

ClinicTracker Connect			
Vendor	JAG Products, LLC		
EHR Product & Version	ClinicTracker Connect, Version 7.2.24		
EHR Description	ClinicTracker Connect is a behavioral health EHR with an integrated practice management application.		
Certification	ONC 2014		
Complete or Modular EHR	Modular		
Open Source or Proprietary Software	Source code for EHR is proprietary. Patient data is stored in MS SQL 2014 format.		
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Overall Provider Ratings			
EHR products were rated by users on a 1-5 point scale, where: 1 = poor, 2 = fair, 3 = good, 4 = very good, and 5 = excellent.			
Note: N/A responses are attributed to users who did not utilize a certain product feature.			
Overall Usability	★★★★☆	Cost	★★★★☆
Health IT Usability	★★★★★	Training	★★★★☆
Ability to Assist in Attaining Meaningful Use	★★★★☆	Support	★★★★★
Function	Description	Provider Rating	
Costs, Implementation, and Training			
Estimated Implementation Cost	Approximately \$250 per provider and \$500 per e-prescriber, but varies based on provider size.	★★★★	
Average Time of Implementation	Between thirty to ninety days depending upon agency size, implementation resources, and desired functionalities.	★★★★★	
Estimated EHR Monthly Cost	The estimated cost is about \$299, which will vary by provider site depending on user functionality in the practice. Contact vendor for details.	★★★☆☆	
Training Types Offered	Web-based training via GoToMeeting is included with videos, step by step guides, eLearning portal and on-line manuals. Onsite training is available at a daily rate plus travel expenses.	★★★☆☆	
Estimated Training Costs	Web-based training is included in implementation cost.	★★★★☆	
Estimated Upgrade Costs	Weekly updates are provided for purchase customers with support agreement and included for SaaS customers in monthly fee. Upgrade costs are normally charged only when changes in Meaningful Use occur.	★★★★★	

EHR Functionalities		
Advance Directives	Provides advance directives for patients age 65 and older who may become too ill or incapacitated to make their own health care decisions.	★ ★ ★ ☆
Care Plans	Contains a comprehensive patient care plan that may be implemented, revised, and monitored.	★ ★ ★ ☆
Clinical Documents/Notes	Maintains documentation that fully supports the meaningful use and clinical quality measure data submitted during attestation.	★ ★ ★ ★ ★
Clinical Decision Support	Provides clinical decision support provides clinicians with patient-specific information that is filtered and presented to enhance health care.	★ ★ ★ ★
Computerized Physician Order Entry	Allows the physician to directly enter orders in a digital, structured format.	★ ★ ★ ★ ☆
Electronic Prescribing	Allows for the computer-based electronic generation, transmission, and filling of patient prescriptions.	★ ★ ★ ★ ☆
Immunization	Submits electronic data to immunization registries.	N/A
Laboratory	Provides structured lab results to assist providers in making real time decisions about the patient's care.	★ ★ ★ ★ ★
Patient-Specific Instructions	Provides a summary to the patient that includes updated medications, lab results, patient decision aids, and future appointments.	★ ★ ★ ☆
Secure Messaging	Ensures that any electronic communication between a provider and patient may only be accessed by those parties.	★ ★ ★ ★ ★
Features for Patient Use		
Patient Portal	Allows the patient to electronically view online, print, download, and transmit their health information.	★ ★ ★ ★ ★
Patient Education	Contains built-in logic which evaluates patient health information and suggests education resources that would be of value to the patient.	★ ★ ★ ★ ★
Patient Appointment Reminders	Sends patients reminders about upcoming appointments, per patient preference.	★ ★ ☆
Patient Medication Reminders	Sends patients medication reminders, per patient preference.	N/A
Additional Features		
<i>None listed.</i>		