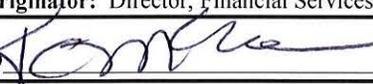


EXHIBIT 14

UM BALTIMORE WASHINGTON MEDICAL CENTER		Policy Number: A.20	
Subject: Quoting Prices for Hospital Services – Administrative Policy Manual		[X] New 1/15 [] Revised [] Reviewed	
Originator: Director, Financial Services		Effective Date	1/15
		Next Review Date	1/18
Senior VP/COO 	Date	Page	1 of 1
	2/1/15	Supersedes	

PURPOSE:

UM Baltimore Washington Medical Center will provide price information for hospital services to help patients plan for health care expenses. It is intended to inform patients of cost estimates and to promote price transparency for charge comparison and their potential financial liability.

POLICY:

Price transparency information and how to request an estimate for hospital services appear on the hospital website. The hospital will promptly provide price estimates when requested from patients. Patients may call the Pre-Registration Department at 410-787-4437 and will be asked to provide procedure and testing names and detail CPT codes to obtain price estimates to maximize accuracy of the quote. CPT Codes identifies specific procedures and can be obtained from the patient’s physician’s office.

All price quotes are only an estimate and actual charges may be different. The estimates only include charges related to the hospital bill. The department will provide a verbal explanation of the price estimate and a written estimate if requested.

Average charges are based on the type of care that was provided to patients and can differ from patient to patient for the same service depending on any complications or differences in treatment plans provided, as ordered by the physician, due to the patient’s health. Therefore, actual total charges to a specific patient most likely differ from the average charge per case.

Physician related charges are not included in hospital price estimates and are billed separately. Callers will be advised to call their physicians with questions about their fees.

PROCEDURE:

1. Requests for hospital price estimates are provided by the Pre-Registration and Patient Access Department. The staff will look up CPT codes on the current version of the hospital Charge Description Master (CDM) or utilize the STAR Price Estimate Report for procedures.
2. Staff will inform the caller that the average price is an estimate and the charges will range based on hospital services used and the patients’ health condition.
3. Staff will also advise patients that the hospital price estimate does not include physician fees.
4. Patients will be offered the hospital financial assistance plans if requested and will be referred to the Financial Assistance Coordinator at 410-787-4517.

ORIGINATOR: Director, Financial Services

REVIEW CYCLE: 3-year

APPROVAL: Senior VP/COO