

### EHR Functionality, Pricing, and User Ratings - March 2014

Vendor	NTT DATA Long Term Care Solutions, Inc.
EHR product & version	NetSolutions 6.4.7
Average time of implementation (from time of signed contract)	Differs with number of applications. Less than 3 months.
Contact name	Bob Skinner
Phone	757-253-5627
E-mail	<a href="mailto:Robert.Skinner@nttdata.com">Robert.Skinner@nttdata.com</a>
Website	<a href="http://www.nttdatalc.com">www.nttdatalc.com</a>

#### Overall Provider Ratings

EHR products were rated by users on a 1-5 point scale, where: 1=poor, 2=fair, 3=good, 4=very good, 5=excellent, and N/A=Not Applicable.

Note: N/A responses are attributed to users who did not utilize a certain product feature. Strikethroughs (-) indicate features not included in the survey.

Usability	★★★★★	Implementation	-
Simplicity	★★★★☆	Training	-
Meaningful Use Dashboard	★★★★★	Support	-
Meaningful Use Reports	★★★★☆	Service	-

Function	Yes/No	Price (\$)	Description	Provider Usability Report
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EHR monthly subscription per physician	Yes	\$750/month to \$1,300/month	Pricing is based on a facility basis, NOT a physician basis. NTT Data will offer Maryland LTPAC providers a 10% discount on all of its software applications	-
Practice management software	No	N/A		-

#### Interfaces

EHR practice template	No	N/A		N/A
Practice management interface	No	N/A		N/A
e-Prescribing interface	Yes	Included	Messages sent via NCPDP script version 10.6. Currently transmit to the systems of PharMerica, Omnicare, and Framework LTC	★★★★☆
Lab interface	Yes	\$125/month	Interface through InteHealth	★★★★☆
Radiology interface	Yes	\$125/month	Interface through InteHealth	★★★★★

#### EHR Functionalities

Advance directives	Yes	Included		★★★★☆
Customized reports	Yes	Included		★★★★☆
Diagnostic test results	Yes	Included		★★★★☆
EHR registry	Yes	Included		★★★★★
Multimedia support	No	N/A		N/A
Radiology results	Yes	Included	Interface through InteHealth	★★★★☆
Results management and notification	Yes	Included	Interface through InteHealth	★★★★★
Secure messaging within EHR system	Yes	Included		★★★★★
Telhealth platform	No	N/A		N/A

Patient portal	No	N/A		N/A
Patient education	Yes	Included	For medications	★★★★☆
Patient scheduling	No	N/A		N/A
Reminders to patients for appointments	No	N/A		N/A
Patient medication reminders	No	N/A		N/A

#### Administrative Processes

Validation of insurance eligibility	Yes	Included	270/271 messaging	★★★★★
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### Implementation Training

Support provided onsite	Yes	\$90 /hour		★★★★★
Training provided via web	Yes	Included	Through scheduled webinars	★★★★★
Training provided via phone	Yes	\$90/hour		★★★★★
Ongoing	Yes	\$90/hour		★★★★★

### EHR Technology Support

Support provided via e-mail	Yes	\$150/hour		★★★★★
Support provided via web	No	N/A		N/A
Support provided via phone	Yes	\$150/hour		★★★★★

### Upgrades

Version upgrades	Yes	Included	Included with subscription	★★★★★
Training for upgrades	Yes	\$90/hour	eLearning sessions and release notes	★★★★★

Meaningful Use	Yes/No	Provider Usability Report		Yes/No	Provider Usability Report	
		Yes/No	Usability Report		Yes/No	Usability Report
Access control	Yes	★★★★★	General encryption	Yes	★★★★★	★★★★★
Accounting of disclosures (optional)	No	N/A	Generate patient lists	Yes	★★★★★	★★★★★
Audit log	Yes	★★★★★	Incorporate laboratory test results	Yes	★★★★★	★★★★★
Authentication	Yes	★★★★★	Integrity	Yes	★★★★★	★★★★★
Automated measure calculation	No	N/A	Maintain active medication allergy list	Yes	★★★★★	★★★★★
Automatic log-off	Yes	★★★★★	Maintain active medication list	Yes	★★★★★	★★★★★
Calculate and submit clinical quality measures	Yes	★★★★★	Maintain up-to-date problem list	Yes	★★★★★	★★★★★
Clinical decision support	Yes	★★★★★	Medication reconciliation	Yes	★★★★★	★★★★★
Clinical summaries	Yes	★★★★★	Patient reminders	Yes	★★★★★	★★★★★
Computerized provider order entry	Yes	★★★★★	Patient specific education resources	Yes	★★★★★	★★★★★
Drug-drug, drug-allergy interaction checks	Yes	★★★★★	Public health surveillance	No	N/A	
Drug formulary checks	Yes	★★★★★	Record and chart vital signs	Yes	★★★★★	★★★★★
Electronic copy of health information	Yes	★★★★★	Record demographics	Yes	★★★★★	★★★★★
Electronic prescribing	Yes	N/A	Smoking status	Yes	★★★★★	★★★★★
Emergency access	No	N/A	Submission to immunization registries	No	N/A	
Encryption when exchanging electronic health information	Yes	★★★★★	Timely access	Yes	★★★★★	★★★★★
Exchange clinical information & patient summary record	Yes	★★★★★				

### Additional Features *Identify additional features not listed above and include pricing*

NetSolutions offers these applications for Long-Term and Post-Acute Care providers: ADT, MDS 3.0, Care Plan, Progress Notes, Therapy, User-Defined Assessments, Wound Management interface, eMAR, Drug Interactions and Patient Education, Physician Orders, ePrescribing, Incident Reporting and Infection Control, eDocuments, eResults, Insight Dashboards, Point of Care, eAssignment, AR-Billing, Funds, General Ledger, Accounts Payable