

Experience of Care Surveys

Maryland Nursing Facility Family Survey

The Maryland Health Care Commission conducts the Experience of Care Surveys every other year to collect information about how nursing home residents and their family member or responsible party rate the care, communication, environment, and other factors of the resident's nursing home stay.

The Nursing Home Family Survey is designed to measure experience of responsible parties of residents who have had a stay of 100 days or more in a nursing home. A responsible party is often a family member, such as a spouse, child, sibling, or legal guardian/representative of the resident. Nearly all nursing homes admit long stay residents and will have a survey report. There are a few hospital-based nursing homes and very small nursing homes that do not admit enough long stay residents to report survey results.

To find a nursing home report:

- Go to [Services Search](#) on main page.
- On the **Search by Facility Type** tab,
 - Step # 1 select **Nursing Home**
 - Step # 2 select **SELECT ALL***
 - Step # 3 click on the **Search** button

The nursing homes will list in alphabetical order beneath the map.

- Select a specific nursing home by double clicking on the name. A page for the selected nursing home will appear.
- Scroll down to **Facility Characteristics** (located on the left hand side of the screen)
- Select the “**Family or Resident Experience of Care**” tab to view results. Links for both the Family Experience of Care and the Short Stay Resident Experience of Care will appear.

* If you are searching for a nursing home that you know by name and the county where it is located, in Step # 2 check the box next to the county name, then go to Step # 3 to click on the **Search** button.

To read the Statewide Family Nursing Home Report for the current year that totals the responses of all nursing home reports, click on the link that follows: [Nursing Home Family Survey Report](#).