# **EXHIBIT 24**

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## **User's Guide**

#### INTRODUCTION

Freeway is a drive time generator which can be used to produce:

- polygons representing the area which can be driven from a specified point within a specified amount of time under specific traffic conditions either one at a time or for an entire dBase table
- · point-to-point drive times between a single origin and single destination point
- tables of drive times between a set of one or more origins and a set of one or more destinations

There are two separate means of accessing the Freeway software library, including:

- FWY32.EXE, a polygon generation utility which works without a mapping and creates polygons in either MID/MIF (MapInfo Import Format) or BNA (Atlas GIS ASCII format).
- FREEWAY.MBX, a MapInfo (version 4.0 or higher) application which allows interactive polygon generation.

#### METHODOLOGY AND DATA SOURCES

Freeway uses a precompiled grid environment which is a compressed representation of the street network. A detailed grid (approximately 500 feet in size) is used for drive times up to 30 minutes while a generalized grid (approximately ½ mile in size) is used for larger drive times, although it is possible to force Freeway to use a specific grid size for any particular problem. Urban/rural differentiation was accomplished by aggregating census tracts with more than 60% urban population, then buffering the results (2 miles). The goal was not to replicate the Census Bureau's definitions of urban/rural, but rather to identify those areas where significant urban traffic congestion is likely.

	Vinterio		Config	<b></b>	
Coverage	vinlage	Source	value	Filename	Product
US	Dec. 2011	TIGER '11 1 <sup>st</sup> Release	US	Tt11us0 <n></n>	Freeway
Canada	June 2009	StatsCan	CA	Tt10ca0 <n></n>	Freeway Canada
Wyoming	Dec. 2009	TIGER '09 1 <sup>st</sup> Release	WY	Tt10wy0 <n></n>	Freeway Demo
US	2008 Q4	NavTeq	PU	nt09us0 <n></n>	Freeway Premium
Canada	2008 Q4	NavTeq	PC	nt09ca0 <n></n>	Freeway Canada Premium
Wyoming	2008 Q4	NavTeq	PW	nt09wy0 <n></n>	Freeway Premium Demo
					Freeway UK and Ireland
UK & Ireland	2007 Q1	NavTeq	PE	nt07ui0 <n></n>	Premium

Road linkages are divided into six categories, as follows:

Rural local	local roads in small towns and minor roads outside of small towns
Rural arterial	state and US highways outside of urban areas
Rural freeway	state, US, and Interstate multi-lane divided highways located outside of
	designated urban areas
Urban local	residential streets and minor roads within urban areas
Urban arterial	multi-lane major roads within designated urban areas
Urban freeway	multilane, divided, limited access highways located within urban areas

The default speed settings on rural linkages are somewhat higher than those for the corresponding urban linkages in order to account for the higher levels of traffic congestion within urban areas. The default speed settings are identified later in this section.

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#### INSTALLATION AND CONFIGURATION

A standard setup program is used to install Freeway. The program allows you to selectively install various components and to optionally install the databases to your hard disk. If you do not choose to install the databases to the hard disk, the CD-ROM must be present in order to run the software.

You can choose to either leave the data on the installation CD-ROM or copy it to the local disk. Performance on the CD-ROM is adequate on 8X or faster CD-ROM drives. The total file space required on the hard disk is approximately 120 megabytes.

#### FREEWAY USER SETTINGS

A number of options are available to control the style and detail of the resulting drive time polygons.

#### DETAIL LEVEL

Determines the level of detail of the database to be used. Three options are available:

- System selected This is the default setting. For drive times under 30 minutes, the detail file is used, otherwise the generalized file is used
- Force Detail
   Forces the use of the detail file regardless of the drive time
- Force Generalized
   Forces the user of the generalized file regardless of the drive time

The use of the detail mode file for large drive times may result in "out of memory" errors, especially under Windows 3.1. Under Windows 95, the operating system imposes a limit of 128MB of memory use for any particular task. For large problems, the use of the detail mode is not recommended, as performance is hampered once the memory use exceeds physical memory significantly.

#### **CONTOUR MODE**

Determines whether complex polygons can be generated. The default is to generate only the main polygon without any embedded "islands". However, the system can be configured to display internal areas which are unreachable (such as a large urban park, or a lake). Simple polygons may be easier to interpret for a map reader, but less precise. The diagrams below show the differences for a typical polygon in a mountainous area:

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X Freeway Polygon View Freeway Polygon View X Exit

At left is a typical polygon with internal areas displayed. Note the five areas within the drive time polygon which are unreachable. In this particular case, four of the five contain no roads and the fifth is a reservoir.

In this view, the embedded unreachable areas are not displayed. For purposes of obtaining trade area demographics, this is likely the preferred means, as there is not guarantee that the block or block group centroids do not fall within the unreachable areas.

# TRAFFIC CONDITIONS

Freeway permits the drive time to be calculated under any one of four traffic condition sets. The following are available:

#### Normal

Non-rush hour traffic conditions. Assumes traffic flows at or near the likely posted speed limits in urban areas.

#### Moderate

Rush hour traffic conditions in most small to mid size urban areas, or the "background" traffic level in most major metropolitan areas

## Heavy

Rush hour in major metropolitan areas

Custom

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Allows the user to set the traffic conditions

The speed conditions reflect the expected travel speed over a link of a specific type and location, not the actual speed limit. The following table shows the default link speeds for each traffic condition type:

Link Type	Normal	Moderate	Heavy	Custom
Urban Local	25	25	20	25
Urban Arterial	40	35	30	35
Urban Freeway	55	50	40	50
Rural Local	35	30	30	35
Rural Arterial	50	50	50	50
Rural Freeway	65	65	65	65

Note that the end-user can alter the Custom travel speeds by selecting "Options/Custom Speed" from the main interface.

#### **CONNECTION TYPE**

In order to allow for both minor geocoding errors and for deficiencies in the TIGER street network files, Freeway is configured to automatically attach the geocoded site to the street network in one of three ways:

#### Strict

The site must be directly connected to the network within the cell in which it is located.

#### Normal

The site will be connected to its immediately adjacent neighbor cells using the slowest travel time indicated in the current Traffic setting.

#### Relaxed

Connect the site up to five cells away to connect to the network. In detail mode, this is approximately  $\frac{1}{2}$  mile while in generalized mode, this is  $2\frac{1}{2}$  miles. The relaxed mode is recommended only when the normal setting has failed to generate a desirable result.

#### COUNTRY

Freeway is available for both the United States and Canada. The Country code should be set to either US or CA as appropriate.

#### FWY32.EXE Freeway Polygon Generator

This application is a stand-alone polygon generation utility which can be used to create polygons in either MID/MIF (MapInfo) or BNA (Atlas GIS) formats for importing into any of several mapping packages which can import files of these two types.

It consists of a simple interface which allows the user to enter in the coordinates of the site, the drive time, and the output style. The main view appears below.

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🚱 Freeway Polygon Generator 📃 🔲 🗙									
File Options	ile Options								
Select the desired mod	nditions, then press "generate"								
Polygon	Multi-Polygon	O Point-to-Point	Origin-Destination Table						
Enter the latitude and longitude coordinate for the site to be analyzed. If running more than one polygon for the site, enter the largest trip time first in order to maximize performance		Output To: ✓ View window ✓ File							
Latitude		<ul> <li>MapInfo MID/MIF format</li> <li>Atlas BNA format</li> </ul>							
Longitude		Polygon Name							
		File Name FREEWAY							
Drive Time		☐ Ap ☐ Ou	pend to existing file if present tput site coordinates as point object						
Traffic Conditions	<ul> <li>Normal</li> <li>Moderate</li> </ul>	⊂ Heavy ⊂ Custom	O Drive Distance						
Generate	Exit								

#### <u>F</u>ile Menu

# Options Menu

Configuredisplays the configuration dialog (see below)Custom Speeddisplays the custom traffic conditions dialog (see below)Aboutshows an about box for the application

On the main dialog form, the "output to:" section has a number of options. First, the polygon can be simply displayed on a view window or can be written to a file. Note that the view does not contain any other cartographic information.

If output is to a file, the following options are available:

## File Type

Can be MID/MIF (MapInfo) or BNA (Atlas GIS) formats. These can be readily imported into most major desktop mapping environments

### **Polygon Name**

Sets the feature name for later reference.

#### File Name

Sets the output file name. Output will be written to the directory specified in the Configuration dialog.

# Append Option

If an output file with the name chosen exists, Fwy can be forced to either overwrite the file or append to it as appropriate. This allows for multiple polygon generation within a single layer.

#### Site Option

If checked, Fwy will output the site coordinates as a separate feature in the file. Note that some mapping environments will not permit both point and polygon data within the same layer.

Once the coordinates and drive time are entered, and the output options selected, press [Generate] to create the polygon. Upon completion, a message will appear indicating that the polygon was completed if output is to a file.

Note that if you are generating multiple polygons for a single site, it is most efficient to start with the largest drive time and work down. For example, if you wanted to produce a map showing drive times from a site in one minute intervals, you would first enter the largest interval desired and work down in one minute intervals. This allows the system to avoid rereading the databases each time and greatly improves performance.

Configure			×		
Connection This controls how the site Freeway v make a connection network Strict Normal Relaxed Contour Style Simple (def Complex (a	far out from will scan to on to the road ault) Ilow islands)	Detail Mode Controls the precision level of underlying data. Selecting 'will allow the system to provio maximum precision while usi minimum amount of memory Automatic Manual High resolution Cow Resolution	if the automatic' de ng a		
- Data Source United States Pr	remium				
Data directory	C:\Program Files	Applied Spatial Technology	Select		
Output directory	C:\Program Files\Applied Spatial Technology Select				
Work directory	C:\Program Files	Applied Spatial Technology	Select		
<u>K</u>	<u>C</u> ancel				

**Configuration Dialog** 

This dialog allows the user to select the desired Freeway settings. See the introductory section for interpretation of these settings.

Note that the data directory must be set appropriately in order for the system to locate its data. The "Select" commands at the right of the directory path can be used to locate necessary files and select the appropriate directory.

Note that version 2.1 adds a dialog setting for country, in which either Canada or the United States may be selected.

Set the speeds for each type beside each link type.	ofroad link. The (	defaults are listed
Rural Local (25)	35	
Rural Highway (50)	50	
Rural Freeway (65)	65	
Urban Local (25)	25	
Urban Arterial (40)	35	
Urban Freeway (55)	50	

# **Custom Traffic Settings**

From the "Options" menu, select C<u>u</u>stom Speed. Enter the desired speed settings on the form to modify the custom settings. These changes are saved to the initialization file.

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#### MULTI-POLYGON MODE

<	Freeway Polygon G	enerator		_ 🗆 🗙
File	Options			
S	elect the desired n	node, then fill in the require	d fields, select traffic conditions, then press "generate"	
	O Polygon	Multi-Polygon	O Point-to-Point O Origin-Destination Table	
	Select either a c coordinates and	Base file (.dbf) or a Maplr d drive times. A polygon v	nfo table, then select the appropriate fields to represent the will be created for each valid record in the database	6
	Select File	C:\temp\Hospitals.dbf		
	Latitude Field		O Drive time field	
	Longitude	LONGITIDE	Use same drive time for all	
	Identifier Field	D	<b>•</b>	
	Output as	HospitalDT	Include point objects     MID/MIF O BNA	
Т	raffic Conditions	<ul> <li>Normal</li> <li>Moderate</li> </ul>	C Heavy C Drive Distance C Custom	
	<u>G</u> enerate	Exit		

The multi-polygon mode is used to process an entire group of records.

Choose a file using the "Select File" command button. If the system can determine which fields contain latitude and longitude coordinates, these fields will be automatically filled in. The "Identifier" field is used to relate the resulting polygons back to the original file.

You must enter an output file name. The output will be stored in the output directory as specified in the options dialog box.

You may choose to generate the same drive time for each record in the file or to use the value of a specified field for this purpose (allowing each record to be given a different drive time). Output can be either as MID/MIF or BNA format.

#### TABLE MODE

Table mode is used to generate an origin-destination table by processing an orgin dBase file and a destination dBase file. The resulting dBase table will contain a record for each origin-destination pair and will include both drive time and drive distance. Please note that time to construct this table may be large if the spatial extent of either the origin or destination file is large.

When selecting the input files, you must indicate which field contains the latitude, longitude, and a unique ID field.

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🤣 Freeway Polygon	Generator		_ 🗆 🗙				
File Options							
Select the desired mode, then fill in the required fields, select traffic conditions, then press "generate"							
O Polygon	Origin-Destination Table						
Table mode requires two dBase databases, one containing origins and the other containg destinations. You will need to specify for each table what field contains the ID, latitude, and longitude. The output table will be in dBase format and will consist of a record for each origin-destination pair and will contain both the drive time and drive distance.							
Origins	C:\temp\Hospitals.dbf; 58	} origins					
Destinations	C:\temp\Patients.DBF; 7 (	destinations					
Output As HospOD							
Traffic Conditions	<ul><li>Normal</li><li>Moderate</li></ul>	<ul><li>○ Heavy</li><li>○ Custom</li></ul>	O Drive Distance				
<u>G</u> enerate	E⊻it						

### FREEWAY MAPINFO INTERFACE

A direct MapInfo interface is available by running Freeway.mbx from the <u>File | Run MapBasic Application</u> option of the MapInfo menu. This application installs itself on the main menu and attaches a custom toolbar to the interface. This application is available for MapInfo version 4.0 or higher running under either Windows 3.1 or Windows 95. The application is currently not supported under Windows NT.

The Freeway interface to MapInfo is shown below:

ApInfo Professional				
<u>File E</u> dit <u>O</u> bjects <u>Q</u> uery <u>T</u> able Options	Ereeway	<u>W</u> indow	<u>H</u> elp	
+ 🗅 🖆 🖾 🖉 🕹 🕹 🖿 🖻 🗠 🛙	<u>S</u> ite		2	
	<u>C</u> onfig	ure		
	Custom	i Speeds		
	<u>A</u> bout			
	E <u>×</u> it			

The + at left is the button bar installed by Freeway. Normally, this will appear at the right of any MapInfo button bars already present.

In most cases, a Freeway polygon will be generated by selecting the + button on the button bar and clicking on the desired site. This will invoke the site dialog with the coordinates filled in. Enter a drive time in minutes and select traffic conditions. In addition, you will want to provide a name for the resulting polygon

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and choose an output layer into which the polygon will be added. Note that Freeway will create a new layer if you so desire. The site dialog is shown below:

Generate Polygon For Site	×
Parameters Latitude <mark>43.8675</mark> Longitude -91.0338 Drive Time 10	Output Insert into layer County New Layer
Traffic Conditions Normal Moderate Heavy Custom Setting	Layer name Freeway Object name Output site location as point object
OK Cancel	

Note that if you select "New Layer", you should choose a layer name in the text box below the layer selection list. If you check the "output site location as point object" box, Freeway will insert two objects into the layer – the polygon and the site from which it was generated.

Once you select "OK", Freeway will assemble an origin-destination matrix from its databases, and then generate a polygon using that information. MapInfo will then be instructed to import the resulting polygon into the chosen layer. The view is automatically adjusted to show the new polygon.

The main configuration form is selected from the <u>F</u>reeway menu and appears as below. The databases directory is the location of the databases. The output directory should be either a temporary files directory or a location accessible to MapInfo. The temporary directory is used for temporary storage in some cases. Any files created there will be destroyed by Freeway upon completion of its tasks.

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F	reeway Configuration			X		
	Directories					
	Databases	c:\freeway\data\				
	Output	c:\windows\temp\	c:\windows\temp\			
	Temporary	c:\mapinfo\freeway\				
	-Detail Mode		-Connect Mode			
	Automatic mode		C Strict			
	🔿 Force detail mod	e	C Normal			
	C Force generalize	ed mode	Relaxed			
	Allow complex pol	ygons			Note that version 2.1	
				OK	to the above dialog.	
				ON		

a country setting e above dialog.

The speed setting dialog is shown below and is self-explanatory.

Custom Speed Settings 🛛 🛛 🔀			
RURAL	Local	35	Default Speeds 35
	Arterial	50	50
	Freeway	65	65
URBAN	Local	25	25
	Arterial	35	35
	Freeway	50	50
ок		Cancel	Default

# **Customer and Technical Support**

Customer and technical support is available directly from your Freeway reseller.