# Cerner

## Reference Report

All information obtained from references provided by vendor.

# Reference Survey

**How long have you used the EHR from [Vendor's Name]? _____ (months/years)**

***The following questions are rated 1-5, where 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent.***

**How would you rate benefit of the EHR to your practice? 1 – 2 – 3 – 4 – 5 – N/A**

**Using the same 1-5 scale, how would you rate your satisfaction with the EHRs ability to:**

1. **Review patient charts 1 – 2 – 3 – 4 – 5 – N/A**
2. **Update and document patient charts 1 – 2 – 3 – 4 – 5 – N/A**
3. **Order tests and review results 1 – 2 – 3 – 4 – 5 – N/A**
4. **Prescribe electronically 1 – 2 – 3 – 4 – 5 – N/A**
5. **Clinical decision support (e.g. drug warnings, preventative care reminders, etc.) 1 – 2 – 3 – 4 – 5 – N/A**
6. **Clinical/quality reporting (e.g. pay-for-performance, Bridges to Excellence, etc.) 1 – 2 – 3 – 4 – 5 – N/A**

**Again, using the same 1-5 scale, how would you rate the vendor on:**

1. **Implementation 1 – 2 – 3 – 4 – 5 – N/A**
2. **Training 1 – 2 – 3 – 4 – 5 – N/A**
3. **Support 1 – 2 – 3 – 4 – 5 – N/A**
4. **Service 1 – 2 – 3 – 4 – 5 – N/A**

**Would you purchase this system again? □ Yes □ No**

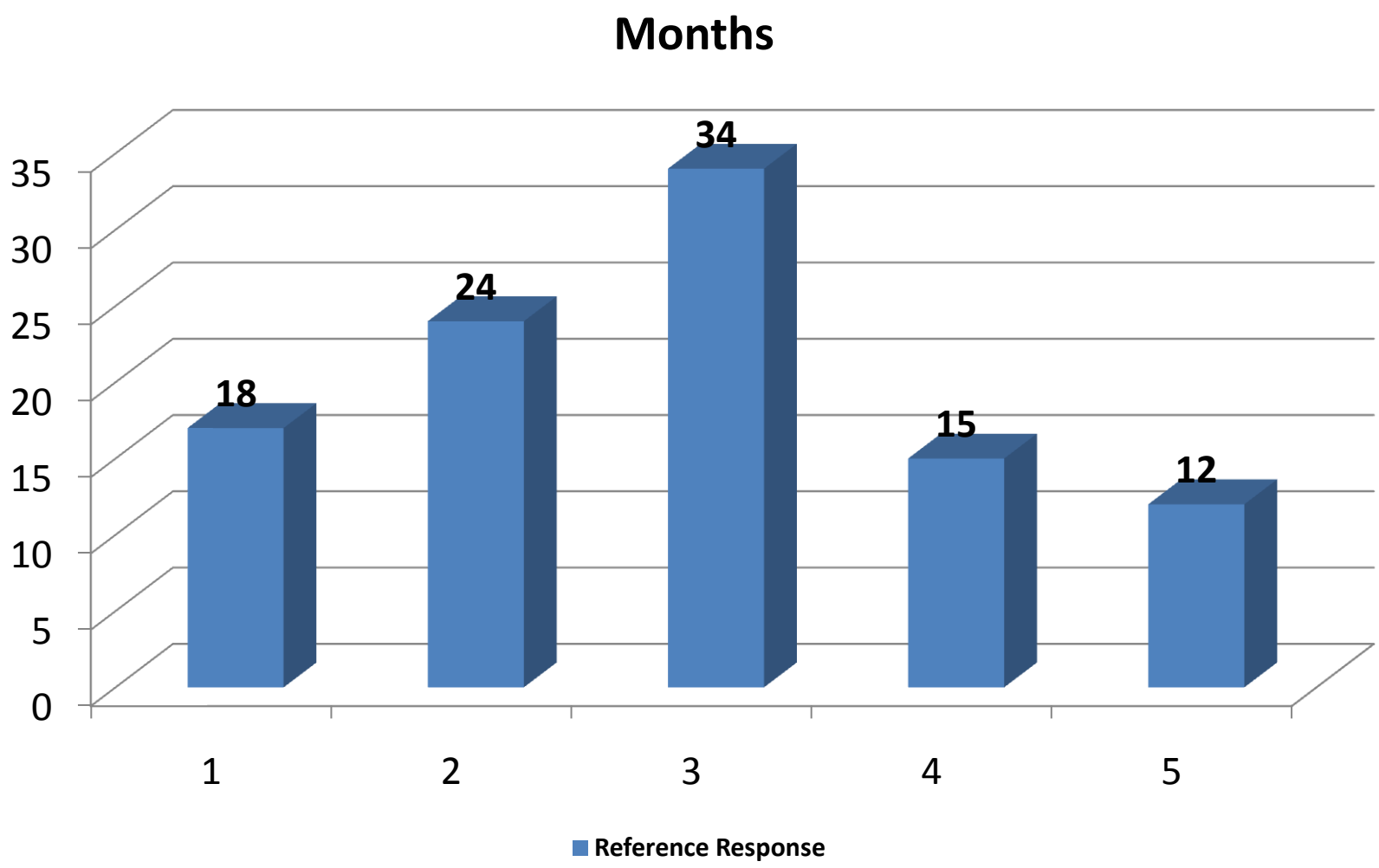
**Would you purchase from the same vendor again? □ Yes □ No**

All information obtained from references provided by vendor.

# Product Evaluation

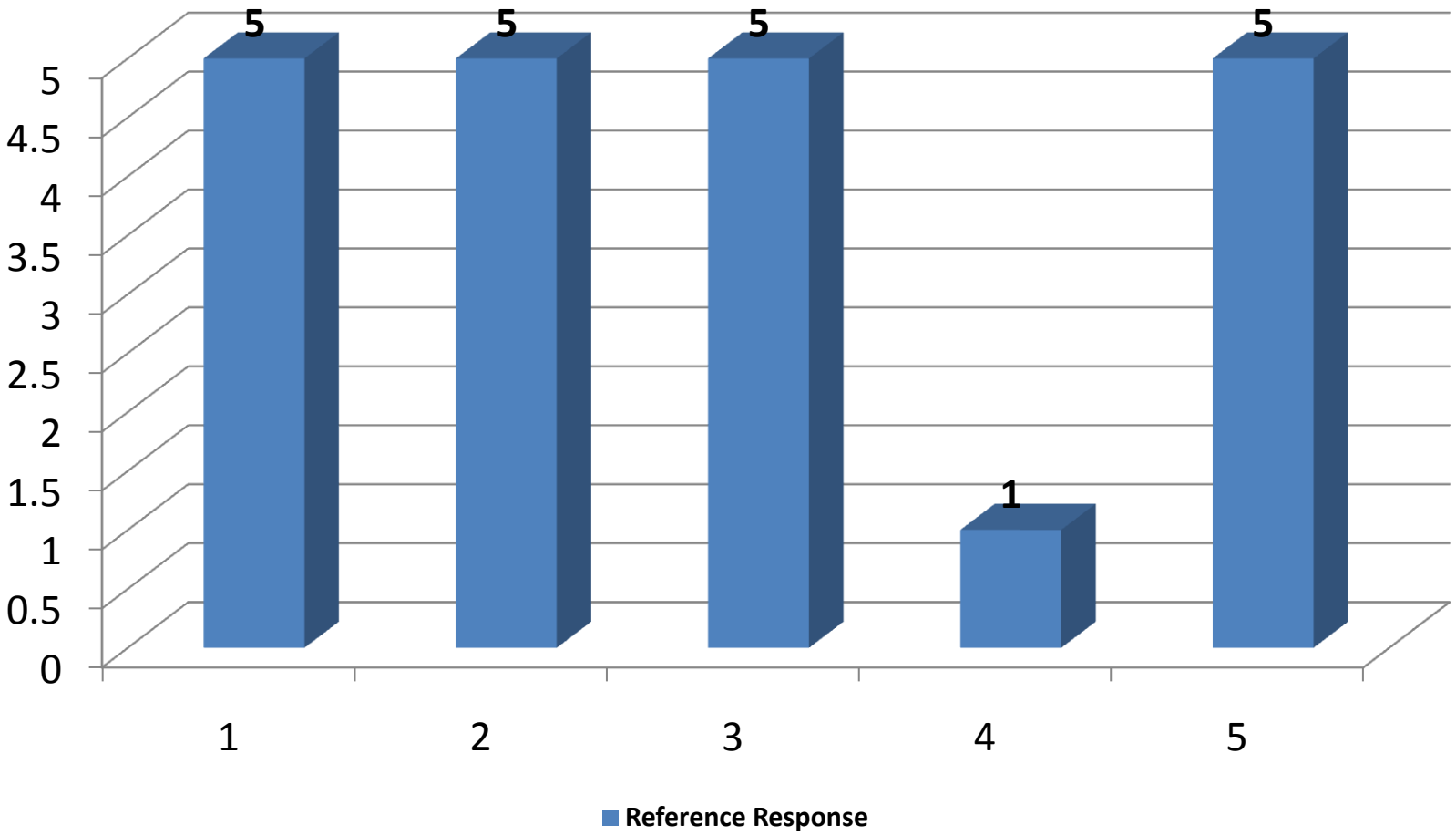
All information obtained from references provided by vendor.

# How long have you used the EHR?




All information obtained from references provided by vendor.

# How would you rate the benefit of the EHR for your practice?




***Questions are rated 1-5, where: 0=No Response 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

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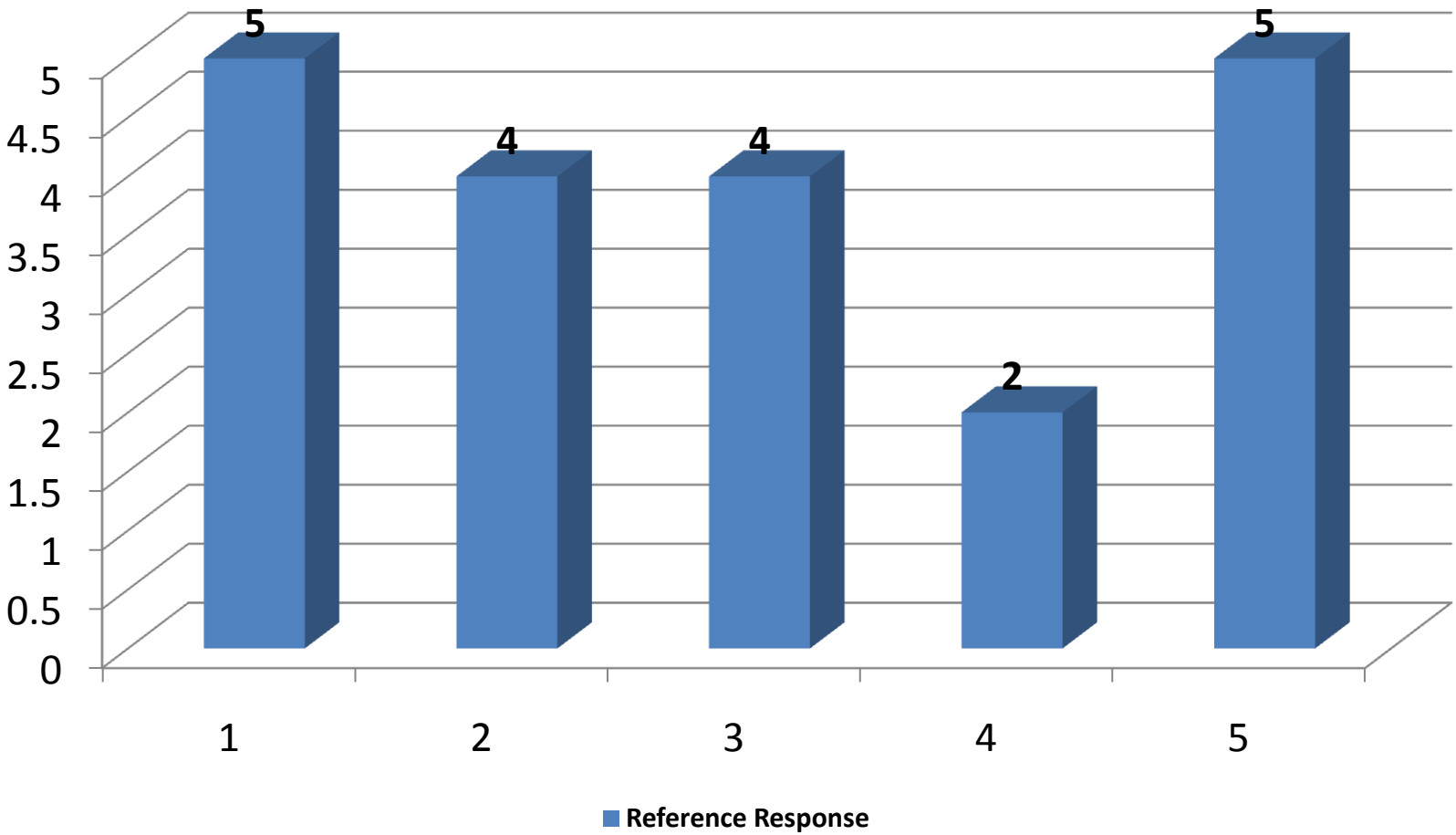
# How would you rate your satisfaction with the EHRs ability to review patient charts?




***Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

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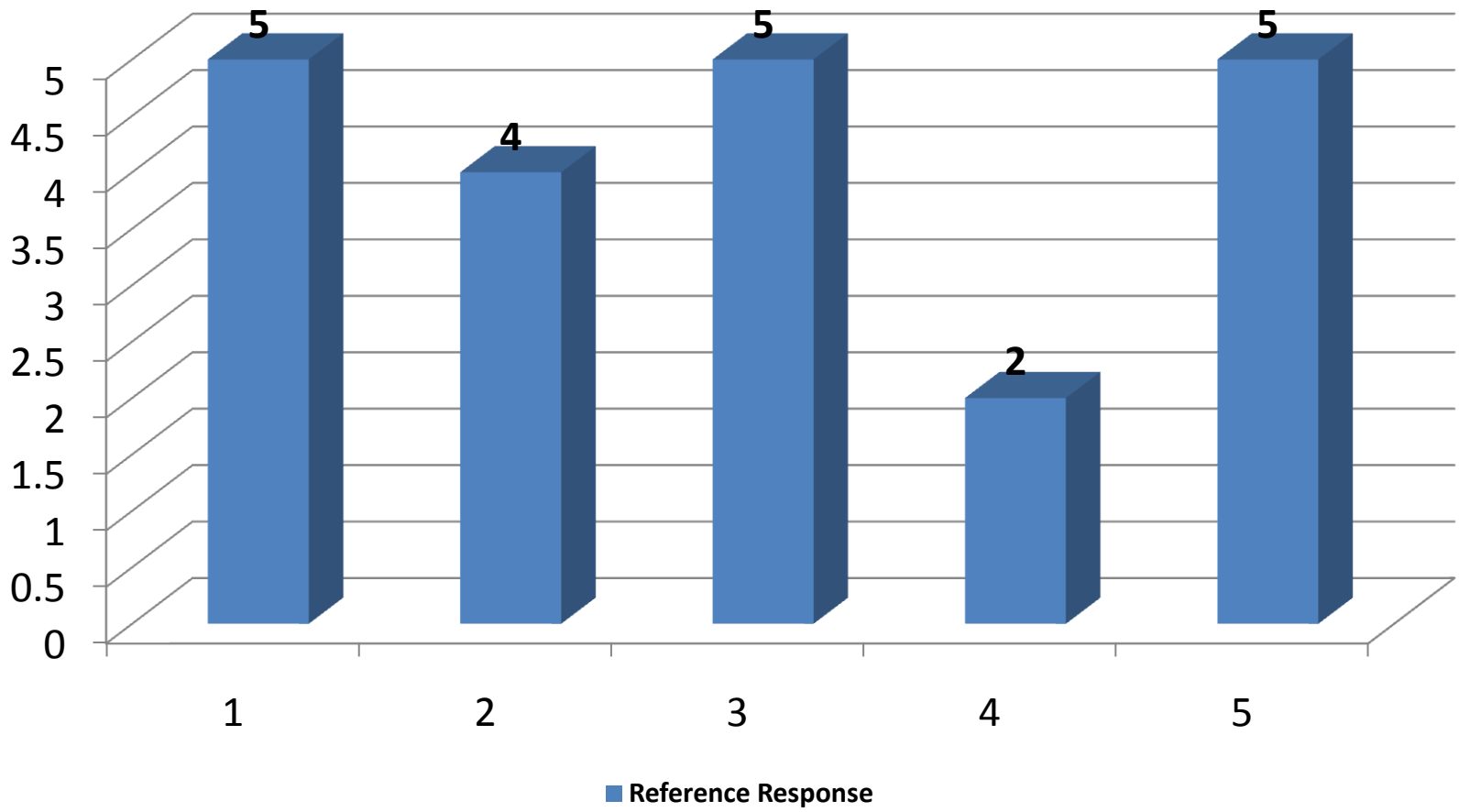
# How would you rate your satisfaction with the EHRs ability to update and document in patient charts?




***Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

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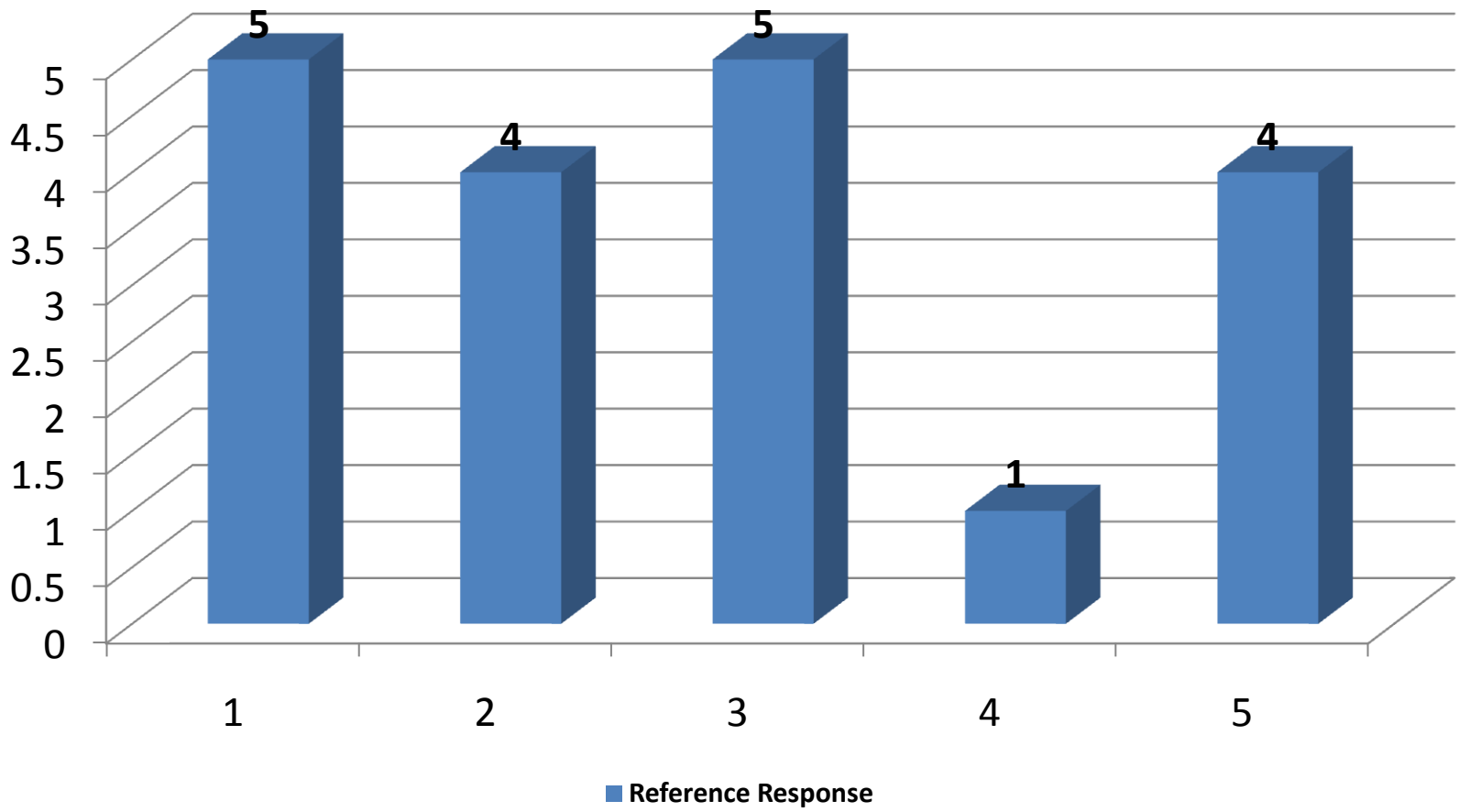
# How would you rate your satisfaction with the EHRs ability to order tests and review results?

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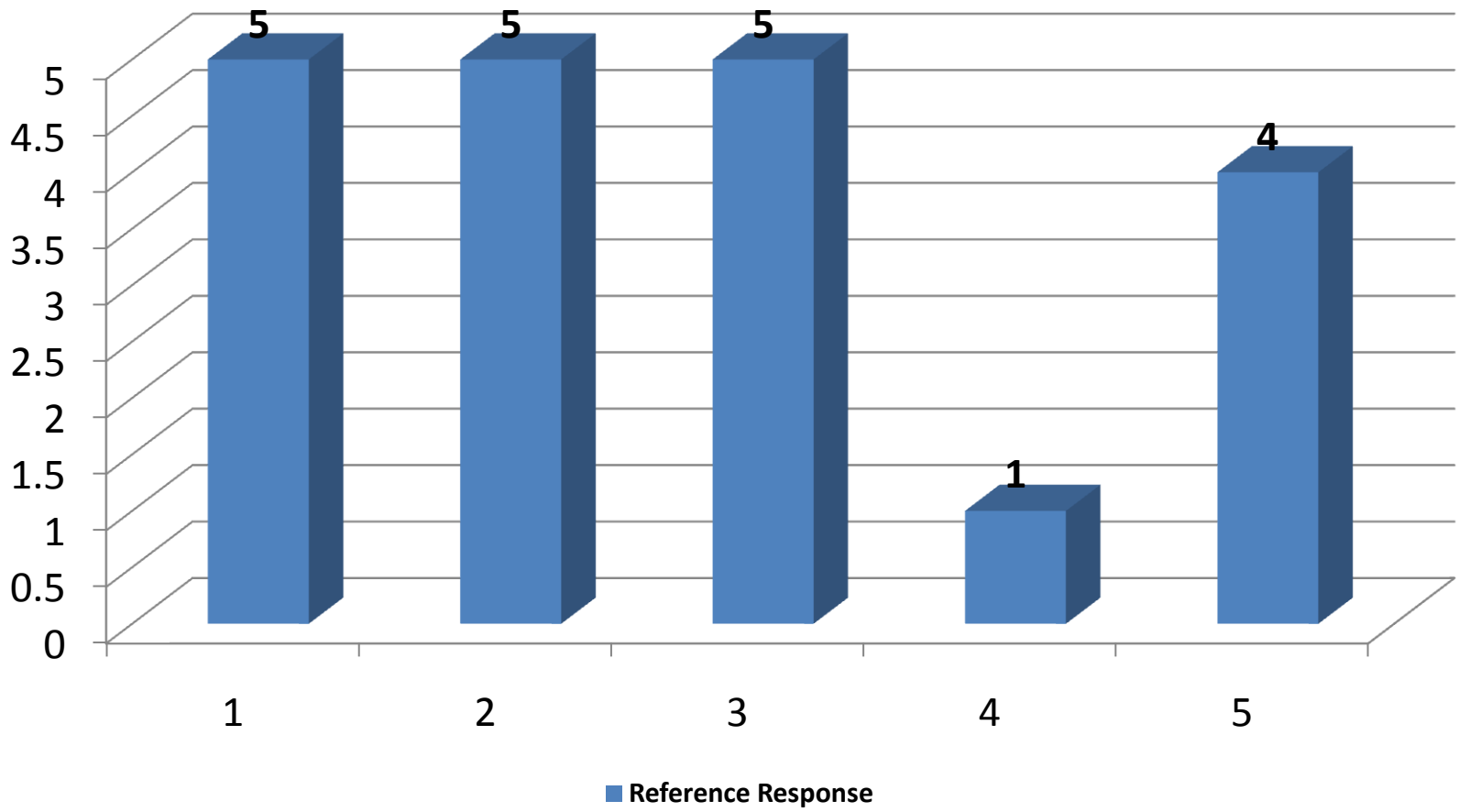
# How would you rate your satisfaction with the EHRs ability to prescribe electronically?

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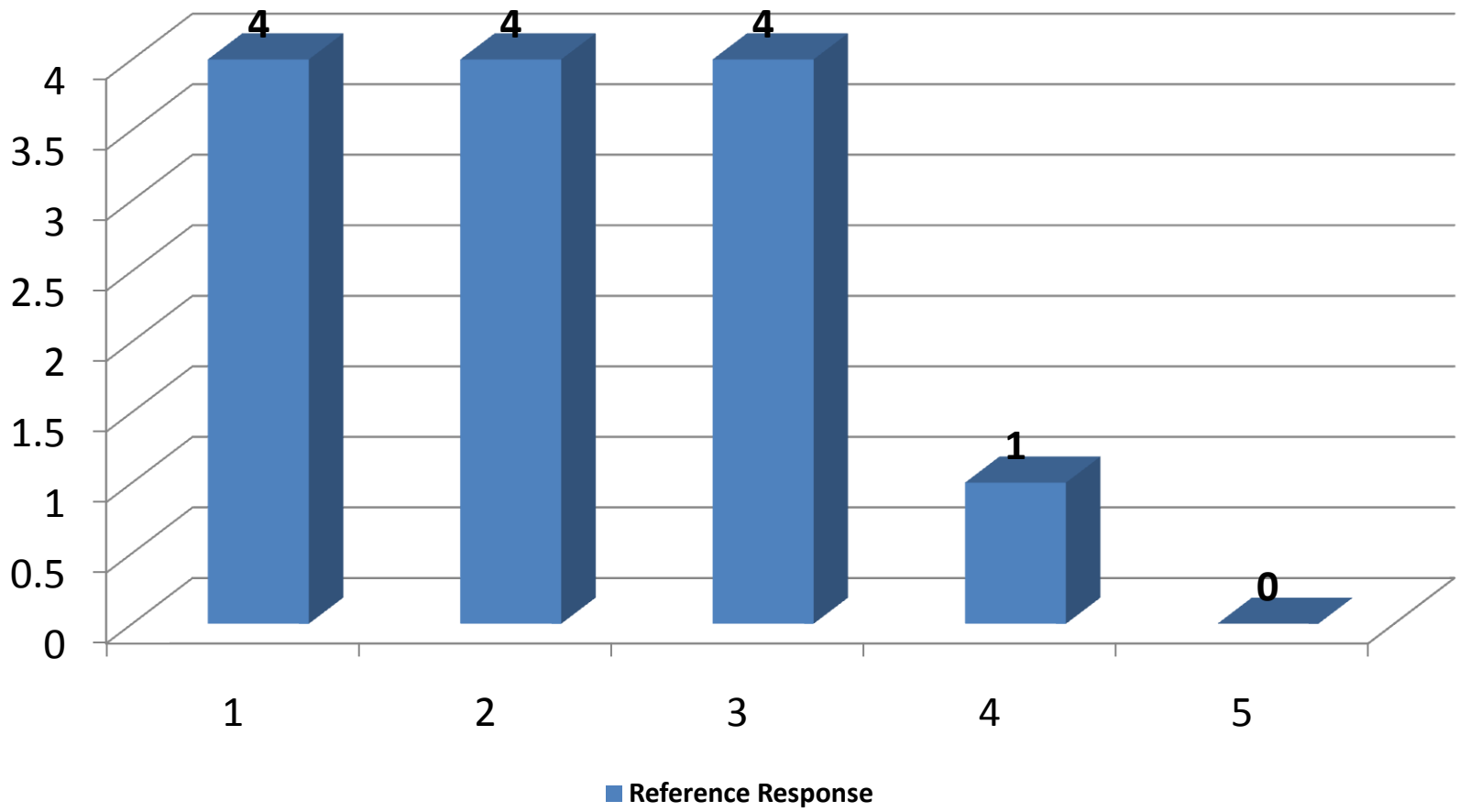
# How would you rate your satisfaction with the EHRs ability regarding clinical decision support? (e.g., drug warnings, preventative care reminders)




***Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent***

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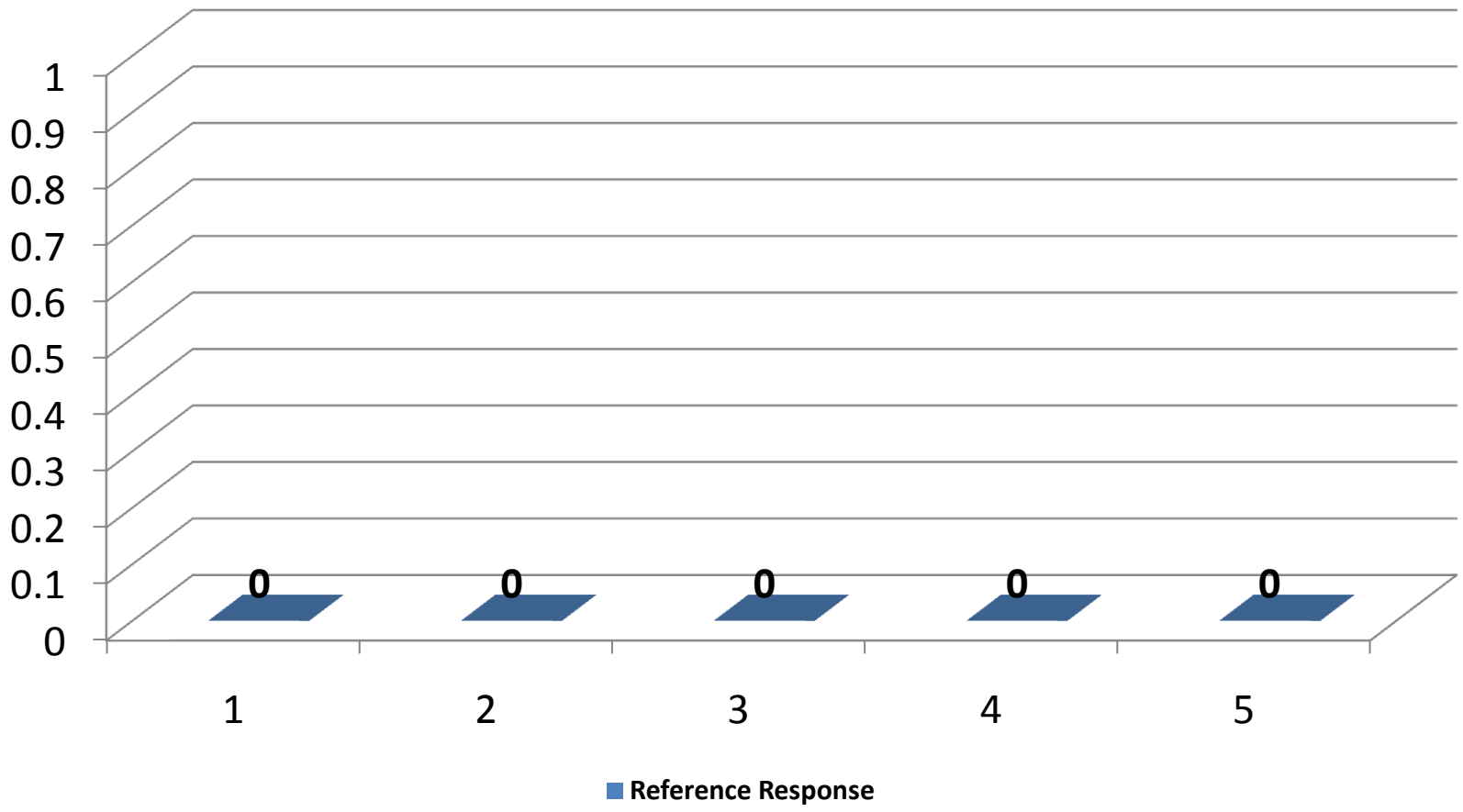
# How would you rate your satisfaction with the EHRs ability for clinical and quality reporting? (e.g., physician analysis of patient population, P4P, Bridges to Excellence, etc.)

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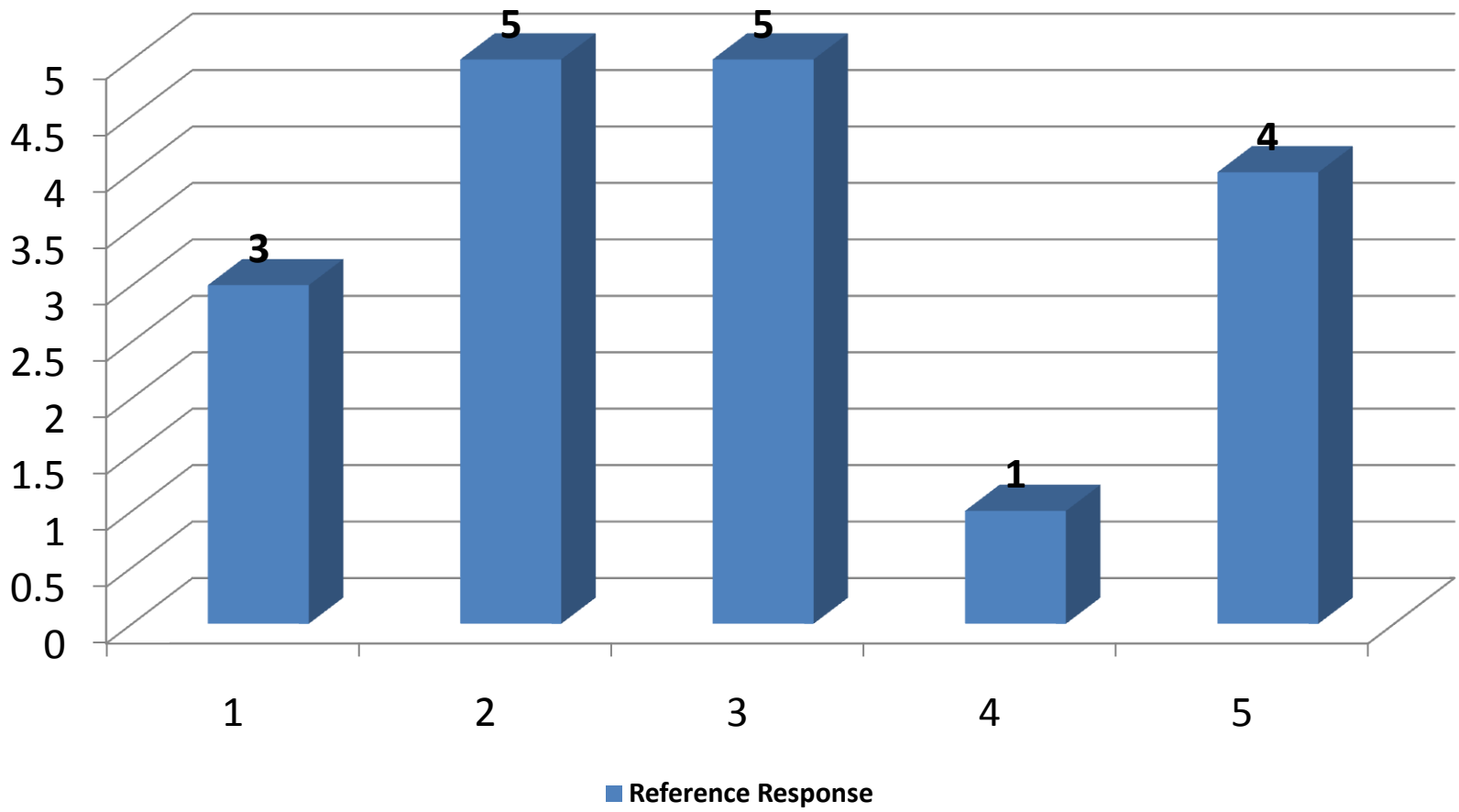
# Vendor Evaluation

All information obtained from references provided by vendor.

# How would you rate the vendor on implementation?

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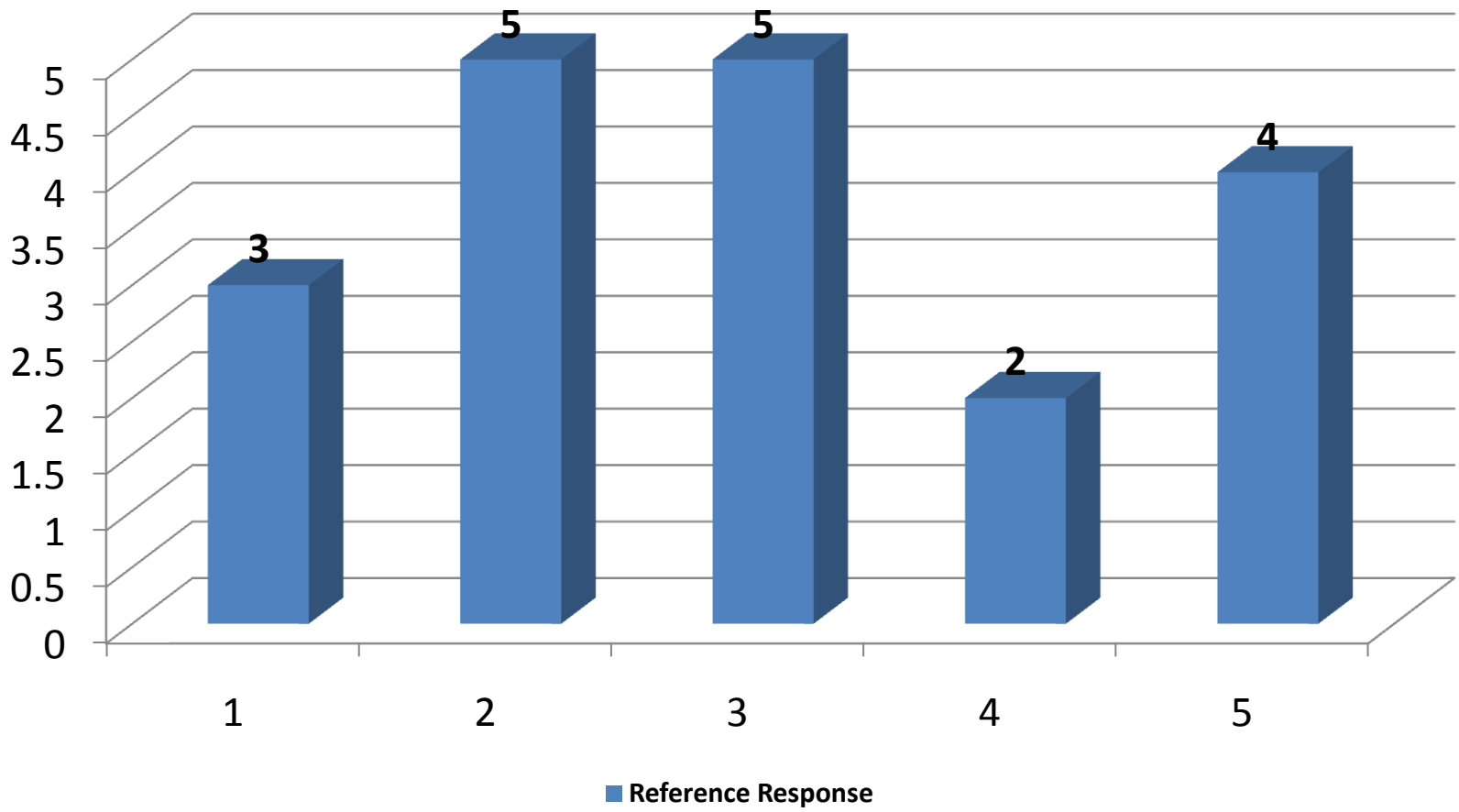
# How would you rate the vendor on training?

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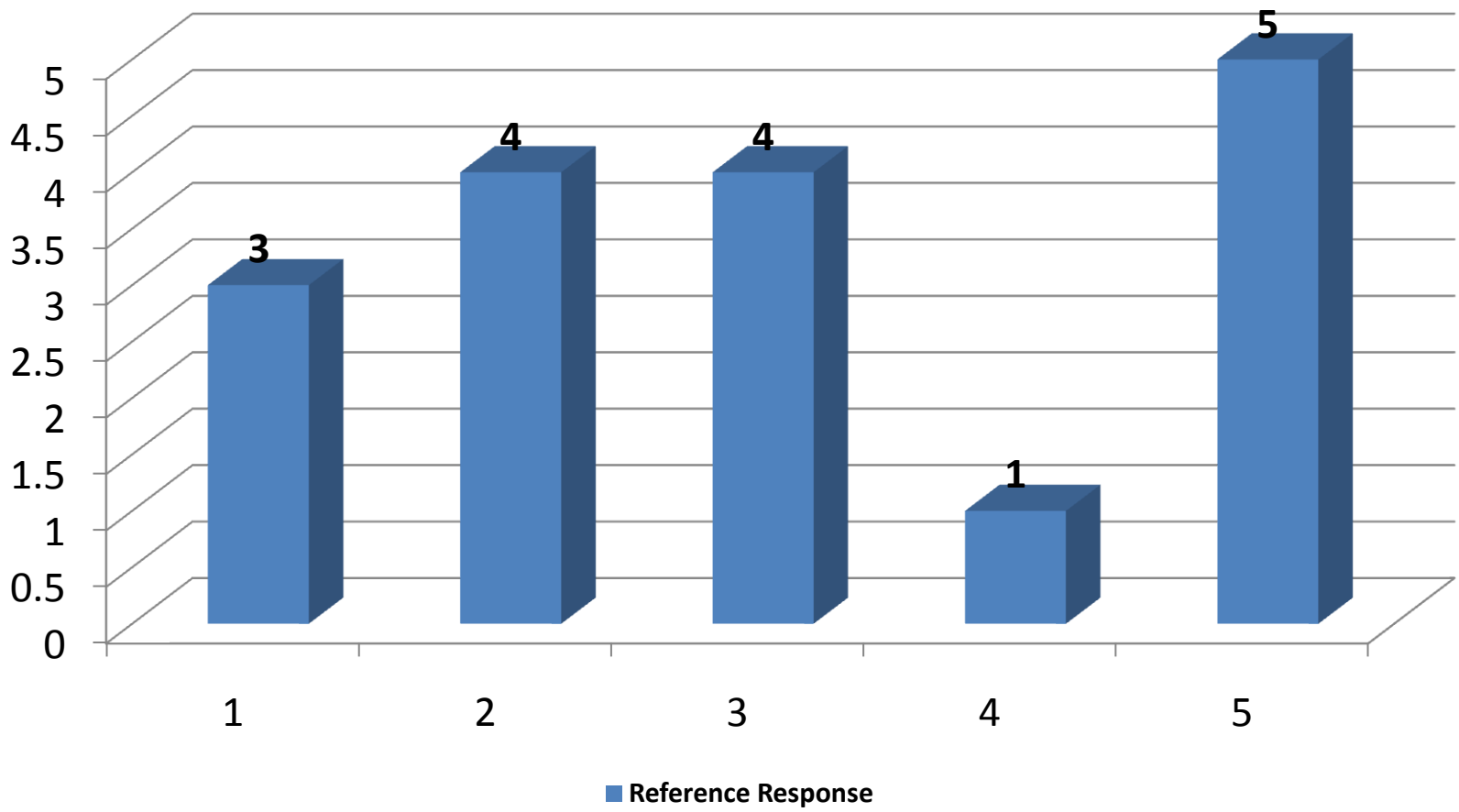
# How would you rate the vendor on support?

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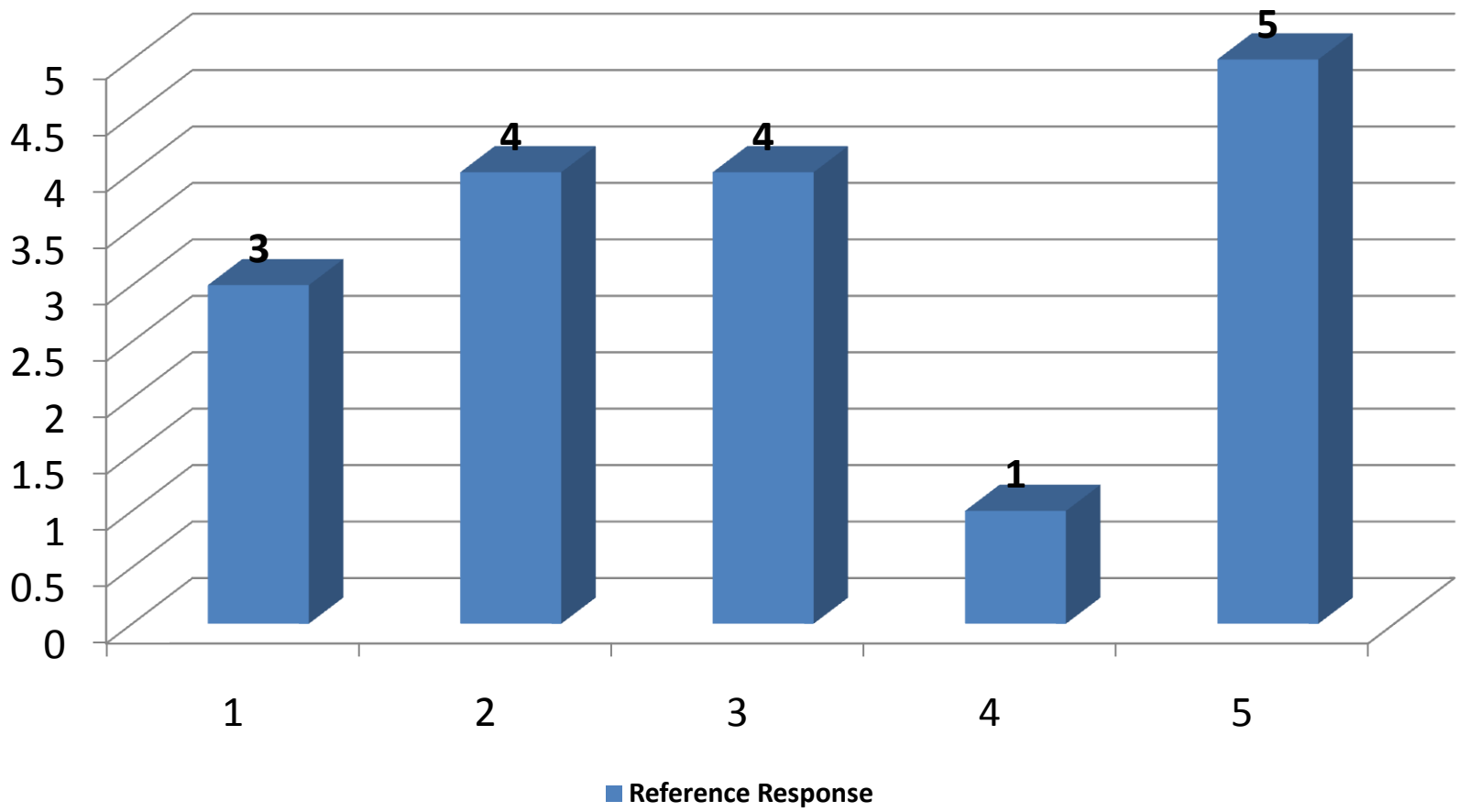
All information obtained from references provided by vendor.

# How would you rate the vendor on service?

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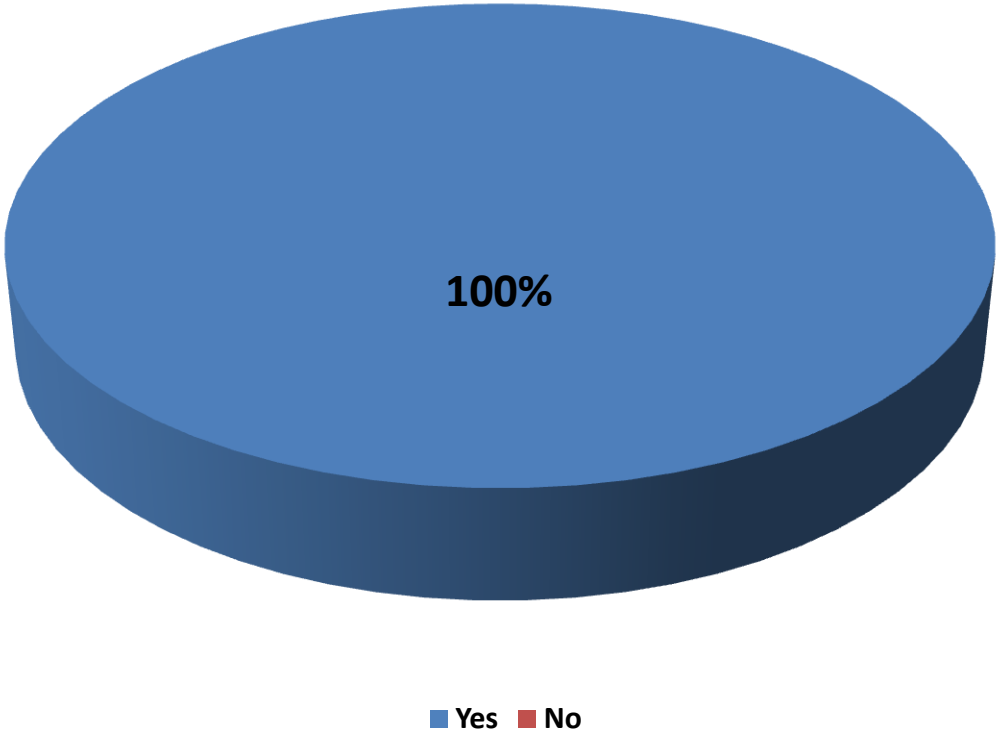
All information obtained from references provided by vendor.

# Would you purchase this system again?

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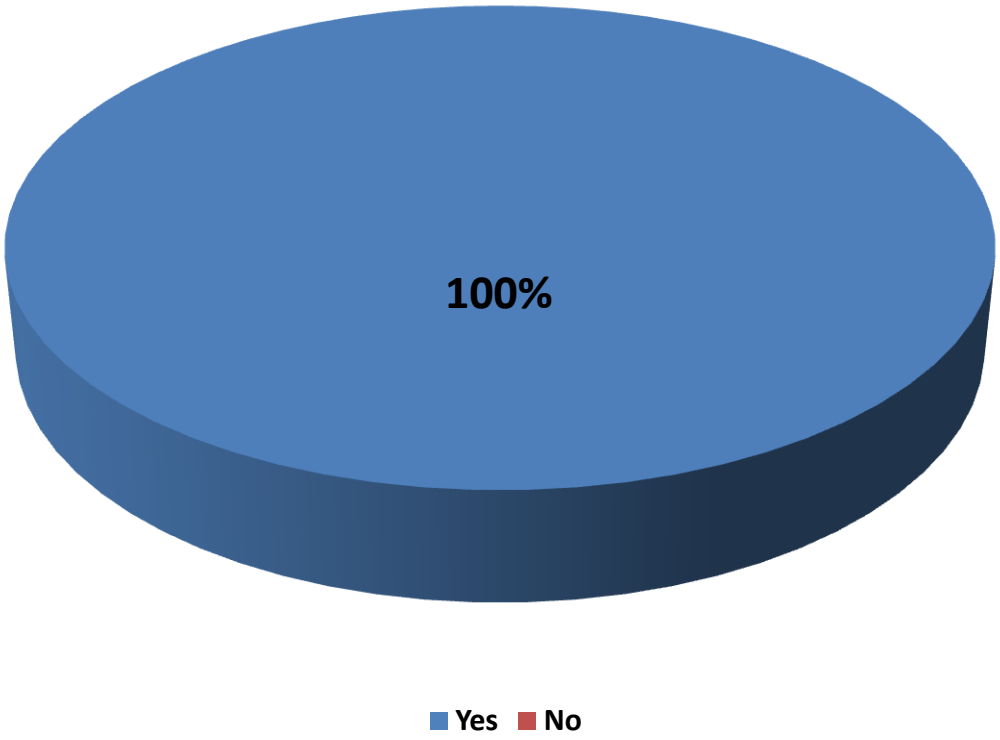
# Would you purchase from the same vendor again?

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# For more information visit:

http://mhcc.maryland.gov/eletronichealth/ehr/cchitehrvendors.html

**Contact:**

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**jerry.reifeiss@cerner.com**

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