

EHR Functionality, Pricing, and User Ratings - January 2016

Vendor	JAG Products, LLC
EHR product & version	ClinicTracker Connect, Version 7.2.24
EHR Description	Behavioral Health EHR that may be installed locally (with local file storage) or accessed from any internet-connected device using our hosting service (files stored in the cloud).
Certification	ONC 2014
Complete or Modular EHR	Modular (Ambulatory)
Open Source or Proprietary Software	Source code for EHR is proprietary. Patient data is stored in MS SQL 2014 format.
Contact name	Mark Shriro
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E-mail	mshriro@ClinicTracker.com
Website	http://www.clinictracker.com/

Overall Provider Ratings

EHR products were rated by users on a 1-5 point scale, where: 1=poor, 2=fair, 3=good, 4=very good, 5=excellent, and N/A = Not Applicable. N/A responses are attributed to users who did not utilize a certain product feature.

Note:

Overall Usability	★★★★☆	Cost	★★★
Health IT Usability	★★★★	Training	★★★
Ability to Assist in Attaining Meaningful Use	★★★★	Support	★★★★☆

Function	Description	Provider Rating
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Costs, Implementation, and Training

Estimated Implementation Cost	Approximately \$250, but varies based on provider size.	★★★
Average Time of Implementation	30-90 days depending upon agency size, implementation resources, and desired functionalities.	★★★★☆
Estimated EHR Monthly Cost	Per User depending upon role. One-time perpetual licenses or monthly SaaS models available.	★★★
Training Types Offered	Web-based training via GoToMeeting is included. Onsite training is available.	★★★
Estimated Training Costs	Included in implementation cost above.	★★★★
Estimated Upgrade Costs	Weekly updates are provided under support agreement. Upgrade costs are normally charged only when changes in Meaningful Use occur.	★★

Interfaces

Electronic Prescribing	Yes. Annual subscription cost applies.	★★★★☆
Health Information Exchange	Yes. HIE connectivity may be developed for an additional cost.	-
Immunization	Yes	-
Insurance Eligibility	Yes	★★★★☆
Laboratory	Yes. HL7 import from laboratories is available.	★★★★☆

EHR Functionalities

Advance directives	Yes	★★★★☆
Assessment Screening	Yes	★★★★☆
Clinical Decision Support	Yes	★★★★
Clinical Documents/Notes	Yes	★★★★☆
Computerized Physician Order Entry	Yes	★★★★☆
Customized Reports	Yes	★★★
EHR Templates	Yes	★★★
Patient-Specific Instructions	Yes	★★★★☆
Preauthorization Tracking	Yes	-
Patient Progress Tracking	Yes	★★★★☆
Report Generation for State and Federal Programs	Yes. Custom direct integration is available with select states. Additional state system integrations may be developed upon request.	★★★
Secure Messaging	Yes. Direct messaging may also be integrated for an additional cost.	★★★★☆
Telehealth	No	-
Treatment Plans	Yes	★★★★☆

Functions and pricing information are supplied by the EHR vendor. Usability information is supplied by physician references supplied by the EHR vendor.

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Features for Patient Use

Patient Portal	Yes. Portal Package includes both a Patient Portal and a Staff Portal. Patient Portal includes Patient Scheduling, Patient Messaging, and Online Bill Payment. Staff Portal includes Scheduling, Messaging, and Forms.	★★★★★
Patient Education	Yes	★★★★★
Patient Scheduling	Yes	★★★★★
Patient Appointment Reminders	Yes. 10 cents per message fee applies.	★
Patient Medication Reminders	No	#VALUE!

Additional Features *Identify additional features not listed above and include pricing*

For additional features, please visit <http://clinictracker.com/features/>.