date of amendments**



Appendix

Preauthorization Benchmarks

- 1) Provide by October 1, 2012 online access to a listing of all medical services and pharmaceuticals that require preauthorization and the key criteria for making a preauthorization determination
- 2) Establish by March 1, 2013 an online system to receive preauthorization requests electronically and assign a unique identification number to each request for tracking purposes
- 3) Ensure by July 1, 2013 all electronic preauthorization requests for medical services and pharmaceuticals are approved within established timeframes
- 4) Establish by July 1, 2015 an electronic process to override a step therapy or fail-first protocol

Step Therapy / Fail-First Protocol

- **Defined as a protocol that requires a certain prescription drug or sequence of prescription drugs to be used by an insured individual or an enrollee before another specific prescription drug ordered by a prescriber is covered**

Previous Reporting Requirements

- Payors and PBMs were previously required to report their attainment of the first three preauthorization benchmarks as follows:

A. On or before March 1, 2013, a payor shall report to the Commission in a form and manner specified by the Commission on:

(1) The status of the payor's attainment of the benchmarks in Regulation .03A and B of this chapter; and

(2) An outline of the payor's plans for attaining the benchmark in Regulation .03C of this chapter.

B. On or before December 1, 2013, a payor shall report to the Commission in a form and manner specified by the Commission on the payor's attainment of the benchmarks in Regulation .03C.



1. APPROVAL OF MINUTES
2. UPDATE OF ACTIVITIES
3. PRESENTATION: Care Coordination Report
4. ACTION: Institutional Review Board – Johns Hopkins University
5. ACTION: Proposed Amendments to COMAR 10.25.17 – Benchmarks for Preauthorization of Health Care Services
6. **UPDATE: Telehealth Grant Awards**
7. PRESENTATION: Legislative Wrap-Up and Budget Overview
8. Overview of Upcoming Initiatives
9. ADJOURNMENT



UPDATE:

Telehealth Grant Awards

(Agenda Item #6)

Telehealth Grants

Thursday, May 21, 2015



The MARYLAND
HEALTH CARE COMMISSION

Telehealth Grants

- **Maryland Health Care Commission is awarding grants to three telehealth projects**
- **Eight grant applications received by MHCC**
- **Evaluation panel reviewed applications and identified three applicants for awards**
- **Goal: Use telehealth technology to improve overall health of population being served, improve patient experience, and provide best possible care while lowering costs**
- **Up to \$30,000 in grant funds available per grantee**

Grant Requirements

- **Use telehealth technology to improve access to care, enable early provision of appropriate treatment, and reduce hospital encounters and costs**
- **Use an electronic health record and services of the State-Designated health information exchange, the Chesapeake Regional Information System for our Patients**
- **Provide a 2:1 financial match contribution to grant funds**
- **Go live within 30 days of award date, with the telehealth technology implemented and clinical protocols developed**

Potential Telehealth Use Cases

- Applicants required to propose one of following use cases:
 - Use telehealth to manage hospital prevention quality indicators
 - Incorporate telehealth in hospital innovative care delivery models through ambulatory practice shared savings programs
 - Use telehealth in hospital emergency departments and during transport of critically ill patients to aid in preparation for receipt of patient
 - Deploy telehealth in schools for applications including asthma management, diabetes, childhood obesity, behavioral health, and smoking cessation
 - Use telehealth for routine and high-risk pregnancies

Crisfield Clinic

- **Family practice clinic in Somerset County will deploy telehealth in two county schools to address asthma, diabetes, childhood obesity, and behavioral health issues**
- **24/7 care will be provided via remote patient monitoring; virtual consultations will be provided via school-based telemedicine carts issued under another grant**
- **Goal: improve clinical data indicators, reduce lost school days, reduce emergency department visits, and improve patient's perception of health**
- **Requested \$30,000 in grant funding and intends to provide a matching contribution of \$92,983**

Lorien Health Systems

- Skilled nursing facility and residential service agency in Howard County will deploy telehealth to address hospital PQI diagnoses, including uncontrolled diabetes, chronic heart failure, and hypertension
- Remote patient monitoring and videoconferencing will be provided at home post discharge from the skilled nursing facility
- Goal: improve clinical data indicators and reduce readmissions and admissions to an acute care hospital
- Requested \$30,000 in grant funding and intends to provide a matching contribution of \$63,220

Union Hospital of Cecil County

- **Acute care hospital in Cecil County will deploy telehealth to address hospital PQI conditions, including diabetes, chronic obstructive pulmonary disease, hypertension, heart failure, angina, and asthma**
- **Remote patient monitoring and health education will be provided to patients at home after discharge from the hospital to improve community and population health**
- **Goal: improve clinical data indicators and reduce readmission rates**
- **Requested \$30,000 in grant funding and intends to provide a matching contribution of \$60,000**

Next Steps

- **June 2015: Telehealth projects launch**
- **June 2015 – June 2016: Implementation of telehealth projects with oversight by staff**
- **July 2016 – September 2016: Impact of telehealth projects assessed**
- **October 2016: Release of assessment**

Thank You!



**The MARYLAND
HEALTH CARE COMMISSION**



1. APPROVAL OF MINUTES
2. UPDATE OF ACTIVITIES
3. PRESENTATION: Care Coordination Report
4. ACTION: Institutional Review Board – Johns Hopkins University
5. ACTION: Proposed Amendments to COMAR 10.25.17 – Benchmarks for Preauthorization of Health Care Services
6. UPDATE: Telehealth Grant Awards
7. **PRESENTATION: Legislative Wrap-Up and Budget Overview**
8. Overview of Upcoming Initiatives
9. ADJOURNMENT



PRESENTATION:

Legislative Wrap-Up and Budget Overview

(Agenda Item #7)

Legislative Wrap-up and Budget Overview

Bridget Zombro

Director, Administration

&

Erin Dorrien

Chief, Government and Public Affairs

Presentation outline

- SB 320/ HB 602 MHCC University of Maryland School of Medicine-Uterine Fibroids- Study
- Self-Referral Bills
- MHCC Funding Overview
- MHCC Expenditures
- MHCC Current Spending

SB 320/ HB 602

~~MHCC~~ University of Maryland School of Medicine- Uterine Fibroids- Study

- Requires SOM to conduct a study on the incidence of uterine fibroids by race, ethnicity, age, county of residence.
- Include types of treatments offered and physician ability to perform treatments less invasive than hysterectomy or myomectomy.
- Data on the number of women who undergo hysterectomy.

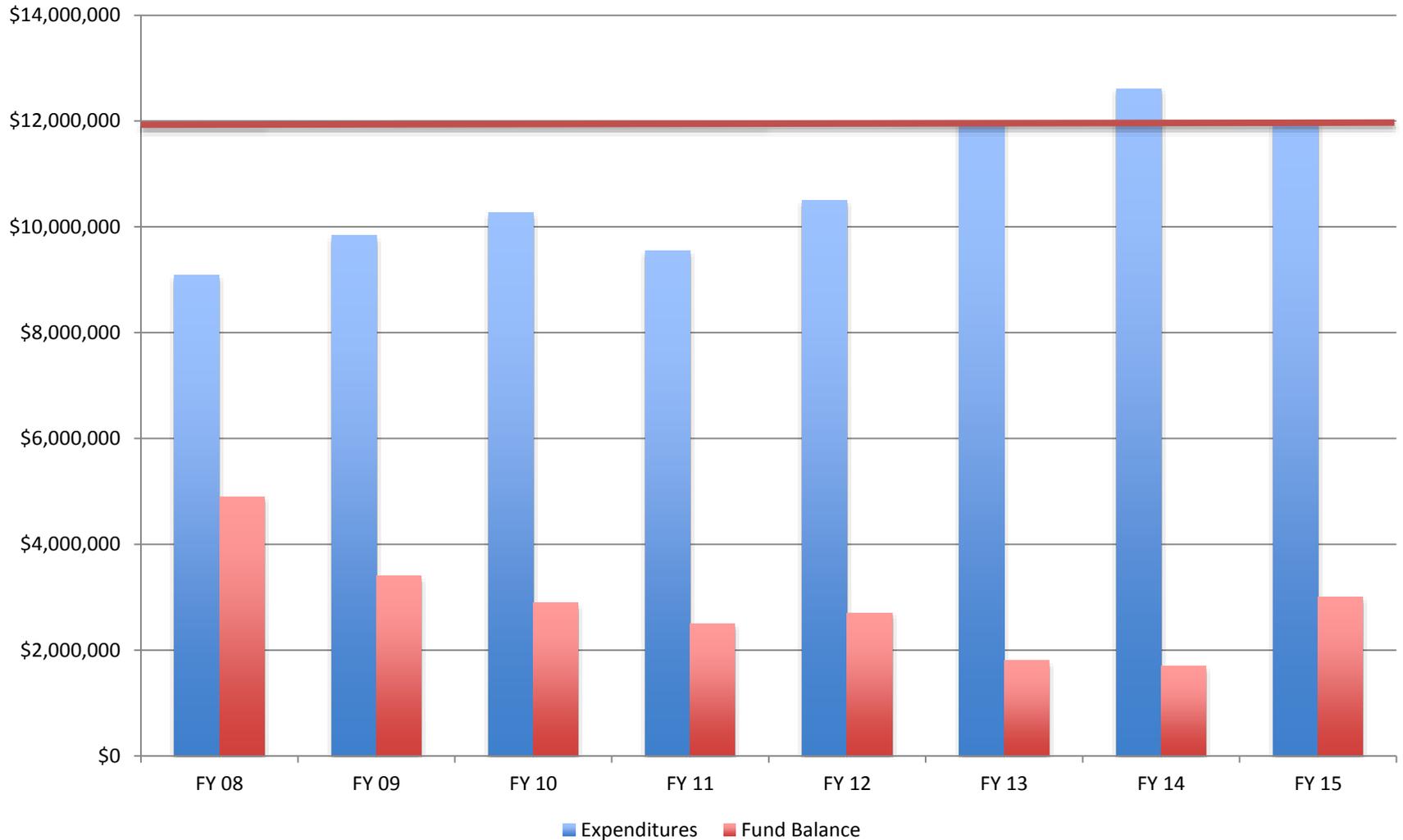
Self Referral Bills

- **SB 539/ HB 944** Patient Referrals- Oncologists- Radiation Therapy Services and Nondiagnostic Computed Tomography Scan Services
- **HB 683** Health Occupations – MRI Services and Computed Tomography Scan Services – Patient Referrals
- MHCC will use the Provider- Carrier workgroup, established during the 2014 Legislative Session to bring together Stakeholders to discuss changes to the Self Referral statute.

MHCC Funding

- **The \$12 Million Assessment Cap was established in 2007**
- **Assessment on the four sectors that MHCC serves**
 - Hospitals
 - Insurance Companies
 - Nursing Homes
 - Health Practitioners as identified through the Licensing Boards
- **Assessment is apportioned among the four groups based on a workload assessment conducted every four years**

Maryland Health Care Commission Fund (Expenditures and Fund Balance)



Distribution of Appropriation

	<u>Fiscal Year 2015</u>	<u>Fiscal Year 2016</u>
Salaries, FICA, Fringe	\$ 7,095,412	\$ 7,656,340
Communication	\$ 48,070	\$ 47,170
Travel	\$ 45,063	\$ 44,761
Operating Expenses	\$ 438,309	\$ 471,398
Fees	\$ 962,118	\$ 1,021,272
Information Technology	\$ 118,012	\$ 118,227
Contractual Services	\$ 5,565,662	\$ 5,324,744
TOTAL	\$14,272,646	\$14,683,912



1. APPROVAL OF MINUTES
2. UPDATE OF ACTIVITIES
3. PRESENTATION: Care Coordination Report
4. ACTION: Institutional Review Board – Johns Hopkins University
5. ACTION: Proposed Amendments to COMAR 10.25.17 – Benchmarks for Preauthorization of Health Care Services
6. UPDATE: Telehealth Grant Awards
7. PRESENTATION: Legislative Wrap-Up and Budget Overview
8. **Overview of Upcoming Initiatives**
9. ADJOURNMENT



Overview of Upcoming Initiatives

(Agenda Item #8)



ENJOY THE REST OF
YOUR DAY