

EHR Functionality, Pricing, and User Ratings - March 2014

Vendor	MDI Achieve, Inc.
EHR product & version	MatrixCare ver. 6.6
Average time of implementation (from time of signed contract)	7 months
Contact name	Martin O'Malley
Phone	952-463-7063
E-mail	martin.omalley@mdiachieve.com
Website	www.matrixcare.com

Overall Provider Ratings

EHR products were rated by users on a 1-5 point scale, where: 1=poor, 2=fair, 3=good, 4=very good, 5=excellent, and N/A=Not Applicable.

Note: N/A responses are attributed to users who did not utilize a certain product feature. Strikethroughs (–) indicate features not included in the survey.

Usability	★★★★☆	Implementation	-
Simplicity	★★★★☆	Training	-
Meaningful Use Dashboard	★★★★☆	Support	-
Meaningful Use Reports	★★★★	Service	-

Function	Yes/No	Price (\$)	Description	Provider Usability Report
----------	--------	------------	-------------	---------------------------

Subscriptions

Function	Yes/No	Price (\$)	Description	Provider Usability Report
EHR monthly subscription	Yes	\$0.59/bed	Licensed per facility bed day - Includes Billing software; for example a 100 bed CMS certified bed skilled nursing facility would calculate their monthly fees as: 100 beds x \$0.59 for Matrix EHR Elite X 30.4 days per month = \$1,794 per month; MDI Achieve will offer to Maryland providers a 10% discount on the standard monthly fees as well as the implementation package fee	-
Billing and Census management software	Yes	\$0	Included with EHR	-

Interfaces

Function	Yes/No	Price (\$)	Description	Provider Usability Report
EHR practice template	Yes	Included		★★★★☆
Practice management interface	Yes	Included		★★★★☆
e-Prescribing interface	Yes	Included	Included with EHR subject to pharmacy interface compatibility (not all pharmacy information systems are compatible)	★★★★
Lab interface	No	N/A		★★★★
Radiology interface	No	N/A		★★★★☆

EHR Functionalities

Function	Yes/No	Price (\$)	Description	Provider Usability Report
Advance directives	Yes	Included		★★★★☆
Customized reports	Yes	Included		★★★★
Diagnostic test results	No	N/A		★★★★
EHR registry	Yes	\$0.06/bed	Charged additionally as an add on to the monthly fee at that rate per licensed facility bed in addition to package fee above	★★★★
Multimedia support	No	N/A		-
Radiology results	No	N/A		-
Results management and notification	No	N/A		-
Secure messaging within EHR system	No	N/A		-
Telehealth platform	No	N/A		-

Features for Patients

Function	Yes/No	Price (\$)	Description	Provider Usability Report
Patient portal	No	N/A		-
Patient education	No	N/A		-
Patient scheduling	No	N/A		-
Reminders to patients for appointments	No	N/A		-
Patient medication reminders	No	N/A		-

Administrative Processes

Function	Yes/No	Price (\$)	Description	Provider Usability Report
Validation of insurance eligibility	Yes	Included	Included in all packages (limited to pharmacy insurance eligibility)	N/A

EHR Functionality, Pricing, and User Ratings - March 2014

Vendor	MDI Achieve, Inc.
EHR product & version	MatrixCare ver. 6.6
Average time of implementation (from time of signed contract)	7 months
Contact name	Martin O'Malley
Phone	952-463-7063
E-mail	martin.omalley@mdiachieve.com
Website	www.matrixcare.com

Overall Provider Ratings

EHR products were rated by users on a 1-5 point scale, where: 1=poor, 2=fair, 3=good, 4=very good, 5=excellent, and N/A=Not Applicable.

Note: N/A responses are attributed to users who did not utilize a certain product feature. Strikethroughs (-) indicate features not included in the survey.

Implementation Training

Support provided onsite	No	N/A		-
Training provided via web	Yes	Included		★★★★★
Training provided via phone	Yes	Included	Included in all packages	★★★★★
Ongoing	Yes	Included		★★★★★

EHR Technology Support

Support provided via e-mail	Yes	Included		★★★★★
Support provided via web	Yes	Included	Included in all packages	★★★★★
Support provided via phone	Yes	Included		★★★★★

Upgrades

Version upgrades	Yes	Included		★★★★★
Training for upgrades	Yes	Included	Included in all packages	★★★★★

Meaningful Use	Provider Usability			Provider Usability Report	
	Yes/No	Report		Yes/No	Report
Access control	Yes	★★★★★	General encryption	No	-
Accounting of disclosures (optional)	No	-	Generate patient lists	No	-
Audit log	No	-	Incorporate laboratory test results	No	-
Authentication	No	-	Integrity	Yes	★★★★★
Automated measure calculation	No	-	Maintain active medication allergy list	No	-
Automatic log-off	Yes	★★★★★	Maintain active medication list	No	-
Calculate and submit clinical quality measures	No	-	Maintain up-to-date problem list	No	-
Clinical decision support	No	-	Medication reconciliation	No	-
Clinical summaries	No	-	Patient reminders	No	-
Computerized provider order entry	No	-	Patient specific education resources	No	-
Drug-drug, drug-allergy interaction checks	No	-	Public health surveillance	No	-
Drug formulary checks	No	-	Record and chart vital signs	No	-
Electronic copy of health information	No	-	Record demographics	No	-
Electronic prescribing	No	-	Smoking status	No	-
Emergency access	Yes	★★★★	Submission to immunization registries	No	-
Encryption when exchanging electronic health information	No	-	Timely access	No	-
Exchange clinical information & patient summary record	No	-			

Additional Features *Identify additional features not listed above and include pricing*

Please see pricing brochure and accompanying product brochures for more information. Also meets the following certification criteria 170.314(g)(4) Quality Management System for the ONC 2014 Edition criterion.